

AcuLink 810 Data Acquisition Gateway & Server User Manual



Copyright © 2024 V: 2.1.0

This manual may not be altered or reproduced in whole or in part by any means without the expressed written consent of Accuenergy.





The information contained in this document is believed to be accurate at the time of publication, however, Accuenergy assumes no responsibility for any errors which may appear here and reserves the right to make changes without notice. Please ask the local representative for latest product specifications before ordering.

Please read this manual carefully before installation, operation and maintenance of the AcuLink810 data acquisition server. The following symbols in this manual are used to provide warning of danger or risk during the installation and operation of the equipment.



Electric Shock Symbol: Carries information about procedures which must be followed to reduce the risk of electric shock and danger to personal health.



Safety Alert Symbol: Carries information about circumstances which if not considered may result in injury or death.

Prior to maintenance and repair, the equipment must be de-energized and grounded. All maintenance work must be performed by qualified, competent accredited professionals who have received formal training and have experience with high voltage and current devices. Accuenergy shall not be responsible or liable for any damages or injuries caused by improper meter installation and/or operation.





Table of Contents

Chapter 1: Introduction to AcuLink 810	6
1.1 Module Types	6
1.2 Functional Overview	6
Chapter 2: Installation	8
2.1 Appearance and Dimensions	8
2.2 Installation Checklist	9
2.2.1 Optional Hardware:	9
2.2.2 LAN Information	9
2.2.3 Installation Safety Requirements and Considerations	9
2.2.4 Powering the Unit	10
Chapter 3: LED Status Descriptions	11
3.1 AcuMesh LEDs	11
3.2 Wi-Fi LEDs	12
3.3 RS485 LEDs	13
Chapter 4: Initializing the AcuLink 810	14
4.1 Accessing the AcuLink 810 Web Interface	14
4.1.1 Method 1 - Ethernet Direct Connection	14
4.1.2 Method 2 - Wi-Fi Wireless Connection	18
4.2 Dashboard	21
4.2.1 About Page	21
Chapter 5: Device Templates	23
5.1 Modbus Templates	23
5.1.1 Import Template	24
5.1.2 New Template	25
5.1.3 Typical Energy Meter Template	30
5.1.4 Creating Template from CSV	32
5.2 BACnet Template	34
5.2.1 Import Template	35
5.2.2 Convert from EPICS File	35



Chapter 6: System Settings	
6.1 Network	
6.1.1 Ethernet	38
6.1.2 Wi-Fi	39
6.1.3 HTTP Proxy	40
6.1.4 RSTP	41
6.1.5 Default Routing Interface	42
6.2 Whitelist Management	43
6.3 Time & Date	43
6.4 Remote Access	44
6.5 User Management	45
6.5.1 General	45
6.5.2 User Configuration	46
6.5.3 Role Configuration	47
6.5.4 Password Policy	47
6.5.5 Password Management	48
6.6 Certificate Management	48
6.7 Configuration Management	49
6.8 Emergency Mode	50
Chapter 7: Protocols	52
7.1 Modbus	52
7.1.1 RS485 Devices	52
7.1.2 USB Devices	53
7.1.3 Adding Modbus RTU Device	53
7.1.4 TCP Devices	56
7.1.5 Adding Modbus TCP Device	56
7.1.6 Modbus Gateway Function	58
7.2 AcuMesh	59
7.2.1 Local Configuration	60
7.2.2 Scan & Remote Configuration	61



7.2.3 AcuMesh Diagnostics	64
7.2.5 Search Modbus Device	68
7.3 Modbus Polling	70
7.4 BACnet	71
7.4.1 BACnet MS/TP Assignment	71
7.4.2 Adding BACnet MS/TP Device	74
7.4.3 BACnet IP Configuration	76
7.4.4 Adding BACnet IP Device	77
7.4.5 Search BACnet Device	79
7.4.6 BACnet Gateway	80
7.4.7 BBMD	82
7.5 MQTT Protocol	82
7.5.1 MQTT General Settings	82
7.5.2 MQTT Authentication	83
7.5.4 Last Will & Testament	85
7.5.5 Device Publishing	86
7.6 Azure loT	87
7.6.1 Creating Azure IoT Device on Azure Portal Server	88
7.6.2 Create an IoT Devices /IoT Edge Device in the Azure Portal	89
7.6.3 Retrieving Connection String in the Azure Portal	90
7.6.4 Configure AcuLink 810 from Azure	91
7.7 SNMP	92
7.7.1 MIB File	93
7.8 MBus	93
7.8.1 Adding MBus Device	94
7.9 Virtual Device	97
7.9.1 Adding Virtual Parameter	98
7.10 Google IoT	99
7.10.1 General	100
7.10.2 SSL/TLS	100
7.10.3 Device to Publish	101



Chapter 8: Device Readings	103
8.1 Parameter Configuration 8.2 Writing to Modbus Device	
Chapter 9: Digital Inputs	109
9.1 Device Alarm 9.2 Alarm Log 9.3 Email Alarm Notifications	113
Chapter 10: Data Logging	115
 10.1 Data Loggers	
Chapter 12: Maintenance	133
12.1 System Status 12.2 Event Log	
Chapter 13: Firmware Update	135
 13.1 Auto Firmware Update 13.2 Manual Update 13.3 Remote Update 	
Chapter 14: Reset Button	



5

Chapter 1: Introduction to AcuLink 810

The AcuLink 810 is an intelligent data acquisition server and gateway that allows users to collect data from all Accuenergy meters, sensors, and other third-party devices.

The AcuLink 810 collects and logs time-stamped data from connected downstream serial or Ethernet devices and can store the data in its local non-volatile memory. When using Ethernet, it is possible to push or pull data using HTTP or FTP protocols as well as pushing data to different energy management system or any end user software platform. There is no software installation required for the AcuLink 810, all configuration is done from the gateway's web interface.

1.1 Module Types

AcuLink 810-X: Standard data acquisition server and gateway with one 2.4GHz Wi-Fi connector and no built- in AcuMesh.

AcuLink810-900: Based on AcuLink810-X, this device includes one 2.4GHz Wi-Fi connector and a built-in 900MHz AcuMesh used in regions including North and South America, Oceania, and certain parts of Asia.

AcuLink810-868: Based on AcuLink810-X, this device includes one 2.4GHz Wi-Fi and a built-in 868MHz AcuMesh used mostly in regions including Europe, Middle East, Africa, and certain parts of Asia.

1.2 Functional Overview

Hardware Specifications

- · Disk Capacity: 8 GB RAM
- Interval Recording: 1-1440 minutes, user selectable
- LEDs: Power, Ethernet, Wi-Fi, Modbus TX/RX, AcuMesh

Power

Power Supply: 24VDC, 500mA

NOTES: This unit is to be sourced by a Class 2 power supply with the following output: 24VDC, 500mA min not to exceed 8A.

Isolation:

- RJ45 Ethernet 1500Vrms
- RS485 2500Vrms





Digital Input 5000Vrms

Communication

- Protocols Supported: Modbus RTU, Modbus TCP, BACnet MS/TP, BACnet IP, HTTP/ HTTPS, FTP, SFTP, NTP, SMTP, RSTP, MQTT, MBus SNMP, SunSpec
- · LAN: 2 x RJ45 10/100 Ethernet, full half duplex, auto polarity
- Wi-Fi: 802.11 b/g/n, 2.4GHz
- USB: USB expansion port, USB 2.0 Host

Inputs

- RS485 Port: RS485 Modbus, supports up to 32 external devices (expandable)
- Baud Rate: 9600-115200 bps
- USB Port: Modbus via RS485-USB converter, supports up to 32 external devices.
- Baud Rate: 9600-115200 bps
- Digital Input: 8 pulse counters
- Input Voltage Range: 8-28Vdc
- Input Current (Max): 8mA
- Start Voltage: 15V
- Stop Voltage: 5V
- Pulse Frequency (Max): 100Hz, 50% Duty Ratio (5ms ON and 5ms OFF)

Environment

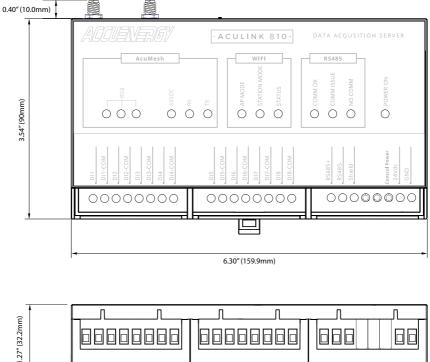
• North America: -25° to 70°C (-13°F to 158°F), 90% RH, non-condensing

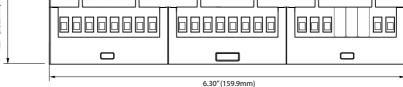


Chapter 2: Installation

2.1 Appearance and Dimensions

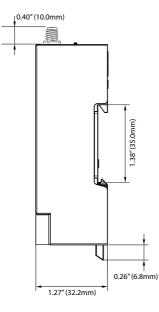
Physical Size: 6.3" x 3.5" x 1.27" (159.9mm x 90mm x 32.2mm)







8



2.2 Installation Checklist

The following materials are required for the AcuLink 810 installation:

- AcuLink 810 Data Acquisition Server & Gateway
- Ethernet Category 5 cable (required for LAN or direct computer to AcuLink 810 connection)
- · Power supply (24Vdc)
- Wi-Fi Antenna
- AcuMesh Antenna

2.2.1 Optional Hardware:

- Additional Modbus RTU devices
- Two wire Modbus/RS485 connection

2.2.2 LAN Information

- Ethernet 10/100MB connection point (router/switch)
- · IP address and subnet mask (check with system administrator)
- · Gateway address (check with system administrator)
- · DNS server address (check with system administrator)

2.2.3 Installation Safety Requirements and Considerations

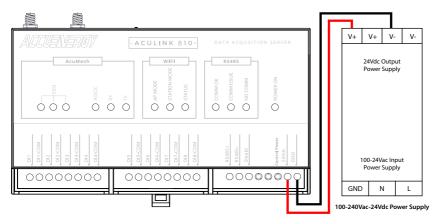


AcuLink 810 Data Acquisition Gateway & Server

- Field wiring must have a rating of higher than 70°C (158°F); stranded wiring
- Intended for indoor use
- Altitude: 2,000 meters
- Overvoltage Category: II
- Pollution Degree: 2

2.2.4 Powering the Unit

The power supply of the AcuLink 810 is rated for 24Vdc.

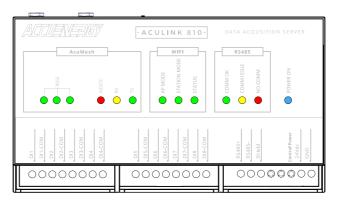






Chapter 3: LED Status Descriptions

There are total of thirteen (13) LEDs on the AcuLink 810 data acquisition server and gateway, and each represents different functions pertaining to the unit.



The LEDs are divided into three groups plus a blue LED that indicates the power status of the AcuLink 810. The groups are AcuMesh LED, Wi-Fi LED, and RS485 LED.

3.1 AcuMesh LEDs

A total of six LED indicators are dedicated to the AcuMesh status states.

RSSI

- There are three RSSI LEDs that light up green to indicate the signal strength of the incoming signal.
- Three green LEDs indicates an excellent signal strength.
- Two green LEDs indicates a good signal strength.
- · One green LED indicates a poor signal strength.
- No LED lights indicates a very poor to no signal strength.

ASSOC

- Solid red LED light indicates that the transceiver is powered ON or is communicating.
- A brief flashing red LED light happens during a RF transmission.

RX

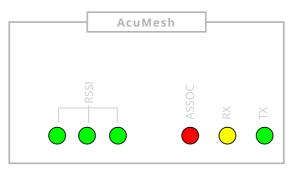
• Yellow LED light indicates that the transceiver is receiving data.





ТΧ

• Green LED light indicates that the transceiver is transmitting data.



3.2 Wi-Fi LEDs

The Wi-Fi has a total of three LEDs which are related to the Wi-Fi status states.

AP MODE

• When illuminated green, it signifies that the Wi-Fi is operating in Access Point Mode.

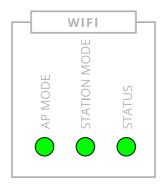
STATION MODE

• Green illumination indicates that the Wi-Fi is functioning in Station Mode.

STATUS

12

• Green illumination indicates that the Wi-Fi is working and functioning properly.





3.3 RS485 LEDs

The RS485 has a total of three LEDs which are related to the RS485 status states.

СОММ ОК

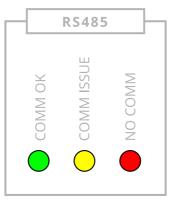
Green illuminated LED light indicates that all RS485 and USB devices in the RS485 network are online.

COMM ISSUE

Yellow illuminated LED light indicates that some of the devices are online and some devices are offline in the RS485 network.

NO COMM

• Red illuminated LED light indicates that all RS485 devices in the RS485 network are offline.







Chapter 4: Initializing the AcuLink 810

The AcuLink 810 has a remote web interface that users can access to configure the gateway settings and view device data. The AcuLink 810 gateway has two Ethernet ports and supports communication with a 2.4GHz Wi-Fi connector.

The default IP addresses and modes are:

Ethernet 1: 192.168.8.101

Ethernet 2: DHCP

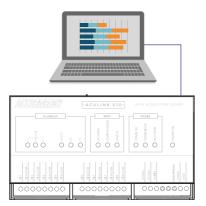
Wi-Fi: Access Point Mode

The following outlines the different methods that can be used when accessing the AcuLink 810 web interface for the first time. Each method below will explain the step-by-step instructions to set up the web interface.

4.1 Accessing the AcuLink 810 Web Interface

4.1.1 Method 1 - Ethernet Direct Connection

For the direct connection method, there must be an Ethernet connection from the AcuLink 810's Ethernet 1 port to a computer.



Next, to access the web interface, the computer's IP address must be configured within the same subnet as the AcuLink 810 Ethernet 1 IP address. The Ethernet 1 port has a default IP address of





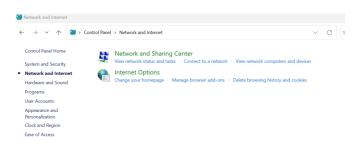
192.168.8.101.

The following outlines how to change the computer IP:

1. Start by accessing the control panel of the computer and select Network and Internet.

🛃 Control Panel				
\leftrightarrow \rightarrow \checkmark \bigstar \checkmark	Control Panel		~ C	Search Control Panel
	Adjust	your computer's settings	Viev	r by: Category *
	2 2 2 2	System and Security Review your computer's status See backago copeor (your files with File Holony Backag and Restates (Holonaw T) Networks and Informet Vere retrieves status and tasks Hardware and Sound Vere denies wall printers Add a device Programs Univisiail a program	User Accounts Change account type Appearance and Personal Clock and Region Change date, time, or number for Ease of Access Let Windows suspect settings Optimize visual display	

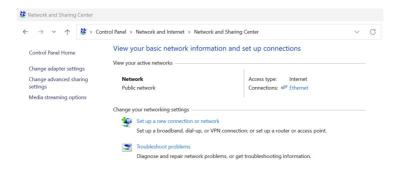
2. Select Network and Sharing Center



3. From the left panel of the screen, select Change adapter settings.







4. Double-click Ethernet, or right-click Ethernet and select Properties from the menu.



5. The following page will open, click on **Properties** button.



6. The Ethernet Proporties window will open. Select Internet Protocol Version 4 (TCp/IPv4) and click on the Properties button.





Connect u	sing: i(R) Ethernet Controller (3) 1225	5-V
_	ection uses the following items:	Configure
	nternet Protocol Version 4 (TCP Ncrosoft Network Adapter Multi Ncrosoft LLDP Protocol Driver	iplexor Protocol
	nternet Protocol Version 6 (TCF	P/IPv6)
	al Uninstall	Properties

7. Select the option **Use the following IP address:** and change the IP address of the computer. The AcuLink 810 Ethernet 1 address is 192.168.8.101, the computer's IP will need to be within the same subnet. The IP of the computer can be 192.168.8.xxx, where xxx can be any number ranging from 1 to 254. For example, an IP address of 192.168.8.10 can be used.

NOTE: The computer IP address and the AcuLink 810 Ethernet 1 IP address cannot be the same.

neral	automatically if your network supports
	eed to ask your network administrator
Obtain an IP address auton	natically
O Use the following IP addres	s:
IP address:	192 . 168 . 8 . 10
Subnet mask:	255 . 255 . 255 . 0
Default gateway:	· · · · ·
Obtain DNS server address	
O Use the following DNS served	er addresses:
Preferred DNS server:	
Alternate DNS server:	

Once all settings are complete click on the **OK** button to confirm the network changes.





AcuLink 810 Data Acquisition Gateway & Server

Next, open an internet browser and from the address bar type in the AcuLink 810 IP address **192.168.8.101**. The browser will redirect to the login screen and the user will be prompted to enter the sign-in credentials.

To log into the web interface, a username and password must be entered.

The default username is **admin**, and default password is also **admin**.

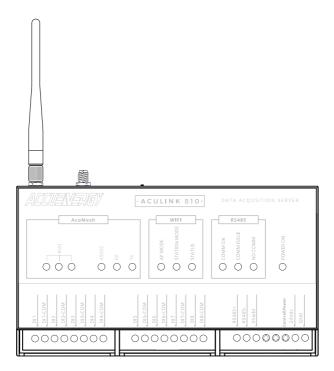
NOTE: For the best performance, the recommended internet browsers to access the AcuLink 810's web interface are Google Chrome, or Firefox.

4.1.2 Method 2 - Wi-Fi Wireless Connection

The AcuLink 810's web interface can be accessed wirelessly with a Wi-Fi connection. Ensure the Wi-Fi antenna is installed on the AcuLink 810 before enabling.



18



By default, the AcuLink 810 has its Wi-Fi mode set as AP (Access Point) mode. This mode allows the AcuLink 810 to act as a wireless access point for other wireless devices to connect and access the gateway.

To connect to the AcuLink 810 AP mode, search for the SSID in the list of available wireless networks.

The SSID will be by default **AcuLink810-WiFi-S8Pxxxxxxx**, where the **S8Pxxxxxxx** is the unique serial number for the AcuLink gateway. The serial number of the AcuLink can be found on the side of the unit. The password for the network **accuenergy**.







Once connected to the gateway's wireless network, open an internet browser and in the address bar enter the IP address 192.168.100.1. The browser will redirect thethe web server login screen and the user will be prompted to enter the sign-in credentials.

To log into the web interface, a username and password must be entered.

The default username is **admin**, and the password is also **admin**.







4.2 Dashboard

After signing into the AcuLink 810 web interface, users are directed to the **Dashboard** page. The Dashboard provides the user with a summary of all the offline devices as well as devices under the Alarms section. The Alarms section includes the **Up Since** time, which shows the last time when the AcuLink 810 was powered on or rebooted.

The menu tabs on the top of the interface allow users to access different settings within the gateway.

The header at the very top of the page displays the time and date of the AcuLink 810. The footer on the bottom of the web page includes contact information and links to the Accuenergy website for further details.

AcuLink 810 Gateway										
Devices Data	Log Sys	tem Settings	Protocols	Templates	Maintenance	Diagnostics				
Dashboard		< Dashboard								
Alarm Logs		Offline Devi	ces							
Modbus Devices BACnet Devices		Device Nam	ie ¢		Interface 🗘		Protocol 🗘		Serial Number 🗘	
MBus Devices		AHB220704	52		RS485		Modbus RTU		AHB22070452	
Digital Inputs		E3T1609097	12		RS485		Modbus RTU		E3T16090972	
Virtual Devices		E3T1810236	15		RS485		Modbus RTU		E3T18102365	
		E3T1905233			RS485		Modbus RTU		E3T19052339	
		EHM191000-			RS485		Modbus RTU		EHM19100047	
		19495028E6			Ethernet		MBus		GWF.19495028.3C.07	
		Alarms								
		Device Nam	ie ÷	Alarms		Interface 🗘	Р	rotocol 🗘	Serial Numbe	r ≎
							lo Data			
						1	io Data			
		Up since Mon	day, February 5	, 2024 8:31 AM		P	io Data			
		Up since Mon	day, February 5	, 2024 8:31 AM		4	io Data			
		Up since Mon	day, February 5	, 2024 8:31 AM		4	io Data			
		Up since Mon	day, February 5	, 2024 8:31 AM		4	io Data			
		Up since Mon	day, February 5	, 2024 8:31 AM		4	io Data			
		Up since Mon	day, February 5	, 2024 B:31 AM		4	KO Data			
		Up since Mon	day, February 5	, 2024 B:31 AM		4	ko Data			
		Up since Mon	day, February 5	. 2024 B:31 AM		4	ko Data			
		Up since Mon	day, February S	2024 8:31 AM		4	vo Data			
		Up since Mon	day, February S	2024 8:31 AM		4	ko Data			

4.2.1 About Page

The AcuLink 810 Device Information section can be found under the **About** page. The About menu tab is located on the top right corner of the dashboard. This page provide an overview of the AcuLink 810 model number, serial number, Hardware and Firmware versions, and the Ethernet/Wi-Fi MAC addresses.





Users have the option to enter a Name, Location, and Description for the gateway. Once configured click on the **Save** button.

Setting	Value	
Name	AcuLink 810 Test	
	Maximum 40 characters	
Location	Enter Location	
ocation	Maximum 20 characters	
Description	AcuLink 810 Test Description	
beschption	Maximum 40 characters	
Model	AcuLink810-X	
Serial Number	S8P22090086	
Hardware Version	v1.09	
Firmware Version	v0.72	
Last Updated	2023-12-14 09:02:28	
Ethernet 1 MAC Address	ec:c3:8a:21:0d:a9	
Ethernet 2 MAC Address	ec:c3:8a:21:0d:aa	





Chapter 5: Device Templates

The AcuLink 810 requires a device template to communicate and read data from any Modbus or BACnet device. The Modbus template supports different Modbus function codes including read coil (Function code 01), read discrete input (Function Code 02), read holding registers (Function Code 03), read input registers (Function Code 4) and write single holding register (Function Code 06). The Modbus device template also supports several data type formats to read different types of Modbus parameters.

A device template needs to be created first before using the AcuLink 810 to read device data over the Modbus or BACnet protocol. Within the AcuLink 810 web interface, users can create, modify, and convert custom templates using different formats (CSV, EPICS, etc.). Users can view the template configuration from the **Templates** menu tab, from where they can create or add both Modbus and BACnet templates.

The following sections explain how to create Modbus and BACnet templates for the AcuLink 810.

5.1 Modbus Templates

Modbus templates are used in the AcuLink 810 to correctly read the metering data from Accuenergy and third-party Modbus devices. Before a device can be added to the gateway a Modbus template must first be uploaded and installed onto the unit.

In the Modbus Templates page users can view the templates and the version number currently installed on to the AcuLink under the **Installed** menu tab.

cuLink 810 Test			🕪 Logout Monday, December 4, 2023 9:02 AM 🕚 A
Devices Data Log Sy	stem Settings Protocols Templates Maintenance Diagnostics		
Modbus Template	Modbus Template		
	Installed Import New Template New Typical Energy Meter Template	e Constant Server CSV File	
	Official		
	Template Name	Last Update 🗧	
	AcuDC 243 v1.02	2020-06-11 14:54:29	
	AcuRev 1200 v102	2020-06-12 13:52:50	
	AcuRev 1300 v1.02	2020-06-17 14:12:42	
	AcuRev 1310 v104	2023-11-24 15:34:58	
	AcuRev 2020-1DM v1.02	2020-06-18 14:57:15	
	AcuRev 2020-1EM v1.02	2020-06-18 14:57:50	
	AcuRev 2020-2DM v1.02	2020-06-18 14:56:49	
	AcuRev 2020-28M v1az	2020-06-11 17:58:30	
	AcuRev 2100 v100	2021-02-01 13:30:51	
	Acuvim II v1.02	2020-06-08 12:15:27	
	Previous 1 2 Next 10 page 0		
	Customized		
	Template Name C Last Update	Actions	





Customized Templates

If there are custom templates on the AcuLink 810 users will have the following action buttons available with the following meaning:



Allows users to download the '.def' format template file.



Allows users to create a new template based on that existing template.



Allows users to create a new version based on that existing template.

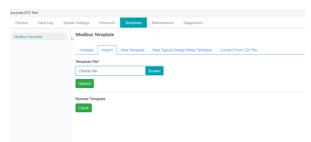


Allows users to delete the template.

5.1.1 Import Template

To upload a new device template, click on the **Import** menu tab. All Accuenergy device templates can be found in the Remote Update section of the page. To use the remote upload function, users must ensure they have a connection to the internet. For third party device templates, users can upload and install templates manually.

WARNING: Data log and alarm monitoring configurations will be lost after updating an existing device template.







5.1.2 New Template

Under the **New Template** menu tab users can create and build their own Modbus template. There are four steps required in building the template which includes:

- 1) Device Info
- 2) Create Block
- 3) Create Parameter
- 4) Save

1. Device Information

Users need to enter a device model, which must be a unique model name. They will also need to enter a device version that must also be unique.

Click on the Save Device Info button once the information has been entered correctly.

AcuLink 810 Test							🕀 Logout Monda
Devices Data Log System	Settings Protocols	Templates Ma	aintenance	Diagnostics			
Modbus Template	Modbus Template						
	Installed Import	New Template Ne	ew Typical Er	nergy Meter Template	Convert From CSV File		
	1. Device Info 2. Cre	ate Block 3. Create	Parameter	4. Save			
,	Template Name		Ver	sion			
	Test Template		1	.0			
1	Template name must be defined	and unique	Vers	ion for the same template m	ust be unique (e.g. v1.01)		
1	Save Device Info						Prev Next
1	Block Table						
	Index Sta	rt Hex	Start	Count	Function	Range	Action
				No	Data		

2. Create Block

The second step involves the creation of the register blocks for the Modbus Device.

- 1. Select the Modbus Function Code of the register block (i.e. Read Holding Registers, Read Discrete Input, Read Coils, Read Input Registers, Write Single Register, Write Multiple Registers, Write Multiple Coils)
- 2. Select either hexadecimal or decimal format under Address Format, then in the Start field, enter the starting address of the register block.
- 3. Enter the number of registers in this block in the Count field.





AcuLink 810 Test								🕪 Logoi	ut Monday, December	4, 2023 9:18 AM
Devices Data Log Syste	em Settings Proto	cols Templates	Maintenance	Diagnostics						
Modbus Template	Modbus Templa	ate								
	Installed Imp	ort New Template	New Typical Energ	/ Meter Template	Convert From CSV File					
	1. Device Info	2. Create Block 3. C	reate Parameter 4	. Save						
	Function*		Addres	s Format		Start				
	READ_HOLDING_	REGISTERS	• Hex		۰	0x	4000			
	Modbus function code to	o request the block					arting address in hex 0x0 - 0xffffff	adecimal		
	Count									
	20									
	Block element quantity Min Value: 1									
	Save Block							Prev	Next	
	Block Table									
	Index	Start Hex	Start	Count	Function		Range	Action		
				No Da	ita					

Once all register block information is configured correctly click on the **Save Block** button. The saved block will then appear in the Block Table section at the bottom of the page. In the Block Table users have the option to edit, delete or view the details of the register block.

AcuLink 810 Test										🕒 Logout	Monday, December 4, 202	3 9:16 AM
Devices Data Log	System Settings	Protocols	Templat	tes Mair	ntenance Diagnostics							
Modbus Template	Modbu	s Template										
	Installe	d Import	New Temp	late New	/ Typical Energy Meter Template	Convert From CSV File						
	1. Devic	e Info 2. O	reate Block	3. Create P	arameter 4. Save							
	Function				Address Format		Sta	irt				
	READ_F	IOLDING_REGI	STERS		Hex	\$	0	4000				
	Modbus fur	ction code to requ	est the block					ck starting address ige: 0x0 - 0xffffff	in hexadecimal			
	20											
	Block eleme Min Value: 1											
	Save Blo	xck								Prev	iext	
	Block Ta	able										
	Index	Start Hex	Start	Count	Function	Range			Action			
	0	0x4000	16384	20	READ_HOLDING_REGISTERS	Block 0: 0x4000 - 0x	x4013	: 20	Detail Edit	Delete		

If there are multiple register blocks for the Device users can continue creating them. Once all register blocks are completed, click on Next to continue.

3. Create Parameter

The third step includes adding parameters required for the template.





Users need to select what block the parameter resides in and create a display tab to view the parameter once the template is complete.

Block: Select the block for the parameter in the drop-down menu.

Select Display Tab(s): In this field, input the desired tab name and press 'Enter' for tab creation. Examples include 'Energy' or 'Real-time Data.' Upon completing the template, users can locate their created parameters under the designated tab. Subsequently, select the tab from the drop-down menu. Multiple tabs can be created using the same method.

Label: Enter in a label name for the parameter, i.e. voltage, current, or temperature.

Address: Enter in the Modbus register address for the parameter. This address can be either hexadecimal or decimal format.

Multiplier: Users can input a numerical multiplier on the parameter.

Post Label: Users can define a post label name for the parameter. The post label is used whenever the device data is downloaded or sent to an external server, where the generated CSV file will have the post label as the header in the file.

Data Format: Select the data format for the parameter, some typical data types include Int, float, and hex.

Byte Order: Allows for the parameter to be specified for devices that may require the byte order to be swapped to read the parameter correctly.

Unit: An optional field that users can either select a provided unit or input a customized unit.





AcuLink 810 Gateway			
Devices Data Log Sy	stem Settings Protocols Templatos Maint	enance Diagnostics	
Modbus Template	Modbus Template Installed Import New Template New Ty	pical Energy Meter Template Convert From CSV Fil	
	1. Device Info 2. Create Block 3. Create Par Block*	Arreter 4. Save	
	Risch 1: 054000 - 054000 : 1		
	Salect the block the parameter belongs to; 3.6d block in step 2 if needed		
	Select Display Tab(s)		
	Real Time Metering 🔹 👻		
	In Device reading page, user could select to show readings for parameters of the same lisb		
	Label	Address Format	Address
	Frequency	Hos E	0x 4000
	Parameter name shown on webpage, e.g., 'Phase A Voltage' Multiplier		Address of its beginning register Renge: 0x4000 - 0x318
	1		
	eg.0.1		
	Post Label	Data Format*	Byte Order*
	Freq_Hz	FL0.47 0	NORMAL 0
	Parameter name abbreviation used in log and past files headers		
	Units		
	Units Custom Unit		
	Unit		
	Select option *		
	ep.Näbeh		
	Save Parameter		Prev Next
	Block Table		
	Index Start Hex Start Count Fu	nction Range	Action

Once all parameter settings are configured click on the **Save Parameter** button. Users can then view the parameter under the Block Table and clicking the **Detail** button. Under the Detail section users can modify the existing parameter by clicking the Edit **button** and users can remove the existing parameter by selecting the **Delete** button.

Save Pa	arameter					Prev Next
Block T	able					
Index	Start Hex	Start	Count	Function	Range	Action
0	0x4000	16384	1	READ_HOLDING_REGISTERS	Block 0: 0x4000 - 0x4000 : 1	Detail Edit Delete

Once Users have added all required parameters to the Modbus template click on Next.

4. Save

The last step is saving the device template. Users can review the Block Table and modify any parameters before saving the template. They can also click on the **Prev** button to go back and alter any blocks or parameters as needed.





Modbus	5 Template										
Installed	d Import	New Temp	plate Ne	w Typical Energ	gy Meter Template	Convert From	n CSV File				
1. Devic	e Info 2. Cr	eate Block	3. Create	Parameter	4. Save						
Configurat	tion completed	?									
Proceed to	o save device o	nly if model	name and v	ersion number	have been defined.						
If you leav	e or refresh the	e page witho	out saving it	to database, al	l locally saved confi	gurations will be	discarded.				
Create T	emplate									Prev Next	
Block Ta	able										
Index	Start Hex	Start	Count	Function		Range			Action		
0	0x4000	16384	20	READ_HOLI	DING_REGISTERS	Block 0: 0x4000 - 0x4013 : 20			Detail Edit Delete		
Index	Tab		Label		Address Hex	Address	Multiplier	Post Label	Unit	Action	
0	Real Time N	Aetering	Freque	ency	0x4000	16384	1	Freq_Hz	Hz	Edit Delete	
1	Real Time N	Aetering	Phase	A Voltage	0x4002	16386	1	Va_V	v	Edit Delete	
2	Real Time N	Aetering	Phase	B Voltage	0x4004	16388	1	Vb_V	v	Edit Delete	
3	Real Time N	Metering	Phase	c Voltage	0x4006	16390	1	Vc_V	v	Edit Delete	

After reviewing all details of the Modbus template click on the **Create Template** button, users will be redirected back to the **Installed** menu tab of the Modbus Template page where the newly created template can be seen under the **Customized** section at the bottom of the page.

uLink 810 Test			G+ Logout	Monday, December 4, 2023 10:
Devices Data Log S	ystem Settings Protocols Templates Maintenance	Diagnostics		
Modbus Template	AcuRev 2100 v1.00	2021-02-01 13:30:51		
	Acuvim II v1.02	2020-06-08 12:15:27		
	Previous 1 2 Next 10/page			
	Customized			
	Template Name 🗘	•	Actions	
	Starline v0.01	2019-07-24 13:53:20	土 D 🕜 🖻 🖻	
	SunGrow_SP00019_fronius_format v0.01	2019-08-08 10:53:42	🕹 D 🗭 🖻	
	SunSpecInverter v0.01	2019-08-08 10:54:18	🛓 🗈 🕜 🗿 🖻	
	Sungrow_final v0.01	2019-07-24 13:53:49	🛓 D 🧭 🗃 🖪	
	Superstatic440 v1.00	2022+03-22 10:51:43	🛓 D 🧭 🗃 🗳	
	Superstatic440-Supercal531 v1.00	2022-03-22 10:51:59	🛓 D 🧭 🗃 🖪	
	TESTDataAireDAP3 v0.01	2019-08-07 16:41:10	🛓 D 🕜 🗃 🖪	
	TESTofMMODofBASI v0.01	2019+07-24 15:46:34	🛓 D 🧭 🗃 🖪	
	TESTsmallDataAireDAP3 v0.01	2019-08-07 16:44:24	🛓 🛛 🗹 🔳 🗳	
	Test Template v1.0	2023-12-04 10:15:22	🛓 D 🕜 🗃 🖪	
	Previous 1 18 19 20 21 22 27	Next 10/page ¢		





5.1.3 Typical Energy Meter Template

The Typical Energy Meter Template page allows users to create a Modbus Template for thirdparty devices and has the ability to post data to the cloud-based energy management software **AcuCloud**. To create a device template that allows third-party devices to post data to the AcuCloud software, users need to click on the **Typical Energy Meter Template** menu tab.

This page will have the following sections:

1. Device

Under the Device section users can enter in the Template name and the version number.

Once all device settings are configured click on the Save Device Info button.

2. Block

Users can create the required register blocks for their device, where the function, starting address in hex, and the register count must be specified. Once a block is created click on the Save Block button, users can create multiple blocks for the device template. All created blocks will appear in the block table located further down the page.

AcuLink 810	Test									🕒 Logout	Monday, December 4, 20
Devices	Data Log	System Settings	Protocols	Templates	Maintenar	ce Diagnostics					
Modbus Te	mplate	Modbus	Template								
		Installed	Import	New Template	New Typic	al Energy Meter Template	Convert From CSV File				
		Device									
		Template	Name			Version		Clou	d Model		
		Typical	Energy Mete	r Test		1.01		Тут	pical Energy Meter		
		Template n	Template name must be defined and unique			Version for the same template must be unique (e.g. v1.01)					
		Save D	evice Info								
		Block									
		Function				Address Format		Start			
		READ	HOLDING_RE	GISTERS	٠	Hex	0	0x	4000		
		Modbus for	nction code to re	quest the block					starting address in hexadecimal e 0x0 - 0xmm		
		Count									
		20									
		Block elem Min Value:									
		Save B	ock								

3. Parameter Table

The parameter table has all the parameters that are supported on the AcuCloud software. Users can find and locate the same parameters within the table that are supported on their third-party device and configure it to their template by clicking on the **Edit** button next to the parameter.





On the Edit page users will need to select the block, starting address, multiplier, data type and byte order of the parameter.

rotocols	Templa	tes Main	tenance	Edit ×
art Hex	Start	Count	Fu	Block"
				Block 1: 0x4000 - 0x4013 : 20 =
4000	16384	20	RE	Select the block the parameter belongs to; Add block in step 2 if needed
able				Select Display Tab(s)
				Basic Metering
		Post Label	Bic	Label
		Freq_Hz	Bic	Phase C Line-to-Neutral Voltage Edit
		rieding	20	Parameter name shown on webpage
			BIC	Address Format
xo-Neutral Vo	oltage	Va_V	20	Hex O Decimal Dotete
			Bic	Address
o-Neutral Vo	oltage	Vb_V	20	0x 4005 Dotte
				Address of its beginning register Range: DxIOD - DxIO12
xo-Neutral Vo	oltage	Vc_V	Bic 20	Nutiplier Multiplier Doluty
				1
e-to-Line Vol	Itage	Vab_V		eg.0.1
				Post Label
a-to-Line Vol	Itage	Vbc_V		Vc_V
e-to-Line Vol	it-pe	Vca_V		Parameter name abbreviation used in log and post files headers Told
	i daga			Data Format"
	_			FLOAT +
AcuLink				i i i i i i i i i i i i i i i i i i i
Data Acq				Cancel Save online

After these settings are configured click on the **Save** button.

When all desired parameters have been configured and added to the template, click on the **Create Template** button.

Users will be redirected back to the **Installed** menu tab on the Modbus Template page, where the newly created Typical Energy Meter Template will be seen under the **Customized** templates at the bottom of the page.

0.001				
AcuLink 810 Test				
Devices Data Log 1	System Settings Protocols Templates	Maintenance Diagnostics		
Modbus Template	Modbus Template Installed Import New Template N	iew Typical Energy Meter Template Convert Fr	om CSV File	
	Official			
	Template Name	Last Upda	te 0	
	AcuDC 243 v1.02	2020-06-1	1 14:54:29	
	AcuRev 1200 v1.02	2020-06-1	2 13 52 50	
	AcuRev 1300 v1.02	2020-06-1	7 14:12:42	
	AcuRev 1310 v1.04	2023-11-2	15:34:58	
	AcuRev 2020-1DM v1.02	2020-06-1	8 14:57:15	
	AcuRev 2020-1EM v1.02	2020-06-1	8 14:57:50	
	AcuRev 2020-2DM v1.02	2020-06-1	8 14:56:49	
	AcuRev 2020-2EM v102	2020-06-1	117:58:30	
	AcuRev 2100 v1.00	2021-02-0		
	Acuvim II v102	2020-06-0	6 12:15:27	
	Previous 1 2 Next 10page	•		
	Customized			
	Template Name	Last Update	Actions	
	401WGLGR v1.00	2022-03-21 17:20:55	🔺 🖸 🔐 🚺 🖻	
	A10DerisSocomecTEST vac1	2019-08-07 12:20:27	🔺 🗅 🔐 🔳 🖻	
	A10DerisSocomecTEST2 vo.01	2019-08-07 12:21:06	🔼 🖸 🞯 🔳 🗈	
	ADAM4017 v0.01	2019-08-07 16:19:14	🔺 D 🔐 🔳 🖻	
	Acuvim II V3 v0.02	2023-03-31 17:15:13	🔺 D 🔐 🔳 ы	
	Acuvim L V4 vo.os	2023-04-14 09:05:45	🔺 D 🔐 🔳 🖻	
	Advantech//4ADAM6017 v0.01	2019-06-19 17:02:22	🔺 D 🔐 🔲 ы	
	Advantech//4ADAM6017_volt	2019-07-25 16:27:31	🔺 🖸 🔐 🚺 🗉	
	Alpha_CHC_DC va.ot	2019-08-01 11:52:10	📥 🖸 🚾 🔳 🖻	
	Ametek_JEMSTAR v0.01	2019-08-07 14:40:57	📥 🗈 🞯 🔳 🖻	
	Previous 1 2 3 27 Next	10/page 0		



5.1.4 Creating Template from CSV

The AcuLink 810 supports a CSV-to-Modbus template converter directly from its web interface. To access this converter, click on the **Convert From CSV File** menu tab on the Modbus Template page.

Users can enter in the desired name and version number for the Template.

Under the CSV file section, users will need to upload a .csv file containing all device register information for their device.

A sample CSV file can be downloaded directly from the interface where users can edit and use it to build their own file. The CSV file must be in the same format as the sample file to successfully convert the file into a Modbus template file.

CSV Convert Test 1.01 sample.csv	Brow

Below is the sample CSV file for the CSV-to-Modbus template converter.





Chapter 5: Device Templates

me Ins		iw Page	e Layout	Formulas	a Data	Review	View	Automat	e 🖓 Tell me				
□ *		Calibri (Boo	dy) ·		A^ A		= 🛛 🗞		Wrap Text 🗸	General		· 🛛 🗖 •	· F
L L C	opy 🗸 👘										- - - - - - - - - -	Condition	기타
🖇 💞 F	ormat	в <i>I</i> <u>U</u>		~ 💁 ~	A Y		= •=		Merge & Center 🗸	\$ v %	🤊 50 -00	Formattin	
D				1				1.1.1.1.1.1.1.1					
Possible D	ata Loss	Some featur	res might be	e lost if you	save this wo	orkbook in t	he comma-	-delimited (.	.csv) format. To pre	serve these	features, save if	t in an Excel fil	le for
\$		$f_{\mathcal{X}}$ label											
А	В	с	D	E	F	G	н	1	J K	L	м	N	0
	address	dataFormat		slope		cloudEnable		block	tab				
requency	16384		NORMAL		Freq_Hz	FALSE	Hz	16384(10)	Basic Metering				
Phase A Line	16386		NORMAL		V1	TRUE	V	16384(10)	Basic Metering				
Phase B Line	16388		NORMAL		V2	TRUE	V	16384(10)	Basic Metering				
Phase C Line	16390		NORMAL		V3	TRUE	v	16384(10)	Basic Metering				
Average Line System Activ	16392 16450		NORMAL		Vnavg_V DMD P kW	TRUE		16384(10)	Basic Metering				
system Activ	16450		NORMAL		DMD_P_kw DMD_Q_kvai	TRUE	kW kvar	16450(6) 16450(6)	Demand Demand				
System Reac	16452		NORMAL		DMD_Q_kval	TRUE	kVA	16450(6)	Demand				
System Appa System Impo		UINT32	NORMAL		EP_IMP_kWł	TRUE	kWh	16456(18)	Energy				
System Expo		UINT32	NORMAL		EP EXP kWF	TRUE	kWh	16456(18)	Energy				
System Impo		UINT32	NORMAL		EQ_IMP_kva	TRUE	kvarh	16456(18)	Energy				
System Expo		UINT32	NORMAL		EQ_EXP_kvar	TRUE	kvarh	16456(18)	Energy				
System Tota		UINT32	NORMAL		EP TOTAL k	TRUE	kWh	16456(18)	Energy				
System Net	16466		NORMAL		EP_NET_kWI		kWh	16456(18)	Energy				
System Tota	16468	UINT32	NORMAL		EQ_TOTAL_k	TRUE	kvarh	16456(18)	Energy				
System Net I	16470	INT32	NORMAL	0.1	EQ_NET_kva	TRUE	kvarh	16456(18)	Energy				
System Appa	16472	UINT32	NORMAL	0.1	ES_kVAh	TRUE	kVAh	16456(18)	Energy				
Phase A Imp		UINT32	NORMAL		EPa_IMP_kW		kWh	17952(30)	Energy				
Phase A Expo		UINT32	NORMAL		EPa_EXP_kW	FALSE	kWh	17952(30)	Energy				
Phase B Imp		UINT32	NORMAL		EPb_IMP_kW	FALSE	kWh	17952(30)	Energy				
hase B Expo		UINT32	NORMAL		EPb_EXP_kW	FALSE	kWh	17952(30)	Energy				
Phase C Imp		UINT32	NORMAL		EPc_IMP_kW		kWh	17952(30)	Energy				
Phase C Expc		UINT32	NORMAL		EPc_EXP_kW	FALSE	kWh	17952(30)	Energy				
hase A Imp		UINT32	NORMAL		EQa_IMP_kv	FALSE	kvarh	17952(30)	Energy				
Phase A Expo Phase B Imp		UINT32 UINT32	NORMAL		EQa_EXP_kv	FALSE	kvarh kvarh	17952(30) 17952(30)	Energy				
hase B Imp hase B Expo		UINT32 UINT32	NORMAL		EQb_IMP_kv EQb_EXP_kv		kvarn kvarh	17952(30)	Energy Energy				
Phase B Expo Phase C Impo		UINT32 UINT32	NORMAL		EQC IMP kv		kvarn kvarh	17952(30)	Energy				
Phase C Expc		UINT32	NORMAL		EQc_EXP_kva		kvarh	17952(30)	Energy				
hase C LAPC		UINT32	NORMAL		ESa kVAh	FALSE	kVAh	17952(30)	Energy				
hase B App		UINT32	NORMAL		ESb_kVAh	FALSE	kVAh	17952(30)	Energy				
Phase C App		UINT32	NORMAL		ESc_kVAh	FALSE	kVAh	17952(30)	Energy				
cr.								,					

Once all information and CSV file have been uploaded, users need to click on the **Upload** button.

Users will be redirected back to the **Installed** menu tab on the Modbus Template page where the newly converted Modbus template will be seen under the **Customized** templates located at the bottom of the page.





AcuLink 810 Data Acquisition Gateway & Server

AcuRev 1200 v1.02	2020-06-12 13:52:50	
AcuRev 1300 v1.02	2020-06-17 14:12:42	
AcuRev 1310 v1.04	2023-11-24 15:34:58	
AcuRev 2020-1DM v1.02	2020-06-18 14:57:15	
AcuRev 2020-1EM v1.02	2020-06-18 14:57:50	
AcuRev 2020-2DM v1.02	2020-06-18 14:56:49	
AcuRev 2020-2EM v1.02	2020-06-11 17:58:30	
AcuRev 2100 v1.00	2021-02-01 13:30:51	
Acuvim II v1.02	2020-06-08 12:15:27	
Previous 1 2 Next 10/page +		
Customized		
Template Name 🌩	Last Update ≑	Actions
CG-EM26-96-STD2.0 v1.00	2022-03-22 10:52:31	🛓 🗅 🕜 💼 🖻
CG-EM30-96 v1.00	2022-03-22 10:54:26	🛓 🗅 🕜 💼 🖻
CM4000 v0.01	2019-08-07 16:48:48	🛓 🗅 🕜 💼 🖻
CM4000_Deprecated v0.01	2019-08-07 11:00:58	🛓 D 🕜 💼 🖪

5.2 BACnet Template

BACnet templates are used in the AcuLink 810 to correctly read the metering data from Accuenergy and third-party BACnet devices. Before a device can be added to the gateway a BACnet template for the device must first be uploaded and installed onto the unit.

On the Templates page select **BACnet Template**.

In the BACnet Templates page users can view the templates and the version number currently installed on to the AcuLink under the **Installed** menu tab.



BACnet Template		
Installed Import Convert From EPICS File		
Official		
Template Name 🌐	Last Update 🗘	
ACUREV2100-WEB2 v1.00	2023-03-13 13:34:44	
AXM-WEB2 v1.00	2023-03-13 13:38:03	
AcuRev 2100 v1.00	2023-03-13 13:33:32	
AcuRev1310 v1.00	2023-03-13 13:44:29	
Acuvim II v1.00	2023-03-13 13:41:33	
Previous 1 Next 10/page +		
Customized		
Template Name 🗘	Last Update ≑	Actions
AcuRev 2100 v0.01	2023-03-01 16:46:46	📩 🖻
Contemporary-Control-BASRT-B v1.00	2022-04-28 10:49:56	📩 🗇
DENT-Instruments-PS12HD v1.00	2022-04-28 11:55:39	土
SONTEX-SUPERCAL-5 v1.00	2022-04-28 11:56:02	* 0

5.2.1 Import Template

To upload a new device template, click on the **Import** menu tab. Users can upload a BACnet template manually or download templates from remote server. To import a template manually, users must ensure that the device template is a **.def** file format as no other formats are excepted on the AcuLink 810.

Alternatively, users can download a BACnet template from the remote server by clicking on the **Check** button. A template can be installed directly from the server onto the AcuLink 810.

AcuLink 810 Gateway	
Devices Data Log	System Settings Protocols Templates Maintenance Diagnostics
Modbus Template	BACnet Template
BACnet Template	Installed Inport Convert From EPCC File Template File Choose file Udobad Remote Template
	Deex

WARNING: Data log and alarm monitoring configurations will be lost after updating an existing device template.

5.2.2 Convert from EPICS File

The AcuLink 810 features a template converter designed to transform EPICS files from BACnet





devices into a .def BACnet template compatible with the AcuLink 810 system. In the "**Convert From EPICS File**" menu tab, users are prompted to input the template name, version number, and upload the EPICS file for processing.

Modbus Template	BACnet Template			
BACnet Template	Installed Import Convert From EPICS File			
	Template Name	Version	EPICS File*	
	Enter Template Name	Enter Version	Choose file	Brow
	Upload			

Once the name, version and EPICS file has been selected users can click on the **Upload** button. Users will then be prompted to specify which parameter to include in the BACnet template. Once the parameters are selected click on the **Save** button located at the bottom of the page.

		lect Points To Create Tem			×	(Logout Sunday, December 5, 2021 4
Settings Protocols Templates Mainte	hance (Se	lect Points To Create Tem	plate		*	
ACnet Template		Label	Object ID	Object Type		
Installed Import Convert From EPICS File		Freq_rms	1	0		
mplate Name	Version	Ua_rms	2	0		
est	1.01	Ub_rms	3	0	rouse	
lpload		Uo_rms	4	0		
	•	Uavg_rms	5	0		
		Uab_rms	6	0		
		Ubc_rms	7	0		
		Uca_rms	8	0		
		Ulavg_rms	9	0		
		la_rms	10	0		
	•	lb_rms	11	0		
		lo_rms	12	0		
	•	lavg_rms	13	0		
		In_rms	14	0		
	•	Pa_rms	15	0		
		Pb_rms	16	0		
		Pc_rms	17	0		
		P_rms	18	0		
		Qa_rms	19	0		
				Cancel	ce puides, manu e online	

Users will be redirected back to the **Installed** menu tab in the BACnet Template page where the newly converted template file will be seen under the **Customized** templates located at the bottom of the page.





AcuLink 810 Gateway			
Devices Data Log	System Settings Protocols Templates Mainter	nance Diagnostics	
Modbus Template	BACnet Template		
BACnet Template	Installed Import Convert From EPICS File		
	Official		
	Template Name ≑	Last Update 🗘	
	ACUREV2100-WEB2 v1.00	2023-03-13 13:34	4:44
	AXM-WEB2 v1.00	2023-03-13 13:38	3:03
	AcuRev 2100 v1.00	2023-03-13 13:33	3:32
	AcuRev1310 v1.00	2023-03-13 13:44	4:29
	Acuvim II v1.00	2023-03-13 13:41	=33
	Previous 1 Next IO/page		
	Customized		
	Template Name 🗘	Last Update 🗘	Actions
	test v1.01	2024-02-05 15:46:51	
	Previous 1 2 Next 10/page		





Chapter 6: System Settings

6.1 Network

All network-related configurations can be found on the **Network** page under the **System Status** menu tab. Users can configure all Ethernet 1 port, Ethernet 2 ports, Wi-Fi, DNS, and RSTP configurations from this page.

6.1.1 Ethernet

There are two Ethernet ports on the AcuLink 810, by default Ethernet port 1 has a static IP address whereas Ethernet port 2 is configured for DHCP.

Default Ethernet port 1 settings:

- IP Address 192.168.8.101
- Submask 255.255.255.0
- · Gateway 192.168.8.101

Default Ethernet port 2 settings:

• DHCP enabled

The **Interface Status** on the network page lets users know what is connected or disconnected, for example the image below shows both Ethernet interface status as **Connected** which indicates that both Ethernet 1 and Ethernet 2 have a RI45 Ethernet cable connected to the respective ports.

cuLink 810 Gateway	-					
Devices Data Log	System Settings	Protocols	Templates	Maintenance	Diagnostics	
Date & Time Network Remote Access Email Alarm notification	RSTP E	Configuration nable face (Outbour		•		
User Management Certificate Management Whitelist Configuration Management Firmware Update	Ethernet F DHCP Ena Auto Interface S Disconne	ble* Manual Status				
	IP			Mask		Gateway
	192.168.1	1.52		255	255.255.0	192.168.8.1
	Must be ip a	ddress		Must b	a lp address	Must be ip address





Date & Time	Disconnected		
Network	IP	Mask	Gateway
Remote Access	192.168.8.101	255.255.255.0	192.168.8.1
Email Alarm notification	Must be ip address	Must be ip address	Must be ip address
User Management Certificate Management Whitelist Configuration Management	Ethernet 2 V DHCP Enable* Auto Manual		
Firmware Update	Interface Status	IP	
	Connected	192.168.62.161	
	WiFi 🔺		
	DNS 1	DNS 2	
	8888	8844	

6.1.2 Wi-Fi

There are two Wi-Fi modes in the AcuLink 810, Access Point and Station.

NOTE: When using Wi-Fi ensure that the included antenna is installed on the AcuLink 810 unit prior to use.

Access Point Mode: This is the default Wi-Fi configuration for AcuLink 810, where the gateway will act as a wireless access point and will allow other wireless devices to connect and access the AcuLink 810.

In Access Point mode, users need configure the SSID, Network Key and IP of the AcuLink 810 as well the DHCP DNS servers.

The default AP mode settings:

- SSID AcuLink810-WiFi-SERIAL#810
- Network Key accuenergy
- IP 192.168.100.1

NOTE: For steps on how to access the web interface via Wi-Fi AP mode refer to chapter 4 section 4.1.2.

	192.108.8.101	200.200.200.0	192.108.8.1
Date & Time	K Must be ip address	Must be ip address	Must be ip address
Network			
Remote Access	Ethernet 2 A		
Email Alarm notification	WiFi -		
Jser Management	Enabled*		
Certificate Management	O Enable O Disable		
Whitelist	Mode*		
Configuration Management Firmware Update	Access Point	•	
	SSID	Network Key	IP
	AcuLink810-WIFI-S8P20120034		32 192.168.100.1
	Maximum 40 characters	Maximum 40 characters	Must be ip address
	DNS 1	DNS 2	
	8.8.8	8.8.4.4	
	Must be valid ip or domain	Must be valid to or domain	
	Must be varo p or ourien		





Station Mode: The AcuLink 810 will behave like a wireless client and a bridge to another wireless network that is available.

In Station mode, users can select the wireless network to connect to in the SSID drop down menu. Once the wireless network is selected enter the Network Key to bridge the AcuLink 810.

Users can configure a static Wi-Fi IP by manually entering the information into the IP, Submask, and Gateway fields of the Wi-Fi network. Alternatively, the Wi-Fi can be configured for DHCP where the IP, Submask, and gateway of the Wi-Fi network is automatically assigned to the AcuLink 810.

Enterprise Wi-Fi: This option allows the AcuLink 810 to connect using an enterprise level Wi-Fi network which is common in many colleges, universities, hospitals, and other institutions. Users can connect to an enterprise level Wi-Fi network by selecting the WPA/WPA2 Enterprise check box and then entering in the username and password.

AcuLink 810 Gateway		
Devices Data Log Syste	m Settings Protocols Templates Maintenance	Diagnostics
Date & Time Hencols Remote Access Email Aamn notification Uarr Management Configuration Management Whitelet Configuration Management Firmure Update	Ethernet 2 WH Ethernet 2 WH Exabled: Exabled: Summ e Country Code Sum America e SSID O Select from WH (Ist. Menual Input Access 3-9893-047200998 • Menual SSID	

6.1.3 HTTP Proxy

The AcuLink 810 supports HTTP proxy configuration which allows users to post data to their servers via a proxy server.

To configure the HTTP proxy, enter in the proxy URL and port number.

HTTP Proxy 👻	
HTTP Proxy Enable*	
HTTP Proxy Server URL	HTTP Proxy Server Port
1.2.3.4	3128
	Range: 1 - 65535





6.1.4 RSTP

The RSTP protocol allows users to create an Ethernet daisy chain using the two Ethernet ports located on the AcuLink 810. When using the daisy chain feature is able to connect to a network switch/router, other AcuLink 810, and other devices that supports the RSTP protocol.

On the AcuLink 810 web interface the RSTP protocol can be enabled in the network configuration page. Once RSTP is enabled, users will notice there is only one setting for both Ethernet ports as both ports now will be using the RSTP configured IP address instead of two unique IP addresses.

Users can configure the AcuLink 810 IP manually or by setting the DHCP as Auto.

Devices Data Log S	ystem Settings Protocols	Templates Mainte	nance Diagnostics	
tote & Time letwork ermote Access mail Jarm notification	Network Configuration RSTP Enable Default Interface (Outbound 1)	(raffic)		
Jser Management Dertificate Management Whitelist Configuration Management Firmware Update	Ethernet RSTP + DHCP Enable* Auto • Manual Interface Status Disconnected			
	IP		Mask	Gateway
	192.168.1.52		255.255.255.0	192.168.8.1
	Must be ip address		Must be ip address	Must be in address

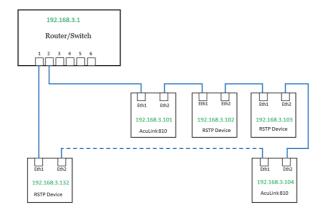
NOTE: When the RSTP is enabled, users will not be able to configure Ethernet 1 and Ethernet 2 independently, there is only one IP for the AcuLink using RSTP protocol.

Network Topology

Daisy chain connection is supported in the RSTP protocol. This can reduce the number of network switches required in different applications and allows the use of one network switch/router to be used with multiple devices. Each device can be accessed by configuring a unique IP address or have the IP addresses assigned automatically by the network.







6.1.5 Default Routing Interface

The AcuLink 810 Default Interface setting allows users to configure which port to use for primary routing to external networks. Since there are multiple ways that the user can connect such as Ethernet1, Ethernet 2, Wi-Fi, or RSTP, this setting will establish which one to use for the main routing. The other interfaces can be used for local routing if the users have them connected.

Users can select the default routing interface as:

- Ethernet 1
- Ethernet 2
- · Wi-Fi only valid if Wi-Fi is configured for station mode
- Bridge (RSTP) only valid if RSTP is enabled

AcuLink 810 Gateway									
Devices Data Log	System Settings	Protocols	Templates	Maintenance	Diagnostics				
Date & Time	< Network C	onfiguration	I						
Network	RSTP Enable								
Remote Access	Defeult leter	face (Outboun	-1 T						
Email	Default Inter	Tace (Outboun	d framc)						
Alarm notification	Ethernet 1			\$					





6.2 Whitelist Management

The AcuLink 810 supports the access control function, also known as the IP whitelist.

When enabled, only the selected IP addresses can access the gateway's web interface. Users can enter in an IPv4 address along with a description for the address. There is a maximum of twenty IP addresses that can be added to the IP Whitelist.

AcuLink 810 Ga	iteway								
Devices	Data Log	System Set	ings Proto	cols Templates	Maintenance Dia	ignostics			
Date & Time Network Remote Acces Email Alarm notificar User Manager Certificate Ma	tion	White O Er	elist Manage Nist Enable* able O Disab Whitelist Descriptio	le	To IP	From P	fort To Port	Protocol	Action
Whitelist		1		192.168.63	3.1 192.168.6	i3.71 Any	Any	Any	67 🗐
Configuration Firmware Upd									

When adding the whitelist users have the option to configure a specific IP or IP range, port, protocol, and description.

		Edit Whitelist	×
		IP Range* Viss No From Address	
From IP	To IP	192.168.63.1	
192.168.63.1	192.168	Must be ip address	
		192.168.63.71	
		Must be ip address Port Range*	
		• Any Yes No	
		Protocol* Any TCP UDP ICMP	
		Description	
		Enter Description	
		Cancel Cont	lirm

6.3 Time & Date

The **Date & Time** page under the **System Settings** menu tab is where users can configure the local time of the gateway. The AcuLink 810 supports NTP (Network Time Protocol) where it can synchronize its time to NTP servers across the network.

NOTE: An internet connection is required before synchronizing the AcuLink 810's time to the NTP time servers.

If users do not want to sync the device time to an NTP server, they can disable the NTP setting and





configure the time and date manually.

Time Sync: Users can force the time on the AcuLink 810 to update to the NTP by clicking the **Sync** button.

NTP Time Servers: The AcuLink 810 can be synced with up to three NTP servers. By default, the gateway uses 0.us.pool.ntp.org time server. Users can remove or add their own time servers as needed.

Examples of North American NTP servers are:

0.us.pool.ntp.org

1.us.pool.ntp.org

2.us.pool.ntp.org

3.us.pool.ntp.org

For more NTP servers based on region, visit the following site: <u>http://www.pool.ntp.org/en/</u>

Time Zone: Users can select the time zone where the gateway is installed from the drop-down menu. Alternatively, users can simply click the region directly on the map to select the desired time zone.

Once configured, users will notice the desired time and date displayed on the top right corner of the web interface.

AcuLink 810 Gateway							
Devices Data Log	System Settings	Protocols	Templates	Maintenance	Diagnostics		
Data & Tine Network Remote Access Email Alarm nofiloation User Management Certificate Management Watalat Configuation Management Firmure Update	NTP Enable Enable Device Cloc 2024/02/C NTP Server 0.us.pool. Maximum 40 c Timezone*	Disable k 15 10:16 AM 1 ntp.org	tion	Ente	erver 2 er NTP Server 2 en 40 charactere	Syrc.	NTP Server 3 Easter NTP Server 3 Madman 42 downline

6.4 Remote Access

The AcuLink 810 includes a remote access function that allows users to access the AcuLink 810 web interface. By accessing the web interface remotely users will have full functionality as well as access to all gateway settings and device readings. This feature allows users to access the AcuLink





810 web interface through an HTTPS web server easily through a URL without any network port forwarding. Users simply register for remote access on the web server and a remote access URL is then provided allowing users to configure device settings and view meter data. This is useful as the gateway device may be installed on remote sites where the end user may be far away offsite from the actual device.

The remote access configuration can be found by clicking on the **System Settings** menu tab and selecting **Remote Access**.

Users must first register for remote access by clicking on **Manual Register**. Once successfully registered, enable remote access, and click on the **Save** button.

NOTE: To successfully register for remote access there must be an internet connection provided to the AcuLink 810.

When first enabling remote access and registering, the status will remain offline until the user clicks on the **Refresh Status** button to turn the status online. The remote access user interface will then be accessible by clicking on the remote access URL or by using the **Copy** button to paste the URL into a new tab address bar on the internet browser.

The remote access login credentials are the same as the local login interface. The default login credentials for the web interface are username **admin** and password **admin**.

ACCUENERGY Aculink 810 Data Acquisition Server
Sign in to continue
User Name
Enter User Name
Password
Enter Password
Sign In

6.5 User Management

The AcuLink 810 supports the creation of different users for the web interface. Each user roles to determines what permission and functions are available when logged in. To access the user configuration page, users need to click on the **User Management** menu tab.

6.5.1 General

Under the **General** menu tab, the Max Concurrent Logins and Session Timeout settings can be configured. The maximum number of concurrent login setting allows the user to configure how





many users can be logged into the web interface at the same time. If the user limit is exceeded, the first user that logged in will be logged out of the web interface (first in, first out method). The range for this setting is from 1 to 10, the default setting is 1.

The session timeout setting represents how long in minutes the user can access the web interface before it times out. When the session timeout limit is reached users will be logged out of the web interface and redirected back to the login page. The session timeout is set to ten minutes by default and it can be set from 0 to 60 minutes, where 0 indicates the user will never timeout of the web interface.

AcuLink 810 Gateway	
Devices Data Log	System Settings Protocols Templates Maintenance Diagnostics
Date & Time Network Remote Access	Cuser Management
Email Alarm notification	Max Concurrent Logins
User Management Certificate Management Whitelist	Rengel: 1-10 Session Timeout
Configuration Management	10 minutes
Firmware Update	8 for wave trianed Renger 0 - 40

6.5.2 User Configuration

The user configuration table provides information regarding the access level, such as the register date, expiration date and last login time. If the correct permission is available on the account, users will have the option to lock an account, edit users, and delete users.

uLink 810 Gateway								
Devices Data Log	System Settings	rotocols	Templates Maintenand	e Diagnostics				
Date & Time Network Remote Access	Cuser Manage	ment	ion Role Configuration	Password Policy Pa	ssword Management API	Token Managem	ent	
Imail Marm notification	Add User							
Jser Management	Username 🗦	Role	Register Date	Expiration Date	Last Login Time	Status	Lock	Action
Certificate Management Whitelist	view	view	2021-06-01 18:52:34	no restrict		Active	Lock	@
Configuration Management	admin	admin	2021-06-01 18:52:34	no restrict	2024+02-05 10:27:20	Active	Lock	6

New users can be added where a username, password, role, and option to override the password policy is available. The role determines the type of access the user will have on the user level. When entering a password, users have the option to override the password rules set in the Password Policy section (see section 6.5.4) for the AcuLink 810 login interface, this includes character length and complexity of the password (i.e. capital letters, number, special characters, etc.).





Date & Time Network	< User Management		
Remote Access	General User Configuration	Role Configuration Password Policy Passwor	d Management API Token Management
Email Alarm notification	Username		
User Management	develop		
Certificate Management	Password	Repeat Password	
Whitelist		· · · · · ·	
Configuration Management Firmware Update	Role*		
	ainte	۵.	
	Override Password Policy		

6.5.3 Role Configuration

The role configuration setting allows for the configuration and creation of different user roles for user levels. These roles determine whether the user will have edit, view, or access to certain features on the web interface. By default, there are two roles available, **Admin** and **View**. The Admin role permits the user to view and configure all settings whereas the View role allows users to only view meter readings.

Devices Data Log	System Settings	Protocoli	s Ter	nplates	Maintenance I	Diagnostics						
Date & Time Network	User Manag	ement										
Remote Access	General I	Jser Conf	iguration	Role Co	nfiguration Pass	word Policy	Password	Management	API Token Mar	agement		
Email Alarm notification	Add Role											
User Management	Role Name	User	Device	Data Log	System Settings	Protocol	Templates	Maintenance	Diagnostics	Reboot	Firmware Update	Action
Certificate Management Whitelist	admin	edit	edit	edit	edit	edit	edit	edit	edit	edit	edit	1
Configuration Management	view	view	view	view	view	view	view	view	view	view	view	68

When adding a new role, it is possible to specify which sections have view or edit access on the AcuLink 810 web interface.

icuLink 810 Gateway			
Devices Data Log S	ystem Settings Protocols Templates Mai	itenance Diagnostics	
Date & Time Network	User Management General User Configuration Role Configu	ration Password Policy Password Management	API Token Management
Email Alarm notification	Role Name		
User Management	admin		
Certificate Management	User*	Device*	Data Log*
Whitelist	Edit 0	Eda	Edit
Configuration Management Firmware Update	System Settings*	Protocol*	Templates*
Permite Optime	Edin 0	Edia 0	Edit
	Maintenance*	Diagnostics*	Reboot*
	Edin •	Edia	Edu
	Firmware Update*		
	Edit 0		

6.5.4 Password Policy

The password policy provides users with a method to ensure that all passwords created follow specific criteria. The password policy lists specific rules to be set to enforce user password





strength to mitigate risky security exposure. When creating a user password there is an option to override the password policy if desired.

AcuLink 810 Gateway						
Devices Data Log S	ystem Settings Protocols	Templates Maintenand	e Diagnostics			
Date & Time Network Remote Access	General User Configure	ration Role Configuration	Password Policy	Password Management	API Token Management	
Email Alarm notification	Upper and Lower Case	Required	If required, password	i must contain both upper and	lower case characters	
User Management	Numbers and Letters	Required	If required, passwore	i must contain at least an alph	abet and a number	
Certificate Management Whitelist	Special Characters	Required	If required, password must contain at least one non-alphanumeric character e.g. (@#\$%^			
Configuration Management Firmware Update	Password History	1 Range: 1 - 32	User cannot reuse any of their previous N passwords 1 means no restriction			
	Minimum Password Age	0 days Ranget 0 - 90	User must use a pas 0 means no restricti	re changing it again		
	Password Expires	0 days Range: 0 - 90	Days until a user's p 0 means never expir			

6.5.5 Password Management

The Password Management page allows users to change the password for the different **user levels** created.

Devices Data Log	vstem Settings Protocols Templates Mai	ntenance Diagnostics	
Nate & Time Aetwork Iemote Access Imail Jarm notification Jaser Management	User Management General User Configuration Role Configu Userame admin	ration Password Policy Password Management	API Token Management
Certificate Management Whitelist Configuration Management	Password Enter Password	Repeat Password Enter Repeat Password	

6.6 Certificate Management

From the AcuLink 810 web interface, there is a certificate management section that allows users to view the web page certificate details. Users can also generate a new self signed certificate, generate a certificate signed request, and import/export the certificates.

ystem Settings Protocols	Templates Maintenance	Diagnostics		
Certificate Managemen	ıt			
Import Generate New Se	elf-Signed Certificate Genera	te CSR Export		
Certificate Issuer				
Common Name	\$8P20120034	Company Name	Accuenergy (CANADA) Inc.	
Division Name		City	Terrente	
Division Name		City	1010110	
State	ON	Country Code	CA	
Certificate Subject				
Common Name	S8P20120034	Company Name	Accuenergy (CANADA) Inc.	
Division Name		City	Toronto	
State	ON	Country Code		
	Certificate Management Import Generate News S Certificate Issuer Common Name Division Name Certificate Subject Common Name Division Name	Certificate Management Internet Self-Signed Certificate Generate New Self-Signed Certificate Self-Sign	Certificate Management Infori Gewrafe New Saft Signed Cyntholae Gewrafe Côle Kenne Certificate Issaer Certificate Issaer Certificate Issaer Certificate Issaer City State ON Certificate Subject Certificate Subject	Certificate Management fotor Generate New Self-Signed Certificate Call Call Certificate Issuer Certificate Issuer Certific





6.7 Configuration Management

The AcuLink 810 has a configuration management page that allows users to export and import the current system settings, device configuration and user information. This is useful if users have more than one gateway that needs to be programmed with the same settings and eliminates any error when trying to configure another gateway. Users can also restore all the previously configured devices by importing a backup file to the AcuLink 810. This is particularly beneficial when performing a factory reset to the gateway, and preventing the need to manually add devices back to the AcuLink 810.

NOTE: Exporting and importing configuration files between different versions is not supported and may result in problems or failure to the device.

Export Configuration: Users can export and save the web settings by clicking on the "export" button.

The following settings are saved in the configuration file:

- · All Gateway settings (General, IO, Alarm, Custom Read, Waveform)
- Network settings (Only DNS1, DNS2, TCP Port, HTTP Proxy)
- All Email settings
- All Time/Date settings
- All Data Log settings
- All Post Channel settings
- All BACnet settings
- All SNMP settings
- User Management settings (username/passwords, etc)
- Debug Information (SSH, and Debug Configuration)
- Username/ Password
- Device configuration

The settings that are not included or affected by the Configuration Management file is:

- Most Network settings (RSTP, DHCP, IP, Submask, Gateway, HTTP Port for both Ethernet 1 and Ethernet 2, all Wi-Fi settings)
- AcuCloud
- IP Whitelist
- Remote Access



AcuLink 810 Data Acquisition Gateway & Server

Configuration Management	
Import Configuration	
Import	
Export Configuration	
Export	

Import Configuration: Users can import the backup file and select which part they would like to be restored in the pop-up window. The available options are "Import User", "Import Devices" and "Import App Configuration".

Import User: All saved user and password configuration will be restored.

Import Devices: All the configured devices will be added back to the gateway.

NOTE: The interface must be assigned to the same protocol as the devices in the backup file if the "Import App Configuration" is not checked together with "Import Devices".

Import App Configuration: All the web settings will be restored excluding the exceptions in the "exception" list.



6.8 Emergency Mode

AcuLink 810 supports emergency mode which will allow users to download data/configuration settings and update the firmware when the gateway fails to bootup normally due to the disk being full or failed to open database. In emergency mode the web page will guide the users step-by-step with limited functions available.





Step One: Import or export the configuration file. Clear existing configuration and reset the configuration to default. A prompt will appear warning all configuration settings will be reset. Press 'Confirm' to proceed.

Step Two: Data log management allow users to download or delete data logs.

Step Three: Firmware upload/update allow users to update firmware.

Step One
Import Configuration
Export Configuration Export
Reset Configuration Reset





Chapter 7: Protocols

7.1 Modbus

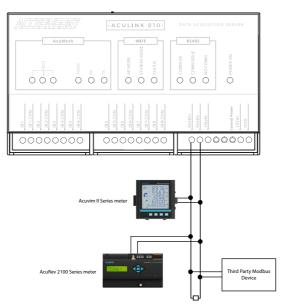
This section outlines how to add devices from the AcuLink 810 web interface using the Modbus protocol.

The AcuLink 810 supports both Modbus RTU and Modbus TCP protocols.

7.1.1 RS485 Devices

The AcuLink 810 gateway supports RS485 serial communication. Users can set up a serial RS485 connection to the AcuLink 810 with any Accuenergy or third-party device. If connecting multiple devices or 'daisy chaining" the devices together, ensure that a unique device address (Modbus Slave ID) is configured for each RS485 device.

NOTE: A termination resistor at the end of the RS485 network is optional when daisy-chaining multiple devices. If using a resistor, a termination value of 150 ohms can be used.

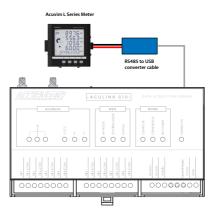






7.1.2 USB Devices

The AcuLink 810 has a USB port that allows for additional Modbus RTU devices. Users can connect the additional devices using a RS485-to-USB converter cable.



7.1.3 Adding Modbus RTU Device

Before adding a Modbus RTU device, users will need to assign the correct protocol for the RS485 and USB ports from the **Interface Assignment** page under the **Protocols** menu tab. By default, the RS485 and USB ports for the AcuLink 810 are configured to use the Modbus protocol.

NOTE: Users will not be able to change the Interface assignment of the USB or RS485 port if there is a device added on the AcuLink 810 with one of the protocols already selected. The device must first be deleted from the AcuLink 810 to change the protocol of the ports.

Devices Data Log	System Settings Protocols Templates Maintenance Diagnostics
nterface Assignment AcuMesh Modbus 3ACnet Azure IoT SaMP 3oogle IoT	Interface Assignment Port R8485 BACter MS/TP Deter Motion derev ereignert alm ISE83 to eldt. Port USBP Medbus RTU BACter MS/TP

With the Modbus RTU protocol selected, add a Modbus RTU device via RS485 or USB by navigating to the **Modbus Devices** page under the **Devices** menu tab. Click on **Add Device**, and the following fields will need to be configured:





Device Name: Enter a name for the device.

Serial Number: Enter the serial number of the device being added, the serial number must be unique consisting of only letters and numbers.

Template: User will need to select the Modbus template for the device. For information regarding the Modbus Device template see section 5.3 of this users manual.

Protocol: Select 'RTU' as the protocol.

Port: Select either 'RS485' or 'USB'.

Modbus ID: Enter the device address (Modbus Slave ID) of the device, the range is from 1 to 247.

Baud Rate: Select the baud rate of the device, the range is from 9600 to 115200.

Data Bit: Select the number of data bits, either 7 or 8.

Parity: Select the parity of the device from the drop-down list.

Stop Bit: Select the number of stop bits.

Request Timeout: Select a timeout period for the AcuLink 810 to wait for a response from the device, the range is from 1 to 60 seconds, default for Modbus RTU is 0.5.

Auto Save Logger: Select a logger for the meter from the drop-down list.

NOTE: Users cannot add a device with the same device address (Modbus Slave ID). The device address must be unique for each device in the RS485 network.

Click the **Save** button once all settings are entered correctly.

Devices	Data Log	Syster	n Settings	Protocols	Templates	Maintenance	Diagnost
besidest			Add Mor	dbus Device			
Carm Logs			Device Nat				
Accibus Der	ices			ne.			
ACriet Devi	005		Test				
/Bus Devio	5		Maximum 40	characters			
ligital Input			Serial Num	ber"			
			AH11223	344			
				a in this Acutink St	8 device		
			Maximum 20	characters			
			Template*				
			Acuvim II				
			Protocol*				
			O RTU 🔾	TCP			
			Port*				
			85455				
			Modbes ID	e			
			Must be unique Ranger 1 - 228	ue in this Aculink Br S	0 device		
			Baud Rate				
			19200				
			Data Bit*				
			8				
			Parity*				
			None				
			Stop Bit*				
			Request Ti	neout*			
			0.5			sec	conds
			Kange: 0.1 - 5				
			Sive	Cancel			





After the device is added, it can be found in the **Modbus Devices** pages. A device that is successfully connected and communicating with the gateway will have display a green **'ON'** status under the Status column. A device that is offline will display a red **'OFF'** warning symbol under the Status column.

NOTE: After adding a new device to the gateway, it may take up to four minutes for the status to show 'ON'. If after four minutes the device still shows an 'OFF' status, check the configuration settings again to ensure everything is set correctly.

Dashboard Alarm Loop	< Modbus Devices						
Modbus Devices	Add Device Searc	h Device					Download List
BACnet Devices	Device Name	Interface 0	Protocol	Serial Number	Status :	Alarms -	Action
MBus Devices Digital Inputs	AHB22070452	R\$485	Modbus RTU	AH822070452	© OFF	0	
Virtual Devices	E3T16090972	R\$485	Modbus RTU	E3T16090972	O OFF	0	
	E3T18102365	R\$485	Modbus RTU	E3T18102365	O OFF	0	
	E3T19052339	R\$485	Modbus RTU	E3T19052339	OON	0	
	EHM19100047	R\$485	Modbus RTU	EHM19100047	(O OFF	0	

If changes to the configuration of the added device is needed, click on the device and then select the **Configuration**. From this page users can reset the device name, port type, baud rate, parity, and other fields. Click the **Save** button to confirm the changes.

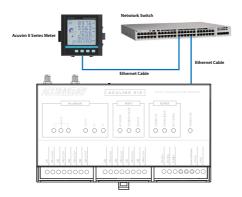
Link 810 Gateway Devices Data Log	System Settings Protocols Templates Maintenance Diagnostics
Aashboard Jarm Logs Aodbus Devices IACnet Devices	Modbus Device - E3119052339 Inading Airm Configuration
tBus Devices ligital Inputs intual Devices	Derice Name EST 10052380 Manmen 49 devactors Template*
	Acutor (1)3 6 Protocol* O R1U O TCP Port*
	R585 0 Modisus ID
	9 Mart level and the Mark Acad Acad Mark Acad
	1500 B
	k a Parity'
	Save Contraction Contraction





7.1.4 TCP Devices

The AcuLink 810 can support up to 100 Modbus TCP devices for devices on the same network as the gateway.



7.1.5 Adding Modbus TCP Device

To add a Modbus TCP device, users need to click on **Add Device** button from the **Modbus Devices** page under the Devices menu tab. The following fields will need to be configured:

Device Name: Enter the device name of the TCP device.

Serial Number: Enter the serial number of the device, the serial number must be unique and consisting of only letters and numbers.

Template: Select the Modbus template for the TCP device. For more information regarding Modbus templates see sections 5.3 of this users manual.

Protocol: Select TCP as the protocol.

IP Address: Enter the IP address of the device.

Port: Enter the Modbus port of the device.

Modbus ID: Enter the Modbus address of the device.

Request Timeout: Enter the timeout setting, default for TCP is three seconds Click the **Save** button once all settings are entered correctly.

Auto Save Logger: Select a logger for the meter in the drop-down list.





Aucline Store Environment Danbeard Alamin Logi: Maria Devices BAGrine Devices Dagata Inguns Virtual Devices Deglas Inguns Note Devices Note Devi									
Autoration Matter unge in this Acjust 810 douise Mature Logis Mature 20 dualants Mature Douise Profector Mature Douise Profector Mature Douise File Status File Mature Douise File Mature Douise File Status File Mature Douise Solare Mature Douise Boundation Mature Douise Solare Mature Douise Solare Mature Douise Boundation Mature Douise Solare Mature Douise Solare Mature Douise Solare Mature Douise Solare	AcuLink 810 T	est							
Databased Mansen 26 Januardia Marsen 26 Januardia Modula Devices Emplate* Marsen 10,000 Marsen 10,000	Devices	Data Log	System 5	Settings	Protocols	Templates	Maintenar	nce Di	iagnostics
Modus Devices Intermative BACm Devices Protecol* Daysta Inputs FRI © TCP Virbar Devices Protecol* Protecol* Protecol* So20 Rage 1 - 6003 Regret Timeout Socondo Rage 1 - 3 Auto Save togger Lager 1 e			٠.	Maximum 20 a		10 device			
BACinet Devices Particular Maile Devices Produceint Untual Devices FR01 - CTP Virtual Devices IP Address 192.166.154 Image address Regues 1 - CTS Regues 1 - CTS Regues 1 - CTS Regues 1 - CTS <td></td> <td>ices</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td>		ices							
Digital Inpuds ● RTU ● TCP Virbuil Divides IP Address IP Address IP Address Regen 1: - 260 Request Timeout IP Address IP Address IP Address IP Address IP Address IP Address				Acuvim II				÷	
Virbud Dexident Virbud Dexiden	MBus Device	15	F	Protocol					
i # rutures 192.164.154 Mar ter y advess Fort So2 Range 1 - 6033 Modeus ID 1 Request Timeout 3 Request Timeout 3 Auto Save Logger Leger 1 e	Digital Input	s	•	🕒 rtu 🕻	TCP				
Muit be publices Port 502 Ranges 1 - 0335 Modibus ID 1 Ranges 1 - 30 Request Timeout 3 Saconds Ranges 1 - 3 Auto Save Logger Logge 1 1 9	Virtual Devic	es	1	P Address					
Fort S02 Range 1 - 6335 Modbus ID 1 Range 1 - 286 Request Timeout 3 seconds Range 1 - 5 Auto Save Logger Lagger 1 #				192.168.1	.94				
S02 Rages 1-0535 Modbus ID 1 Rages 1-386 Request Timeout 3 Seconds Rages 1-3 Auto Save Logger Leger 1 e				Must be ip ad	dress				
Kange 1 - 6033 Modius ID 1 Kange 1 - 30 Request Timeout 3 seconds Kange 81 - 3 Auto Save Logger Logge 1 9			F	Port					
Modbus ID 1 Range 1 - 248 Request Timeout 3 seconds Range 0.1 - 5 Auto Save Logger Lagger 1 e				502					
1 Rayge 1 - 240 Request Timeout 3 Rayge 1 - 3 Rayge 1 - 5 Auto Save Logger Logger 1 0			F	Range: 1 - 655	35				
Range 1 - 360 Request Timeout B seconds Same 51 - 5 Auto Save Logger Lager 1 e				Modbus ID					
Request Timeout 3 seconds Rayse 1 - 5 Auto Save Logger Logger 4 e				1					
3 seconds Rarge 61- 5 Auto Save Logger Lagger 1 e			F	Range: 1 - 246					
Ranga E.1 - 5 Auto Save Logger Logger 1 e			F	Request Tir	neout				
Auto Save Logger Logger 1 e				3				seconds	
Logger 1 •			F	Range: 0.1 - 5					
			,	Auto Save I	Logger				
				Logger 1				٥	
				Save	Cancel				

After the device is added, it can be found in the **Modbus Devices** page. A device that is successfully connected and communicating with the gateway will have display a green **'ON'** status under the status column. A device that is offline will display a red **'OFF'** warning symbol under the status column.

NOTE: After adding a new device to the gateway, it may take up to four minutes for the status to show 'ON'. If after four minutes the device still shows an 'OFF' status, check the configuration settings again to ensure everything is set correctly.

cuLink 810 Gateway								
Devices Data Log	Syste	m Settings Protoco	ls Templates	Maintenance Diagno	istics			
Dashboard	k	Modbus Devices						
Alarm Logs Modbus Devices		Add Device Searc	h Device					Download List
BACnet Devices		Device Name 🗘	Interface 0	Protocol ©	Serial Number	Status 🗘	Alarms 0	Action
MBus Devices		AHB22070452	R\$485	Modbus RTU	AHB22070452	(Ú ON	0	ā
Digital Inputs Virtual Devices		E3T16090972	R\$485	Modbus RTU	E3T16090972	(Ú ON	0	
		E3T18102365	R\$485	Modbus RTU	E3T18102365	0 OFF	0	ā
		E3T19052339	RS485	Modbus RTU	E3T19052339	(Ú ON	0	
		EHM19100047	R\$485	Modbus RTU	EHM19100047	(Ú ON	0	a





If changes to the configuration of the added device is needed, click on the device and then select the **Configuration**. From this page users can reset the device name, port type, IP address, Modbus ID, and other fields. Click the **Save** button to confirm the changes.

Dashboard	Modbus Device - E3T19052339		
larm Logs Addbus Devices	Reading Alarm Configuration		
ACnet Devices	Device Name		
/Bus Devices	E3T19052339		
ligital Inputs	Maimum 40 characters		
firtual Devices	Template*		
	AcuRov 1310	•	
	Protocol*		
	O RTU O TCP		
	Port*		
	RS485	٥	
	Modbus ID		
	39		
	Must be unique in this AcuLink 810 device Range: 1 - 246		
	Baud Rate*		
	19200	٠	
	Data Bit*		
	8	٠	
	Parity*		
	None	•	
	Stop Bit*		
	1	•	
	Request Timeout		
	0.5	seconds	

7.1.6 Modbus Gateway Function

The AcuLink 810 supports a Modbus gateway function to add a Modbus RTU device and use it as a gateway. Users must choose the device template as **Modbus Gateway Function Only**.

The Modbus gateway function allows users to forward a Modbus TCP request to the corresponding meter. A **Modbus Gateway Function Only** device allows the user to read/write to the Modbus registers of this device via Modbus gateway function. Unlike other Modbus devices, the AcuLink 810 does not periodically collect data for Modbus gateway devices.

Adding Modbus Gateway Device

To add a Modbus gateway device, select add device. Under the **Template** setting select **Modbus Gateway Function Only**. Select **RTU** as the Protocol and enter in the communication settings for that RTU device (baud rate, parity, Modbus ID, and other fields).

Click on the Save button once all information is entered in correctly.

NOTE: Only Modbus RTU devices can be used as a Modbus Gateway Function on the AcuLink 810.





Devices Data Log	System Settings Protocols Templates Maintenance Diagnostics	
Dashboard	Add Modbus Device	
Alarm Logs	Device Name*	
Modbus Devices	Gateway Device	
BACnet Devices	Maximum 40 characters	
MBus Devices		
Digital Inputs	Serial Number*	
	AH1249234	
	Must be unique in this AcuLink 810 device Maximum 20 characters	
	Template*	
	Modbus Gateway Function Only	
	Protocol*	
	O RTU O TCP	
	Port*	
	R\$485 \$	
	Modbus ID*	
	23	
	Must be unique in this AcuLink 810 device Range: 1 - 246	
	Baud Rate*	
	\$ 38400	
	Data Bit*	

7.2 AcuMesh

Models AcuLink 810-900 and AcuLink 810-868 supports AcuMesh, which allows for a wireless Modbus RS485 mesh network. The gateway includes a built-in AcuMesh transceiver in its hardware which allows the AcuLink 810 to connect wirelessly to other serial RS485 devices such as Accuenergy and third-party Modbus devices that are paired with AcuMesh devices to gather information.







There are two AcuMesh models for the AcuLink 810:

- AcuLink-868 (868 MHz) is used mostly in Europe, Middle East, Africa, and certain parts of Asia.
- The AcuLink-900 (900 MHz) is mainly used in North and South America, Oceania, and certain parts of Asia.

NOTE: The AcuLink 810-X model is Wi-Fi capabilities but does not support AcuMesh mesh network functionality.

To configure the AcuMesh network settings on the AcuLink 810, click on the **Protocols** tab and select **'AcuMesh**'.

7.2.1 Local Configuration

For the AcuLink to add other AcuMesh paired devices, the local AcuMesh network settings must be configured first. The local configuration page refers to the AcuMesh unit built into the AcuLink 810-900 and AcuLink 810-868.

The following can be configured on the local configuration page:

Node Name: Users can configure the name of the AcuMesh node in these settings, the maximum range is up to 14 characters.

Local MAC Address: The built-in AcuMesh transceiver will have a local MAC address that is used to identify the unit, this is non configurable.

Network Hop: By default, the network hop is set to 4 and represents the number of times the AcuMesh will scan the mesh network for devices. The range for this setting is from 1 to 7.

Network ID: The network ID is a hex number that is used as an AcuMesh Network Identifier. By default, the network ID is 7FFF, and the range is 0 to 7FFF hex.

NOTE: Only transceivers with the same matching network ID can discover and communicate with each other.

Encryption Enable: Users have the option to put a password on the AcuMesh device. All radio AcuMesh devices would need to have the same password to communicate within the AcuMesh network.

Encryption Key: The encryption key is a hex number with a maximum number of characters is 32.





Devices Data Log	System Settings Protocols Templates	Maintenance Diagnostics	
Interface Assignment	AcuMesh Configuration		
AcuMesh Modbus	Local Configuration Scan & Remote Co	infiguration Diagnostics	
BACnet	Node Name		
Azure IoT	Not Configured		
SNMP Google IoT	Local MAC Address	Network ID	
	0013a2004216f498	7fff	
	Encryption Enable* C Encryption Key Enter Encryption Key	Renge: 0x0 - 0xfff	
	Network Hop		
	7		
	Range: 1 - 7		

7.2.2 Scan & Remote Configuration

Once the Local Configuration has been set, users can then scan for remote radio AcuMesh transceivers. Click on the **Scan & Remote Configuration** menu tab on the AcuMesh Configuration page to be redirected to the page to setup the remote AcuMesh paired devices.

The Local configuration will appear under the Node Scan section. This will show the Network ID that will be scanned, the Encryption, and the Channel Mask that is being used. The network Hops configuration is the number of times the mesh network will be scanned, the range is from 1 to 7 network hops.

Devices Data Log	System Settings Protocols Templates	Maintenance Diagnostics		
terface Assignment	AcuMesh Configuration			
cuMesh				
lodbus	Local Configuration Scan & Remote Conf	Diagnostics		
ACnet	Managed Remote Nodes			
IQTT zure IoT	Config Selected Managed Nodes Reset Se	elected Managed Nodes Remove Selected Ma	inaged Nodes	Refresh
NMP	Status Node Name	Number of Hops	MAC Address	Action
oogle IoT				
		No Data		
	Nodes Scan			
	Scanning Network ID: 7fff			
	Encryption: Off			
	Channel Mask: fffffffffffffffffffff			
	Network Hops			
	4			
	Range: 1 - 7			
	Kange: 1 - 7			
	Start Scan Start Scan with Default Networ	k Configuration Stop Scan		
	AcuMesh Nodes			

Click on the Start Scan button to search for any remote AcuMesh transceivers.





Internet Restrict Internet									
AcuMeth Configuration AcuMeth Configuration Acumeter Acumeter Acumeter Acumeter Acumeter Status Notester Status Notester Status Notester Status Notester Congle lot To Data Notester Notester Status Note Name Status Note Name Congle lot To Data Notester To Data								Scanning hop 2, scan must be manually sto	pped.
Acaderia Large Cardiguration Son is Remote Configuration Diagnostics Martine Large Cardiguration Son is Remote Configuration Diagnostics Martine Large Cardiguration Son is Remote Configuration Diagnostics Martine Large Cardiguration Renet Solectical Maragele Routes Interest Google Martine Number of Hops MAC Address Action Scanning Nenex NL CB 885 Scanning Nenex NL CB 885 Large T-2 Configuration Targe T-2 Too Status Too Status Colles Notes Remet Solection Maragele Routes Action Notice Status Number of Hops MAC Address Action Colles Notes Remet Solection Maragele Routes Interest Notice Status Number of Hops MAC Address Action No Status Number of Hops Mac Address <td>D</td> <td>levices</td> <td>Data Log</td> <td>System Ser</td> <td>ttings Protoco</td> <td>Is Templates Main</td> <td>tenance Diagnostics</td> <td></td> <td></td>	D	levices	Data Log	System Ser	ttings Protoco	Is Templates Main	tenance Diagnostics		
Acuted Lease Configuration Sean & Remote Configuration Degreeation Moderne Manageed Remote Notes Internet Internet Acute Not Sean Name Nonber of Hops MAC Address Action Boderne Internet Nonber of Hops MAC Address Action Boderne Internet Nonber of Hops MAC Address Action Internet Nonber Boderne Internet Nonber of Hops MAC Address Action Internet Nonber Boderne Internet Stateader Nonber of Hops MAC Address Action Internet Nonber Nonber of Hops MAC Address Action Internet Nonber of Hops Mac Address Action Internet Nonber Nonber of Hops MAC Address </td <td>In</td> <td>terface As</td> <td>signment</td> <td>Acu</td> <td>Mesh Configura</td> <td>ation</td> <td></td> <td></td> <td></td>	In	terface As	signment	Acu	Mesh Configura	ation			
Accorder MCOTT Acara la Tar Startis & Node Mane Tenes Selected Mangel Roder MCOTS Tenes MCOTS Tenes MC	A	uMesh					_		
Mandaged anomoto Normal Survey Survey Source	м	odbus		Lo	cal Configuration	Scan & Remote Configura	tion Diagnostics		
Act of South Note Sourced Managed Mathe Neutoe Collegation (Managed Mathe Neutoe (Managed Mathee Neutoe (Managed Math				Man	aged Remote Node	15			
State Node Name Number of Hops MAC Address Action Coople MT No de Scan No de Scan No de Scan No de Scan Casarridge Namee K. 1088 Esservices Intermeter Trans No de Scan No de Scan Reservices Namee K. 1088 Esservices Intermeter Trans No de Scan No de Scan Reservices Namee K. 1088 Esservices Intermeter Trans No de Scan No de Scan Reservices Namee K. 1088 Esservices Intermeter Trans No de Scan No de Scan No Status Marce Marcel Namee Trans Action No Status Scan No de Scan No de Scan No Status Scan No de Scan No de Scan No Status Scan No de Scan No de Scan No Status Scan No de Scan No de Scan No Status Scan Status Scan Status Scan No Status Scan No de Scan No de Scan				Co			d Managed Nodes Remove	Selected Managed Nodes	Refresh
Nodes Scant Banning Neurouk 10. 888 Banning Neurouk 10. 10. 10. 10. 10. 10. 10. 10. 10. 10.					Status	Node Name	Number of Hops	MAC Address	Action
Scarving Neuros R. 08.88 Scraving Mass.:::::::::::::::::::::::::::::::::::	G	oogle IoT					No Dat	a	
Carland Make (fitting fitting f				Nod	es Scan				
Carland Make (fitting fitting f				Scar	ning Network ID: 8	88			
Channel Mask: HHIHHITOTHIF Internet Mask: HHIHHITOTHIF 4 Colspan="4">Colspan="4"Colspan="4">Colspan="4"Col									
4 Hargel 1-7: Colling Safettion Modes Colling Safettion Modes Managed Nede Name No Surg Safettion Of Moge No Surg Safettion Of Mages Mark Address Action No Surg Safettion Of Mages No Surg Safettion Of Mages No Surg Safettion Of Mages						7ffff			
4 Reget 3-7 Step Scan Acutets Notes Config Safected Notes Managed Managed Node Name Mumber of Notes No Safet 2005 1 0015320041058177 If all all all all all all all all all al									
Stop Scan: Culdeath Notes Stop Scan: Colspan=100 Node Name Number of Hops MAC Address Action No 5072,5068 1 0013a200410838177 If If </td <td></td> <td></td> <td></td> <td>Nets</td> <td>Jork Hops</td> <td></td> <td></td> <td></td> <td></td>				Nets	Jork Hops				
Stop Stant Acutesh Nodes Config Simetrick Nodes Rever Selected Nodes Managed Node Name No Saft_Sofes				4					
Config Selected Nodes News Managed Neeks Managed Neeks Accurate No Safet_Selected Nodes Name Number of Hops MAC Address Action No Safet_Selected 1 0013a20041083817 0				Range	n 1 - 7				
Coding Selected Notes Nearly Selected Notes Managed Node Name Number of Nops MAC Address Action No 3017_5065 1 0013a20041058107 0 0 0 No 1607_5067 1 0013a20041058107 0 0 0 0					0		Stop Scan		
Managed Node Name Number of Hops MAC Address Action No 3d17_508 1 0013a20041058d17 If ● No 169F_3401 1 0013a20041053e07 If ●				Acul	Vesh Nodes				
No 3d72_5068 1 0013a20041063d17 ば 0 ● No 1696_3401 1 0013a20041554e9f ば 0 ●				Co		Reset Selected Nodes	Manage Selected Nodes		
No 1595,3401 1 0013420041551e9f					Managed	Node Name	Number of Hops	MAC Address	Action
					No	3d17_5068	1	0013a20041063d17	Ø +
No v0.89 1 0013a20042184dcb 🕼 1 +					No	1E9F_3401	1	0013a20041551e9f	8 1 +
					No	v0.69	1	0013a20042184dcb	a +

All devices found during the scan will have the AcuMesh node name, the number of network hops that the Mesh device was discovered, and the MAC address displayed on the interface.

Users can click on the check box next to the node name to configure the radio AcuMesh transceiver, or if users wish to configure multiple AcuMesh paired devices they can select the check box next to the node name and then click on the **Config Selected Remote Nodes** button.

Devices Data Log	System Settings Protoco	ls Templates Main	tenance Diagnostics					
Interface Assignment	AcuMesh Configur	ation						
AcuMesh								
Modbus	Local Configuration	Scan & Remote Configura	tion Diagnostics					
BACnet	Managed Remote Nod	85						
MQTT	Config Selected Man	peri Nodes - Reset Selecte	d Managed Nodes Remove S	elected Managed Nodes	Refresh			
Azure IoT								
SNMP	Status	Node Name	Number of Hops	MAC Address	Action			
Google IoT		No Data						
	Nodes Scan							
	Encryption: Off Channel Mask: fffffffff Network Hops	7////						
	4							
	Range: 1 - 7							
	Start Scan Start S	can with Default Network Cor	nfiguration Stop Scan					
	AcuMesh Nodes							
	Config Selected Node	Reset Selected Nodes	Manage Selected Nodes					
	Managed	Node Name	Number of Hops	MAC Address	Action			
	No	3d17_5068	1	0013a20041063d17	a +			
	No	1E9F_3401	1	0013a20041551e9f	🐨 🙃 🛨			

The following settings on the remote AcuMesh transceivers can be configured:

Network ID: The network ID is a hex number that is used as an AcuMesh Network Identifier. By default, the network ID is 7FFF, and the range is 0 to 7FFF hex.





NOTE: Only AcuMesh transceivers with the same matching network ID can discover and communicate with each other.

Destination MAC Address: The MAC Address of the remote AcuMesh transceivers.

Encryption Enable: Users have the option to put a password for the AcuMesh device. All radio AcuMesh devices will need to have the same password to communicate within the AcuMesh network.

Encryption Key: The encryption key is a hex number where the maximum number of characters is 32.

Advanced Options:

Baud Rate: Select the baud rate of the device, range is from 9600 to 115200.

Parity: Select the parity of the device from the drop-down list.

Stop Bit: Select the number of stop bits.

AcuLink 810 Gateway			
Devices Data Log	System Settings Protocols Templates Mai	ntenance Diagnostics	
Interface Assignment	< AcuMesh Configuration		
Modbus	Local Configuration Scan & Remote Configur	ation Diagnostics	
BACnet MQTT	AcuMesh Config - 0013a20041063d17		
Azure IoT	Node Name		
SNMP	3d17_5068		
Google IoT	Maximum 14 characters		
	Local MAC Address	Network ID	Destination MAC Address
	0013a20041063d17	888	0013a2004216f498
		Range: 0x0 - 0xffff	Range: 0x0 - 0xfffffffffffff
	Advanced 🔺		
	Encryption Enable*		
	Encryption Key		
	Enter Encryption Key		

Managed Nodes

Users can select which AcuMesh devices to manage from the list of all discovered transceivers. The managed nodes will only allow users to see AcuMesh transceivers that are added to the AcuLink 810 managed list section. The AcuMesh transceiver must first be added from the discovered list before it can appear under the managed list section.





For example, if there is a network of 50 AcuMesh devices discovered, but only ten AcuMesh devices are added to the AcuLink 810managed list. Then only these ten transceiver will appear under the managed list section.

Users can click on the green plus icon under the Action column to add a device to the managed list. Alternatively, the check boxes can be used to select multiple transceivers and the **Manage Selected Nodes** button can be used to add multiple transceivers to the managed nodes list.

AcuM	esh Nodes				
Con	fig Selected Nodes	Reset Selected Nodes	Manage Selected Nodes		
	Managed	Node Name	Number of Hops	MAC Address	Action
	No	MESH_69	1	0013a2004166f555	Ø +
•	No	MESH_68	1	0013a200414f9ec3	8 =
	No	MESH_67	1	0013a2004126c393	C +
	No	MESH_65	1	0013a200414f9eac	2 - -

Reset Nodes

Users can perform a soft reboot of the discovered AcuMesh transceivers. This can be very useful as sometimes communication is dropped due to timeouts and requires a reboot to initialize and restore the communication. The yellow button under the Action column will allow users to reset the AcuMesh nodes. If multiple nodes require a reset, select the check boxes to pick multiple transceivers and then click the **Reset Selected Nodes** button to reset all selected nodes.

AcuM	lesh Nodes				
Con	fig Selected Nodes	Reset Selected Nodes	Manage Selected Nodes		
	Managed	Node Name	Number of Hops	MAC Address	Action
	No	MESH_69	1	0013a2004166f555	2 -
	No	MESH_68	1	0013a200414f9ec3	2 🖬 +
	No	MESH_67	1	0013a2004126c393	2 1 1
	No	MESH_65	1	0013a200414f9eac	ø +

7.2.3 AcuMesh Diagnostics

The AcuMesh diagnostics page allows the user to troubleshoot the AcuMesh network connection in the AcuLink 810 to the remote AcuMesh transceivers. The test sends packets at regular intervals to test whether the AcuLink 810 receives a response from the slave AcuMesh transceivers.

Transmission Interval: Is the sending interval of the packet, the range is from 1 to 100 seconds.

Number of Packets: Is the number of packets sent in each test query.





Remote AcuMesh Node Selection: Users can choose which AcuMesh transceiver they want to test from the drop-down selection.

Devices Data Log	System Settings Protocols Templates Maintenance Diagnostics					
nterface Assignment IcuMesh Aodbus IACnet AQTT	AcuMesh Configuration Local Configuration Local Configuration Transmission Interval 2					
Azure IoT 3NMP 3oogle IoT	Range: 1 - 100 Number Of Packets 10					
	Range: 1-1000 Remote AcuMesh Node Selection					
	0013a20041063d17					

The test result will be displayed showing the success rate and average delay of the packets sent.

AcuLink 810 Gateway		
Devices Data Log	System Settings Protocols Templates Maintenance Diagnostics	
Interface Assignment AcuMesh Modbus BACnet MQTT Azure IoT Sixine IoT Sixine IoT Google IoT	AcuMesh Configuration Local Configuration Local Configuration Complexity Local Configuration Local Configuration Degenotics Local Configuration Lo	Test Result Packets Sent 5 Packets Received 5 Packets Lost 0 Average Delay 0.047 s Success Rate 998

7.2.4 Adding AcuMesh Device

To add an AcuMesh device, select **Add Device** from the **Modbus Devices** page. The following fields need to be configured:

Device Name: Enter a name for the device.

Serial Number: Enter the serial number of the device, the serial number must be unique and consisting of only letters and numbers.

Template: Select the correct device model.

Protocol: Select 'RTU' as the protocol.





Port: Select 'AcuMesh' as the port type.

A

Modbus ID: Enter in the Modbus ID that corresponds to the Modbus device.

AcuMesh MAC Address: Select the AcuMesh MAC address of the remote mesh transceiver of the Modbus device. Users can click on **Go to AcuMesh Scan & Configuration** hyperlink to discover remote AcuMesh transceivers.

Request Timeout: The default timeout setting for an AcuMesh device is ten seconds.

Devices	Data Log	System Set	ings Pi	rotocols	Templates	Maintenance	Diagnostic		
Dashboard		Ad	d Modbus	s Device					
Alarm Logs		Dev	ce Name*						
Modbus Dev	rices	N	SH DEVICE						
BACnet Devi	ces	Max	num 40 charac	ters					
MBus Device	is	Ser	Serial Number*						
Digital Input	s	N	SH						
		Mus	be unique in ti	his AcuLink 81	0 device				
		Max	num 20 charac	ters					
		Ten	plate*						
		A	uvim II				\$		
		Pro	ocol*						
		0	ти 🔿 тсі	Р					
		Por	•						
		A	uMesh				\$		
		Mo	Modbus ID*						
		1							
		Mus	Must be unique in this AcuLink 810 device						
		Ranj	Range: 1 - 246						
		Acu	AcuMesh MAC Address*						
		0	0013a20040f8b74b - Test1 +						
		Go	Go To AcuMesh Scan & Configuration Page						
		Rec	uest Timeou	ut*					
		1				se	conds		
		Ran	e: 2 - 60						

After the device is added, it can be found in the **Modbus Devices** pages. A device that is successfully connected and communicating with the gateway will have display a green **'ON'** status under the status column. A device that is offline will display a red **'OFF'** warning symbol under the status column.

NOTE: After adding a new device to the gateway, it may take up to four minutes for the status to show '**ON**'. If after four minutes the device still shows an '**OFF**' status, double-check the configuration settings to ensure everything is set correctly.





Dashboard Alarm Logs Modbus Devices BACnet Devices Millus Devices Digital Inputs Virtual Devices	Add Device Search Device Name C AHB22070452	Interface 0	Protocol 🗘	Serial Number 🗘	Status 🗘	Alarms 🗘	Download Lis
BACnet Devices MBus Devices Digital Inputs	Device Name 🗘	Interface 🗘		Serial Number 🕀	Status 🗘	Alarms 🗘	
Digital Inputs	AHB22070452	RS485					
			Modbus RTU	AHB22070452	(Ú ON	0	8
	E3T16090972	R\$485	Modbus RTU	E3T16090972	(Ú ON	0	8
	E3T18102365	RS485	Modbus RTU	E3T18102365	ර OFF	0	8
	E3T19052339	RS485	Modbus RTU	E3T19052339	(Ú ON	0	
	E3T19055068	Mesh	Modbus RTU	E3T19055068	(Ú ON	0	
	EHM19100047	R\$485	Modbus RTU	EHM19100047	(Ú ON	0	

If users need to change the configuration of an added device, the user can click on the device on the list and then select the **Configuration** menu tab. From this page users can reset the device name, port type, AcuMesh MAC address, Modbus ID, and other fields.

AcuLink 810 Gateway		
Devices Data Log	System Settings Protocols Templates Maintenance	Diagnostics
Dashboard Alarm Logs ModDus Devices BAChet Devices MBus Devices Digital Inputs Virtual Devices	Modbus Device - E3119055068 Reading Alarm Configuration Device Name E311005068 Mailmun 40 divisions	
	Template* Audior 1130 * Protocol* Pett Audion TCP Pett Audional Audion Addition To Audional Addition Audi	
	0013a20041063417 - 3417_5068 e Go To Acu/Mesh Scan & Configuration Page Request Timeout	
	5.0 seconds Runge 2 - 60	
	Save	





7.2.5 Search Modbus Device

There is a search device function in the AcuLink 810 gateway that allows the user to search for all Modbus devices that have been indexed. The search criteria is based on the template model, Modbus slave ID, baud rate, parity, and port. The search function can be useful for adding several devices to a large RS485/USB daisy chain or a large mesh network.

To access the search function, users need to click on **Search Device** on the **Modbus Device** page.

NOTE: 'Search Device' only supports the devices connected via Modbus RTU protocol.

The following search criteria will need to be specified:

Template: Select the Modbus template for the device.

Port: Select the port to scan for the Modbus search, users can select 'RS485', 'USB', or 'AcuMesh'.

Modbus ID Start: This will match starting slave address for the search.

Modbus ID End: This will match the ending slave address for the search.

Baud Rate: Select the baud rate(s) for the Modbus device search. Users can select multiple baud rates in the search.

Data Bit: Sets the data bit to either 7 or 8.

Stop Bit: Sets the number of stop bits to be either 0 or 1.

Parity: Users can select multiple parity in the Modbus search.

Request Timeout: Select the request timeout. The RS485 and USB default timeout is 0.5 seconds, and for AcuMesh the timeout is ten seconds.

Click on the **Scan** button once the search credentials are configured.

NOTE: Depending on the range of Modbus IDs, baud rate and parity selected the search may take several minutes to complete.





AcuLink 810 Gateway				
Devices Data Log	System Settings Protoco	ols Templates	Maintenance	Diagnostics
Device Data Log Dashboord Adam Loga Madhas Devices Machas Devices Digital Inputs Virtual Devices	Spetter Setting Period Template*	Ce 2 38400 - 5760	6	Modibus ID End 248 Broget 1 - 344
	Scan Cancel			

When the scan is complete all devices found will be displayed. Users have the option to individually add each found device and can also add all devices found by clicking on the **Add All Devices To Device List** button.

If a found device is already added to the AcuLink 810 it will be displayed as **Added** in the search results.

If a found device has an identical Modbus ID as a device that is already added to the AcuLink 810 it will be displayed as **Conflict** in the search results.

The search results show the device serial number and Modbus slave ID associated with the device. If the search is done on a AcuMesh network the AcuMesh MAC address is also displayed in the search.





AcuLink 810 Data Acquisition Gateway & Server

AcuLink 810 Gateway				
Devices Data Log System	m Settings Protocols Templates	Maintenance Diagnostics		
Dashboard Alarm Logs Modbus Devices	Scan Modbus Device Status: Completed Scanning device: AcuRev 1310 Add All Devices To Device List	D is 13. AcuMesh MAC Address is 0013a2004	1053d17	Added

7.3 Modbus Polling

The AcuLink 810 supports Modbus polling for the Digital Input registers. The user can select **Protocols**, then the subheading **Modbus** to access the Modbus Configuration page.

Modbus TCP Port: The default is 502, the range is from 2000 to 5999. This is also the port used for Modbus Gateway Function devices.

Modbus ID: The Modbus ID for the AcuLink 810 is 247, this cannot be changed.

Acutink 810 Gateway					
Devices Data Log	System Settings Protocols	Templates Mainten	ance Diagnostics		
Interface Assignment	Modbus Configuration				
AcuMesh	Modbus TCP Port	Modbus TCP Port			
BACnet	502				
MQTT	Default: 502, Range: 2000 - 5999				
Azure IoT	Modbus ID				
SNIMP	247				
Google IoT	DI Table	DI Table			
	Name	Data Type	Register Address (Dec)	Register Address (Hex)	
	Digit Input 1	FLOAT	8192	0x2000	
	Digit Input 2	FLOAT	8194	0x2002	
	Digit Input 3	FLOAT	8196	0x2004	
	Digit Input 4	FLOAT	8198	0x2006	
	Digit Input 5	FLOAT	8200	0x2008	
	Digit Input 6	FLOAT	8202	0x200a	
	Digit Input 7	FLOAT	8204	0x200c	
	Digit Input 8	FLOAT	8206	0x200e	





Name	Data Type	Register Address (Dec)	Register Address (Hex)
Digital Input 1	UINT32	8192	0x2000
Digital Input 2	UINT32	8194	0x2002
Digital Input 3	UINT32	8196	0x2004
Digital Input 4	UINT32	8198	0x2006
Digital Input 5	UINT32	8200	0x2008
Digital Input 6	UINT32	8202	0x200A
Digital Input 7	UINT32	8204	0x200C
Digital Input 8	UINT32	8206	0x200E

The DI Modbus Registry Map is listed below:

7.4 BACnet

The AcuLink 810 supports the BACnet protocol via the BACnet MS/TP and BACnet IP. The gateway can also be configured as a BACnet gateway, as well as a BBMD (BACnet Broadcast Messaging Device). The following section will provide an overview on configuring the BACnet protocol on the AcuLink 810 from the web interface.

7.4.1 BACnet MS/TP Assignment

To use the BACnet MS/TP, the protocol must be assigned as BACnet for RS485 and USB devices from the **Interface Assignment** page under the **Protocols** menu tab.

NOTE: Users can have one of the ports selected as Modbus and the other selected as BACnet.

Link 810 G						
Devices	Data Log	System Settings	Protocols	Templates	Maintenance	Diagnostics
nterface As	signment	Interface A	ssignment			
AcuMesh		Port RS485				
Modbus			TU 🔘 BACne	110/770		
BACnet				with RS485 to edit.		
MQTT		Port USB*				
Azure IoT				NETD		
SNMP		O Modbus H	TU V BAChe	I Maj I P		
Google IoT						

From the Protocols page select **BACnet** from the left side panel. In the BACnet page under the **Acquisitor** menu tab users can configure the BACnet MS/TP settings pertaining to RS485 and USB.

The following fields can be configured for BACnet MS/TP over both USB and RS485:





AcuLink 810 Data Acquisition Gateway & Server

Client APDU Timeout: The time in seconds that the client will wait for a response after sending a request. The default time is 3-seconds, and the range is 250 milliseconds to 6 seconds.

Client APDU Retries: The number of times the client will retry a request when a response is not received. The default setting is 2 retries, and the range is from 0 to 10 retries.

MS/TP MAC Address: Used to address devices on the BACnet network, the default address is 1 and the range is from 1 to 127.

Max Master: Defines the number of allowable addresses for the MS/TP master nodes on the network, the default is 127 and the range is 1 to 127.

Max Info Frames: The maximum amount of information frames sent to a node before it passes the token. The default is 1 and the range is from 1 to 100 information frames.

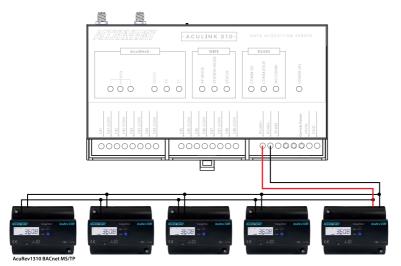
Baud Rate: Select the baud rate, the default is 19200 and the range is from 9600 to 11520.

ces Data Log	System Settings Protocols Tem	plates Main	tenance Diagnostics	
ace Assignment	< BACnet Configuration			
lesh	Acquisitor Gateway BBM	0		
us	Acquisitor Gateway BBM			
vet T	Client APDU Timeout*		Client APDU Retries*	
IoT	3 seconds	٥	2	0
101	Default: 3 seconds		Default: 2	
le IoT	MS/TP over RS485			
	RS485 MS/TP MAC Address		RS485 Max Master	RS485 Max Information Frames
	1		127	1
	Range: 1 - 127		Range: 1 - 127	Range: 1 - 100
	RS485 Baud Rate*			
	38400	•		
	MS/TP over USB			
	USB MS/TP MAC Address		USB Max Master	USB Max Information Frames
	1		127	1
	Range: 1 - 127		Range: 1 - 127	Range: 1 - 100
	USB Baud Rate*			
	38400			

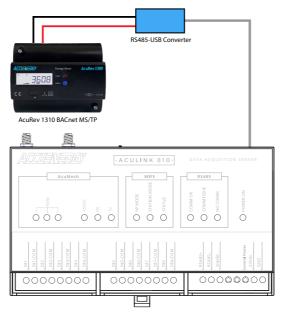




BACnet MS/TP via RS485



BACnet MS/TP via USB







7.4.2 Adding BACnet MS/TP Device

With the BACnet MS/TP protocol selected for either USB and/or RS485, users can add a BACnet device to the AcuLink 810 on the **BACnet Devices** page located under the **Devices** menu tab.

Click on Add Device, the following fields will need to be configured:

- Device Name: Enter a name for the meter.
- **Serial Number:** Enter the serial number of the device, the serial number must be unique and consisting of only letters and numbers.
- Device Model: Select the device model from the drop-down list.
- Port: Users can select either RS485 or USB.
- **Device Instance:** Enter the device instance number, the range is from 0 to 4194302. It must be unique to this AcuLink 810 device.
- Auto Save Logger: Select logger for the meter from drop-down list.

Click Save once all settings are entered correctly.

EHM19100047]	
Maximum 40 characters		
Serial Number		
EHM19100047		
Must be unique in this AcuLink 810 device Maximum 20 characters		
Template*		
AcuRev 2100	\$	
Type*		
Type		
RS485	\$	
RS485	\$	
RS485	\$	
RS485 Device Instance	\$	
RS485 Device Instance	÷	

After the device is added, it can be found in the **BACnet Devices** section under the **Devices** tab. A device that is successfully connected and communicating with the gateway will have display a green 'ON' status under the status column. A device that is offline will display a red 'OFF' warning symbol under the status column.





BACnet Devices	dd Device Search Device					
Add Device Search I	Device					Download List
Device Name 🗘	Interface 🗘	Protocol 🗘	Serial Number ≑	Status 🗘	Alarms 🗘	Action
EHM19100047	RS485	BACnet MS/TP	EHM19100047	(U) ON	0	ā

NOTE: After adding a new device to the gateway, it may take up to four minutes for the status to show 'ON'. If after four minutes the device still shows an 'OFF' status, check the configuration settings again to ensure everything is set correctly.

If changes to the configuration of the added device is needed, click on the device and then select the **Configuration**. From this page users can reset the device name, port type, and Device Instance. Click the **Save** button to confirm the changes.

BACnet Device -	EHM19100047	
Reading Alarm	Configuration	
Device Name		
EHM19100047		
Maximum 40 characters		
Template*		
AcuRev 2100		÷
Гуре*		
RS485		\$
Device Instance		
4		
Range: 0 - 4194302		





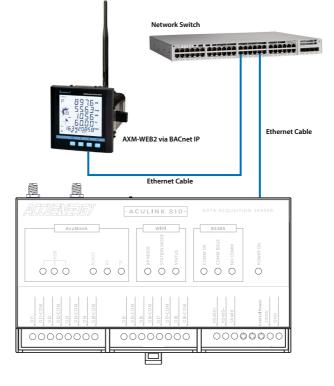
7.4.3 BACnet IP Configuration

The AcuLink 810 supports BACnet IP devices, users must configure and enable BACnet IP from the **BACnet** page from the **Protocols** menu tab.

BACnet IP Client Enable: Enable the BACnet IP protocol.

BACnet IP Client Enable*	
Enable Diabled	
BACnet IP CLient Interface*	
Ethernet 1 192.168.1.182	\$

BACnet IP Client Interface: Select which interface the BACnet IP network is on, users can select Ethernet 1, Ethernet 2, or Wi-Fi.







7.4.4 Adding BACnet IP Device

With the BACnet IP enabled, users can add a **BACnet device** to the AcuLink 810 on the **BACnet Devices** page located under the **Devices** menu tab.

Click on Add Device, and the following fields will need to be configured:

- Device Name: Enter the name of the meter.
- Serial Number: Enter the serial number of the device, the serial number must be unique and consisting of only letters and numbers.
- Template: Select the device model from the drop-down list.
- Type: Select the type as IP.
- **Port:** Enter in the BACnet port configured for the device, the range is from 47808 to 49000.
- **Device Instance:** Enter the device instance number, it must be unique in this AcuLink 810device. The range is from 0 to 4194302.
- Auto Save Logger: Select logger for meter from drop-down list.

NOTE: Ensure that BACnet IP Client is enabled in the BACnet Configuration page to add a BACnet IP device to the AcuLink 810.

Click on the **Save** button once all fields are configured.

m	Settings	Protocols	Templates	Maintenance	Diagnostics
	Device Narr				
9					
	EHM1910				
	Maximum 40 c				
	Serial Num	ber			
	EHM1910	0047			
		e in this AcuLink 8	10 device		
	Maximum 20 c	haracters			
	Template*				
	AcuRev 21	10			٠
	Type*				
	IP				÷
	Device Port				
	502				
	Range: 47808 -	49000			
	Device Insta	ance			
	4				
	Range: 0 - 419	4302			
	Auto Save L	ogger			
					\$

After the device is added, it can be found in the **BACnet Devices** section under the **Devices** menu tab.





Devices Data Log	System Settings Pro	tocols Templates	Maintenance Diagnos	tics			
Dashboard	< BACnet Devices	3					
Alarm Logs Modbus Devices	Add Device Se	arch Device					Download Lis
BACnet Devices	Device Name 🗘	Interface 🗘	Protocol 🗘	Serial Number 🗘	Status 🗘	Alarms 🗘	Action
MBus Devices	AHB22070452	R\$485	BACnet MS/TP	AHB22070452	() OFF	0	8
Digital Inputs Virtual Devices	EHM19100047	R\$485	BACnet MS/TP	EHM19100047	() ON	0	

NOTE: After adding a new device to the gateway, it may take up to four minutes for the status to show 'ON'. If after four minutes the device still shows an 'OFF' status, check the configuration settings to ensure everything is set correctly.

If hanges the configuration of the added device is needed, click on the device and then select the **Configuration**. From this page users can reset the device name, port type, and Device Instance and Device port. Click on the **Save** button to confirm the changes.

AcuLink 810 Gateway	
Devices Data Log	System Settings Protocols Templates Maintenance Diagnostics
Dashboard Alarm Logs Modbus Devices	BACnet Device - EHM19100047 Reading Alarm Configuration
BACnet Devices	Device Name
MBus Devices	EHM19100047
Digital Inputs Virtual Devices	Maximum 40 characters
	Template*
	AcuRev 2100
	Туре"
	R\$485 \$
	Device Instance
	4
	Range: 0 - 4194302





7.4.5 Search BACnet Device

The AcuLink 810 supports a BACnet search function that allows users to add BACnet devices to the AcuLink 810 automatically by searching the BACnet network. This feature can be found on the **BACnet Device** page under the **Device** menu tab.

Click on Search Device, and the following search criteria will need to be specified:

Interface: Users can select 'Ethernet', 'RS485', or 'USB' for the device search.

NOTE: To use RS485 or USB for search ensure that the interface assignment is selected as BACnet. Also, to use Ethernet or Wi-Fi in the BACnet search, ensure that BACnet IP is enabled on the AcuLink 810.

Search From (Device Instance): Enter the starting instance number in the search, the range is from 0 to 4194302.

Search To (Device Instance): Enter the ending instance number in the search, the range is from 0 to 4194302.

Click on the Scan button once the search criteria has been entered correctly.

AcuLink 810 Gateway	
Devices Data Log	System Settings Protocols Templates Maintenance Diagnostics
Dashboard	Scan BACnet Device
Alarm Logs	Interface*
Modbus Devices	R5485 \$
BACnet Devices	R5485
MBus Devices	Search From (Device Instance) Search To (Device Instance)
Digital Inputs	0 4194302
Virtual Devices	Range: 0 - 4194302 Range: 0 - 4194302

NOTE: Depending on the range and number of devices in the network the search may take several minutes to complete.

Users can individually add the found devices to the BACnet device list after the scan is complete. To add the BACnet device the template must be added and installed on to the AcuLink 810.

If a found device is already added to the AcuLink 810 the search will display Added in the search results.





If a found device has a device instance already added to the gateway the search will display Conflict in the search results.

AcuLink 810 Gateway		🕪 Logout Friday, May 29, 2020 10:09 AM 🚯 About AcuLink 810 🔺	ACCUEN
Devices Data Log	System Settings Protocols Templates Maintenance Diagnostics		
Dashboard Alarm Logs	Scan BACnet Device	Back To De	vice List
Modbus Devices	Device 100 is found. Vendor is Accuenergy (CANADA) Inc. Model is ACUREV2100-WEB2. Address is 192.168.1.249.	Add To Device List	
BACnet Devices	Device 221 is found. Vendor is Accuenergy (CANADA) Inc. Model is Acuvim-L-WEB. Address is 192.168.1.221.	Added	
MBus Devices Digital Inputs Virtual Devices	Device 254 is found. Vendor is Accuenergy (CANADA) Inc. Model is AXM-WEB2. Address is 192.168.1.94.	Added	
	Device 24001 is found. Vendor is Accuenergy (CANADA) Inc Model is Acuvim II. Address is 192.168.1.52.	Add To Device List	
	Device 24003 is found. Vendor is Accuenergy (CANADA) Inc., Model is Acuvim-L-V3. Address is 192.168.1.52.	Add To Device List	
	Device 24008 is found. Vendor is Accuenergy (CANADA) Inc Model is Acuvim II. Address is 192.168.1.52.	Add to Device List	
	Device 24009 is found. Vendor is Accuenergy (CANADA) Inc., Model is Acuvim II. Address is 192.168.1.52.	Add To Device List	
	Device 24010 is found. Vendor is Accuenergy (CANADA) Inc., Model is Acuvim II. Address is 192.168.1.52.	Add To Device List	
	Device 24011 is found. Vendor is Accuenergy (CANADA) Inc Model is Typical Energy Meter Test. Address is 192.168.1.52.	Add to Device List	
	Device 24012 is found. Vendor is Accuencegy (CANADA) Inc., Model is New Template Test. Address is 192.168.1.52.	Add To Device List	
	Device 24013 is found. Vendor is Accuenergy (CANADA) Inc., Model is Acuvim L V3_TOU. Address is 192.168.1.52.	Add To Device List	
	Device 24014 is found. Vendor is Accuenergy (CANADA) Inc Model is WEB2. Address is 192.168.1.52.	Add to Device List	
	Device 24015 is found. Vendor is Accuenergy (CANADA) Inc., Model is Acuvim-L-WEB. Address is 192.168.1.52.	Add To Device List	
	Device 24016 is found. Vendor is Accuenergy (CANADA) Inc Model is Acuvim II. Address is 192.168.1.52.	Add To Device List	

7.4.6 BACnet Gateway

AcuLink 810 can also work as a BACnet gateway device allowing it to read both Modbus and BACnet devices simultaneously in a BACnet network. Users can have both Modbus and BACnet devices simultaneously via USB and RS485 ports, as well as both Modbus TCP, BACnet IP, and MBus devices on the AcuLink 810.

To configure the BACnet gateway setting click on the **Protocols** menu tab, then select **BACnet** from the left menu, and select the **Gateway** menu tab. The following fields can be configured for the BACnet gateway settings:

Gateway Enable: Select Enable to set the AcuLink 810 as a BACnet gateway.

UDP Port: The default port is 47808, users can configure from 47808 to 49000.

Device Object Name: Users can configure the object name for the gateway.

Device Instance: Configure a unique device instance number for the AcuLink 810.

Network Number: The network number identifies a network within a BACnet system. The default number is 1 and the range is from 1 to 65534.

Advertised APDU Timeout: The default APDU timeout is 3 seconds, and the range is from 3-60 seconds.

Advertised APDU Retries: The default APDU retry is 2, and the range for the setting is from 0 to 10 retries.





Chapter 7: Protocols

AcuLink 810 Gateway				0+ Logout	Wednesday, April 1, 2020 5:20 PM	About	AcuLink 810	ACCUENES
Devices Data Log Syste	em Settings Protocols Templates Mainten	ance Diagnostics						
Interface Assignment	BACnet Configuration							
AcuMesh Modbus	Acquisitor Gateway BBMD							
BACnet MQTT	Gateway Enable* Enable Disable							
SNMP	Remote BACnet Virtual Device List							
	UDP Port*	Network Number*						
	47808	1						
	Range: 47808 - 49000	Range: 1 - 65534						
	Device Object Name*	Device Instance*						
	AcuLink810	26000						
	Maximum 40 characters	Range: 0 - 4194302						
	Advertised APDU Timeout*	Advertised APDU Retries*						
	3 seconds	2	1					
	Default: 3 seconds	Default: 2						

The **Remote BACnet Virtual Device List** allows users to see what devices are accessible via the BACnet gateway. The list provides the user with the device name, serial number, protocol that is used via the AcuLink 810 and the instance number assigned to it in the BACnet network. The BACnet virtual list can be exported as a .csv file for user reference.

Serial Num	ber Name	Protocol	Instance	
163	WEB2 .163	BACnet IP	26012	- 18
221	Acuvim L V3 .221	Modbus TCP	26004	- 10
294	WEB2 .94	BACnet IP	26013	- 18
94	Acuvim II TCP .94	Modbus TCP	26019	- 18
AH1806328	18 MESH-69	Modbus RTU	26001	- 18
AH1806330	B MESH-67	Modbus RTU	26002	- 18
P AH1806331	0 MESH-65	Modbus RTU	26003	- 15
Bridge1	Bridge Meter 1	Modbus TCP	26005	- 18
Bridge10	Bridge Meter 10	Modbus TCP	26006	- 18
Bridge20	Bridge Meter 20	Modbus TCP	26007	- 18
CSV	CSV Convert Test	Modbus TCP	26011	- 18
DF1601028	3 AcuDC 243 - 202	Modbus RTU	26020	- 18
E3T160903	33 E3T16090333	Modbus RTU	26016	- 18
E3T180525	59 E3T18052569	Modbus RTU	26015	- 18
LV3BACNet	Acuvim L_V3 BACnet	BACnet IP	26014	- 18
MESH13	MESH TEST2	Modbus RTU	26018	
MESH2	MESH TEST1	Modbus RTU	26017	
NEW	New Template Test	Modbue TCD	26008	-



7.4.7 BBMD

In BACnet IP systems there are several broadcast messages that are used; however, these messages are normally blocked since most BACnet IP devices are connected to an IP router. BBMD stands for BACnet Broadcast Management Device and is used to allow for IP broadcasting to locate and communicate with other BACnet devices.

BBMD Mode: Users can select the following options for BBMD:

- Allowing incoming FDR: Foreign Device Registration allows the AcuLink 810 to send its broadcast message to a BBMD.
- Full BBMD: Allows the AcuLink 810 to send broadcast messages to other BBMDs.
- · Disable: Disables BBMD
- BBMD Address List: Users can enter the IP address of the BBMD.

AcuLink 810 Gat	teway						
Devices	Data Log	System Set	ttings	Protocols	Templates	Maintenand	e Diagnostics
Interface Assig AcuMesh Modbus BACnet MQTT SNMP	inment	<	Acquisitor MD Mode* Illowing inco MD Address nter Address t be ip address	s 1	BBMD	¢ Remove	

7.5 MQTT Protocol

The AcuLink 810 supports the MQTT protocol where the gateway can publish device data to a subscriber using an MQTT broker. The MQTT broker is a central server where all MQTT clients will connect to. The broker/server manages all message topics and updates new messages to all clients that are subscribed to a particular topic (AcuLink 810). All related **MQTT** settings can be configured in the MQTT page under the **Protocols** menu tab.

7.5.1 MQTT General Settings

Under the **General** menu tab in the **MQTT** page, users can enable the MQTT protocol and configure the broker settings.





Enable MQTT: Select Enable to use the MQTT protocol.

Broker Address: Enter the broker address of the MQTT server.

Broker Port: Enter the port number for the MQTT Broker.

Client ID: Enter the Client ID for the AcuLink 810; must be a unique ID number.

Keep Alive: The client communicates a time interval in seconds to the broker, "Keep-Alive" is the maximum length of time in seconds that the broker and the client cannot communicate with each other.

Timeout: Enter the timeout setting time in seconds.

Once all settings are configured click the **Save** button. The connection to the broker can be tested by using the **Test MQTT** button.

Devices Data Log	System Settings Protocols Templates Maintenance Diagnostics
Devices Data Log Interface Assignment AcuMesh Modbus BACnet MQTT SNMP	MQTT Configuration General User Credential SSL/TLS Last Will and Testament Devices to Publish MOTT Enable* • • Broker Address* test.mosquitto.org Broker Address* Client ID* 1 Keep Allve* 60 s
	Timeout* 30 s
	Clean Session* Ves No Test MQTT
	Save

7.5.2 MQTT Authentication

The User Credential tab allows users to configure a Username and Password authentication if the broker can support it.





AcuLink 810 Data Acquisition Gateway & Server

evices Data Log	System Settings Protocols Templates Maintenance Diagnostics
erface Assignment	MQTT Configuration
uMesh odbus	General User Credential SSL/TLS Last Will and Testament Devices to Publish
Cnet	Username
тт	Enter Username
ure IoT	Litter Oserhäne
IMP	Password
ogle IoT	Enter Password

7.5.3 MQTT Encryption

The **SSL/TLS** tab allows users to use the MQTT protocol with an encryption.

In this page users will be able to upload the required certificate and key files.

Devices Data Log	System Settings Protocols Templates Maintenance Diagnostics	
Interface Assignment AcuMesh Modbus	MQTT Configuration General User Credential SSL/TLS Last Will and Testament Devices to Publish	
BACnet	Enable SSL*	
MQTT	O Enable O Disable	
Azure IoT	CA File*	
SNMP		
Google IoT	Choose file Browse	
	Cert File*	
	Choose file Browse	
	Key File*	
	Choose file Browse	





7.5.4 Last Will & Testament

The AcuLink 810 supports Last Will and Testament messages via the MQTT protocol. These settings can be configured under **the Last Will & Testament tab**.

The last will and testament message is used to notify other clients regarding other disconnected clients. The message is an MQTT message that contains a topic, a QoS level and a payload.

Topic: Refers to the path used to access the MQTT message.

QoS: Stands for Quality of Service and refers to the reliability of the message delivery between the publisher and subscriber.

There are three types of quality of service:

- **QoS 0:** The lowest level and is defined as "at most once" delivery. This level has the fastest message delivery, but the success rate of delivery is less reliable.
- **QoS 1:** Defined as "at least once" delivery. These types of messages are reliable and are guaranteed, however the messaged may be sent as duplicates several times.
- QoS 2 Is the highest level and is defined as "exactly once" delivery. These messages are
 more reliable and are guaranteed to be sent once without any duplicates. This type of
 messaging sent are the most reliable, however it has a slower message delivery. Each
 client can optionally specify its own LWT message when it connects to a broker. The broker
 stores this message so that if the client disconnects ungracefully, the broker will send the
 disconnected client's LWT message to all the other clients that are subscribed to that last will
 message topic.

AcuLink 810 0	Gateway						
Devices	Data Log	System Settings	Protocols	Templates	Maintenance	Diagnos	stics
Interface As AcuMesh Modbus BACnet MQTT Azure IoT SNMP Google IoT	signment	General General Last Will Ena De Enable Topic Enter Topic Qos* Qos 0	User Credentia ble* Disable	al SSL/TLS	Last Will and Te	estament	Devices to Publish





7.5.5 Device Publishing

Under the **Devices to Publish** menu tab users can configure the sending interval and devices data they want to publish to the broker.

All Meters Use One Topic: If selected as Yes users can use one topic for reading all published devices, however if **No** is selected users will need to configure a base topic.

Topic: Users will enter in the topic used to read all devices.

Base Topic: Users can enter in the topic, is usually a base topic followed by the serial number of the device.

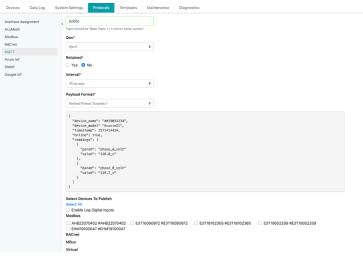
QoS: Users can configure the quality-of-service level, where 'Qos 0' is the lowest level and 'Qos 2' is the highest level.

Retained: Users have the option retain messages or not. If a client retains messages that was published to topic, a second client that is subscribed to the same topic will be able to see the retained message.

Interval: Users can select the publishing interval; the range is from 10 to 600 seconds.

Payload Format: Users can select from two different payload formats.

Select Devices to Publish: Users can select Modbus RTU/TCP devices, BACnet MS/TP, BACnetIP, or MBus devices and the Digital Input counter to publish to the MQTT broker.







7.6 Azure IoT

The **Azure** Internet of Things (**IoT**) is a collection of Microsoft cloud services that allow the user to have reliable device to cloud communication. **Azure IoT hub** is a managed **IoT** service which is hosted in the cloud and allows for bi-directional communication between **IoT** applications and the devices. This cloud-to-device connectivity means that you can receive data from your devices, but you can also send commands back to the device. The AcuLink 810 supports **Azure IoT** device posting where users can send Modbus, BACnet, MBus, and Virtual Devices to the IoT Hub.

Once connected on Azure, users can also configure settings on the AcuLink 810 from Azure via device twin. The following settings need to be configured.

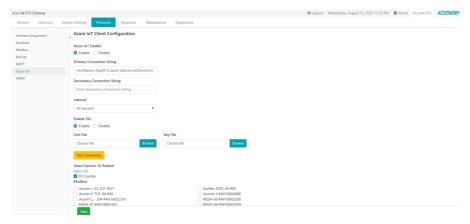
Azure IoT Enable: Allow users to enable or disable Azure IoT.

Primary Connection String: Enter in the primary connection string for the IoT Hub. Secondary Connection String: Enter in the secondary connection string for the IoT Hub.

Interval: Select how often to post to the IoT Hub, the range is from 10 to 600 seconds.

Enable SSL: When the AcuLink 810 connects to Azure X509 IoT device/IoT Edge device, users can enable SSL where they can upload a certificate and key file for encrypted posts.

Select Devices to Publish: Users can select Modbus RTU/TCP devices, BACnet MS/TP or BACnet IP devices, or MBus devices and the Digital Input counter to publish to the Azure IoT Server.







7.6.1 Creating Azure IoT Device on Azure Portal Server

1. Sign into the Azure Portal (https://portal.azure.com).

2. From the Azure homepage, select the + **Create a resource** button, and then enter 'loT Hub' in the **Search the Marketplace** field.

3. Select IoT Hub from the search results, and then select Create.

4. On the **Basics** menu tab, complete the fields as follows:

- Subscription: Select the subscription to use for your hub.
- **Resource Group:** Select a resource group or create a new one. To create a new one, select **Create new** and fill in the name you want to use. To use an existing resource group, select that resource group from the drop-down menu. For more information, see Manage Azure Resource Manager resource groups.
- **Region:** Select the region in which you want your hub to be located. Select the location closest to you. Some features, such as IoT Hub device streams are only available in specific regions. For these limited features, you must select one of the supported regions.
- **IOT Hub Name:** Enter a name for the IoT hub. This name must be globally unique. If the name you enter is available, a green check mark appears.

	+ Add connection 💿 Switch authentication method					
ubs IoT hubs Iug and Play Settings	Ryan810	/ 8				
cation Center	Host name					
	Ryan810.azure-devices.net	D				
	Shared access policy name	_				
	registryReadWrite					
	Shared access policy key					
		•				
	Connection String					
	······	0				
	→ View devices in this hub					





7.6.2 Create an IoT Devices /IoT Edge Device in the Azure Portal

In IoT Hub in the Azure portal, IoT Edge devices are created and managed separately from IoT devices that are not edge enabled.

- 1. Sign into the Azure Portal and navigate to IoT hub.
- 2. In the left panel, select **IoT devices/IoT Edge** from the menu.
- 3. Select New/Add an IoT Edge device.
- 4. Provide a descriptive device ID. Use the default settings to auto-generate authentication keys and connect the new device to the hub.
- 5. Select an authentication type.

Users can select Symmetric key or X.509 CA signed.

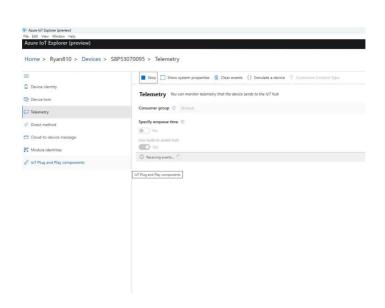
zure loT l	Explorer (preview)	
lome >	Ryan810 > Devices > Create a new identity	
Create	× Cancel	
Device ID *	0	
test_add_d	evice	
Authenticati	on type *	
Symmet	ric key 🔿 X.509 self-signed 🔿 X.509 CA signed	
Auto-ge	nerate keys	
Connect this	device to IoT hub 🕕	
Enab	le	





AcuLink 810 Data Acquisition Gateway & Server

zure IoT Explorer (preview)					
ome > Ryan810 > Devices					
🖸 New 🕐 Refresh 🛞 Delete					
Query by device ID $O ightarrow Rate and Ra$					
Device ID \vee	Status \vee	Connectio \vee	Authentica \vee	Last status \vee	loT Plug an
test, add, device	Enabled	Disconnected	Sas		
S8P53070095	Enabled	Connected	Sas		



7.6.3 Retrieving Connection String in the Azure Portal

SAS IoT device/IoT Edge device:

When users are ready to set up their device, users will need the connection string that links the user's physical device with its identity in the IoT hub.

1. From the **IoT devices/IoT Edge** page in the portal, click on the device ID from the list of IoT Edge devices.





2. Copy the value of either Primary Connection String or Secondary Connection String.

X.509 IoT device/IoT Edge device:

Connection string is defined as: "HostName=<host_name>;DeviceId=<device_id>;x509=true"

7.6.4 Configure AcuLink 810 from Azure

AcuLink 810 support device twins desired properties to synchronize device configuration or conditions, where the AcuLink 810 can configure the NTP and Azure IoT configuration from the Azure portal.

The configuration is defined in desired properties:

{

"properties": { "desired": {

"ntpConfig": {

"enable": true,

"ntpServer1": "0.us.pool.ntp.org",

"ntpServer2": "",

"ntpServer3": "",

"timeZone": "America/Toronto",

"lastUpdateTimestamp": 1595876093

},

"azureConfig": {

"azureloTEnable": true,

"primaryConnectionString": "HostName=AcuLink810.azure-devic es.net;DeviceId=810pc;x509=true",

"secondaryConnectionString": "",

"sslEnable": true





```
},
"existingProperty": "otherNewValue",
"otherOldProperty": null
}
}
```

7.7 SNMP

}

The AcuLink 810 supports the Simple Network Management Protocol (SNMP) which allows for reporting the AcuLink 810 device data to the management station. The SNMP settings can be found on the **SNMP** page under the **Protocols** tab.

SNMP Enable: Select 'Enable' for the SNMP protocol.

SNMP Version: Users can select either 'SNMPv2c' or 'SNMPv3'.

Version 2: Requires a read only community string to be configured.

Version 3: Requires authentication and privacy protocol.

Port: The default SNMP port is 161, the range is from 16100 to 16199.

The AcuLink 810 also supports SNMP trap notifications, where the user can receive a trap notification for any alarms that are triggered for devices on the AcuLink 810.

Trap Enable: Select enable for trap notifications.

Trap Target 1-4: Users can configure up to four trap targets, where the trap targets must be an IP address.

Buffer Size: Enter the size of the buffer for the number of notifications will be stored before being sent to the management station. A maximum of thirty (30) notifications can be stored.

Report Hold Time: Enter the time in seconds for how long the notification will be in queued before it gets sent to the management station. By default, this setting is configured to 0 so the notification will be sent immediately after an event occurs. This setting could be configured from 0 to 30 seconds.







Chapter 7: Protocols

AcuL	ink 810 Gat	teway						0+ Logout	Wednesday, August 12, 2020 3:59 PM	O About	AcuLink 810	ACCUENERGY
D	evices	Data Log	Syster	m Settings Protocols Tem	plates Maintenan	ce Diagnostics						
Int Ao Mc BA MC Az	erface Assig uMesh idbus Cnet			SNMP Souldate SNMP Souldate SNMP Souldate SNMP Souldate SNMP Version* SNMP/version* SNMP/version* SNMP/version* R0 Community Tate Souldate* Tate Souldate* D Souldate* Statle* D Souldate* Statle* Statle*	e	Rent 161 163 164 163 163 163 163 163 163 163 163 163 163						
				Trap Target 1*		Trap Target 2	Trap Target 3					
				192.168.1.195		Enter Trap Target 2	Enter Trap Target 3					
				Must be ip address		Must be ip address	Must be ip address					
				Trap Target 4								
				Enter Trap Target 4								
				Must be ip address								
				Report Buffer Size*		Report Hold Time*						
				30 Range 0 - 30		0 Range: 0 - 300						
				Download MIB File		nenge. 0 - 200						
				Save								

7.7.1 MIB File

The SNMP MIB file includes all the device data objects required to read the device on a SNMP system. The MIB file of the AcuLink 810 can be downloaded directly from the web interface in the **SNMP** page. When downloading the SNMP file, it will be downloaded as a zip folder including the individual MIB files that are all device models on the AcuLink 810.

Report Buffer Size	Report Hold Time	
30	0	
Range: 0 - 30	Range: 0 - 300	
Download MIB File		
Save		

7.8 MBus

The AcuLink 810 supports MBus devices, where the user can add MBus devices to the AcuLink 810 via an Mbus TCP/IP master. Mbus meters are typically used for reading water, gas, and electricity.

Devices	Data Log	System Settings	Protocols	Templates	Maintenance	Diagnostics		
Dashboard		MBus Dev	rices					
Alarm Logs Modbus Dev	loss	Add Devic	e Search Ma	ster				Download List
BACnet Dev		Master Na	me 🗧			IP Address	Action	
MBus Devic	es					No Data		
	5							
Digital Input								





7.8.1 Adding MBus Device

To add a MBus device, select **MBus** under the **Devices** menu tab. Users will first need to add the MBus master device, click on the **Add Device** button. Enter in the following:

Master Name: Enter the name for the master device.

Master IP Address: Enter the IP address of the master device.

Master Port: Enter the port number for the master device, the range is from 1 to 65535.

Click on the **Save** button once complete.

ļ	cuLink 810 Gateway				🕒 Logout Wedn
	Devices Data Log Syste	m Settings Protocols Templates Maintenar	nce Diagnostics		
	Dashboard	Add Master			
	Alarm Logs	Master Name*	Master IP Address*	Master Port*	
	Modbus Devices				
	BACnet Devices	Master 55	192.168.1.55	10001	
		Maximum 16 characters	Must be ip address	Range: 1 - 65535	
	MBus Devices				
	Digital Inputs	Data Logger			
	Virtual Devices	Data Logger 1 \$			

The added master will show up on the MBus Device page.

Alarm Logs Add Device Search Master Motisus Devices Master Name Millis Devices Motor Text	IP Address	Download List
MBus Devices		Action
Digital Inputs MIDUS (ESS Virtual Devices	192.168.63.7	8

Alternatively, Users can Search for the master device. Click on Search Master.

The following is required for the search criteria:

Start IP Address: Enter the starting IP range for the search.

End IP Address: Enter the ending IP range for the search.

Master Port: Enter the master port with a range from 1 to 65535.

Click on the **Scan** button once the search criteria has been completed.

When the scan has completed, all masters discovered will appear in the search results, users will





have the option to add them individually or can use the **Add All Devices To Devices List** button to add all discovered MBus masters.

AcuLink 810 Gateway							 Logout	W
Devices Data Log	System Settings	Protocols Templates	Maintenan	nce Diagnostics				
Dashboard	Scan Mi	Bus Master Device						
Alarm Logs Modbus Devices	Start IP A	idress*		End IP Address*	Master Port*			
BACnet Devices	192.168	1.50		192.168.1.55	10001			
MBus Devices	Must be ip a	ddress		Must be ip address	Range: 1 - 65535			
Digital Inputs	Add All	Devices To Device List						
Virtual Devices	Device	Master 54 is found. IP address	is 192.168.1.5 4	4.	,	Added		
	Device	Master 55 is found. IP address	is 192.168.1.5	5.	Add To Devi	ce List		

To add the MBus slave devices, click on the Master from Mbus page to be redirected to the following page.

From this page users can change the Master Name, however the IP and Master Port cannot be modified. From here users can add Mbus devices to the AcuLink 810.

AcuLink 810 Gateway					🔂 Logout 🛛 Wedn
Devices Data Log Syste	em Settings Protocols Templates	Maintenance Diagnostics			
Dashboard	MBus Device - 192.168.1.55				
Alarm Logs Modbus Devices	Master Name*	Master IP Address	Master Port	Data Logger	
BACnet Devices	Master 55	192.168.1.55	10001	Select Data Logger 🔹 🗢	
MBus Devices	Maximum 16 characters				
Digital Inputs	Serial Number	Secondary Address	Medium	Status	
Virtual Devices	Enter Serial Number	Enter Secondary Address	Select Medium 🔍 🕈	Select Status 0	
	Serial Number Device Primary	Address Device Secondary Add	ress Medium Read Time	Status Alarms Action	
		No I	Data		
	Delete Selected Force to Read Selec	ted			
	Scan For Slave Manual Add Device	Add All Devices To Device List			
	No device found				

Scanning for MBus Devices

Users can run a scan to search for all available Mbus slaves on the master by selecting the **Scan** For Slave button.

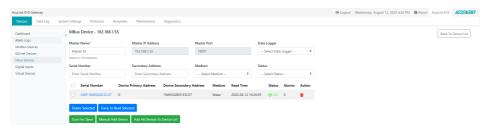
Serial Number	Device Primary Address	Device Secondary Address	Medium	Read Time	Status	Alarms	Action
		No Data					
Delete Selected	Force to Read Selected						
Scan For Slave	Manual Add Device Add All D	evices To Device List					
Device GWF.194	195028.3C.07 is found. Secondary a	address is 19495028E61E3C07				Add To	Device





Once the slave device is added it will show up on this page under the **Added Slaves** section. The serial number, device primary address, and device secondary address will be displayed. The status **'ON'** will indicate the meter is online, **'OFF'** will indicate the meter is offline.

Users can delete the device from this page by clicking on the trash icon button under the Action column. If there are several Mbus devicesadded, users can use the filter to sort and filter the MBus devices by serial number, secondary address, medium, and status.

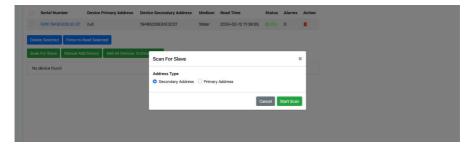


Users can perform a force read for the selected MBus devices; this will provide users with the latest data from the device. The read time will be updated to notify users of the read.

shboard	MBus Device - 192.168.1.55						Back To Device
arm Logs odbus Devices	Master Name*	Master IP Address	Master Port	c	Data Logger		
Cnet Devices	Master 55	192.168.1.55	10001		Select Data Logger	۰	
Bus Devices	Maximum 16 characters						
gital inputs	Serial Number	Secondary Address	Medium	S	itatus		
tual Devices	Enter Serial Number	Enter Secondary Address	Select Medium	٥	Select Status	۰	
	Serial Number Devic	e Primary Address Device Seconda	ry Address Medium	Read Time	Status Alarms	Action	
	GWF.19495028.3C.07 0	19495028E61E3	07 Water	2020-08-12 17:15:0	15 (OON 0		

Adding MBus Device Manually

Users can add Mbus devices manually by entering the secondary address (required). Once the address is entered, click on **Add**.







Data Logging for MBus Devices

Data logging for MBus devices can be done directly from the **MBus Device** page. Under the **Data Logger** drop-down menu, users can select which data logger to use for the MBus device.

Alternatively, users can also specify which MBus devices to log under the Data Loggers configuration page (Data Log > Data Loggers).

Alarm Logs				
	Master Name*	Master IP Address	Master Port	Data Logger
Acdbus Devices	Master 55	192.168.1.55	10001	Select Data Logger 🔹
VIBus Devices Digital Inputs	Maximum 16 characters Serial Number	Secondary Address	Medium	Select Data Logger Data Logger 1 Data Logger 3
/irtual Devices	Enter Serial Number	Enter Secondary Address	Select Medium	Select Status
	Serial Number Device	Primary Address Device Secondary	Address Medium Read Time	Status Alarms Action
	GWF.19495028.3C.07 0	19495028E61E3C0	Water 2020-08-12	2 16:29:05 😃 ON 0 🧃
	Delete Selected Force to Read Sele Scan For Slave Manual Add Device No device found	cted	Tatel 2020-00-1	

7.9 Virtual Device

The AcuLink 810 supports the creation of a virtual device which allows users to create a device based on certain calculations/formulas of the devices already added to the AcuLink 810. Select **Virtual Devices** under the **Devices** menu tab and click on **Add Virtual Device**.

Aculink 810 Gateway Devices Data Log Dashboard Alam Logs Modbus Devices BACnet Devices	System Settings Protocols Templa Virtual Devices Add Virtual Device Variant 32 Virtual Device	tes Maintenance Diagnostics	
MBus Devices	Device Name	Serial Number	Action
Digital Inputs		No Data	
Virtual Devices			

Users will be required to enter a device name for the virtual device. Once the name is entered for the device, click on the **Add Virtual Parameter** button to start creating and adding the virtual parameters.





AcuLink 810 Gateway		🚱 Logout Wednesday, August 12, 2020 4:44 PM 🙂 About Aculink 810 🗚 📿
Devices Data Log 5	System Settings Protocols Templates Maintenance Diagnostics	
Dashboard	Add Virtual Device	
Alarm Logs Modbus Devices	Device Name*	
BACnet Devices	Test Virtual Device	
MBus Devices	Maximum 40 characters	
Digital Inputs	Add Virtual Device Parameter	
Virtual Devices	Maximum 50 Parameters	

7.9.1 Adding Virtual Parameter

The following settings will need to be configured to add the Virtual parameters.

- Parameter Name Enter a parameter name for the virtual device.
- Unit Enter the unit that will be used for the virtual parameter.
- Parameter Type Can be selected as either 'Realtime' or 'Accumulative'.

Calculated Meter Formula - The meter formula can be created by clicking on the **Select Device Parameter** button. This will allow users to select existing parameters from Modbus, BACnet and MBus devices already added to the AcuLink 810. Once users have the parameters selected from the existing device click on **Select**, users will notice the parameter is added into the meter formula bar. Users also have the option to add math operators to their calculated meter formula such as addition (+), subtraction (-), multiplication (*), and division (/).

Users can add another parameter to the virtual device by clicking on the **Add Virtual Device Parameter**, and it can have up to fifty (50) Virtual Parameters per virtual device. Once all parameters are added, click on the **Save** button.

AcuLink 810 Gateway		De Logout	Wednesday, August 12, 2020 4:46 PM	About	AcuLink 810	ACCUENCROY
Devices Data Log Syste	n Settings Protocols Templates Maintenance Diagnostics					
Dashboard	Add Virtual Device					
Alarm Logs Modbus Devices	Device Name*					
Modbus Devices BACnet Devices	Test Virtual Device					
MBus Devices	Mairrun 40 Osrades					
Digital Inputs	Parameter 1 v					
Virtual Devices	Parameter Name* Unit Focility Power Total KW					
	Parameter Type* O Restine Accounties					
	Calculated Meter Formula*					
	Enter Calculated Meter Formula Select Device Parameter					
	formula is expression, eg. "Sdevice 1 serialparameter 1 name"+0.11"Sdevice 2 serialparameter 2 name"+5.00					
	Delete					
	Add Vatual Device Parameter Manners S Palanees					





Habity Power Total	KW		
Parameter Type*	Select Device Parameter	×	
Realtime Accumulative			
Calculated Meter Formula*	First Device		
Enter Calculated Meter Formula	Acuvim II TCP .94 - 94	*	
formula is expression, eg, "Sdevice 1 serial:parameter 1 name"+0.11"\$device 2 serial:param	First Parameter		
Delete	Power	· 1	
	Phase A Active Power	<u></u>	
Add Virtual Device Parameter	Phase B Active Power		
Maximum 50 Parameters	Phase C Active Power	- H.	
	System Active Power	Press enter to select	
	Phase A Reactive Power		
	Phase B Reactive Power		
	Phase C Reactive Power		
	A	•	

Once the device is created it can be seen from the **Virtual Device** page, to view the readings click on the **Virtual Device** hyperlink from the left menu.

Under the **Readings** menu tab users can view the virtual device readings.

Devices Data Log	System Settings	Protocols Ter	nplates Maintenance	Diagnostics	
Dashboard	Virtual Dev	vices			
Narm Logs					
Modbus Devices	Add Virtual	a transmission of the second			
BACnet Devices	Maximum 32 Vi				
MBus Devices	Device Nar	me O	Serial Number		Action
Digital Inputs	Test Virtual	Device	AccuenergyVirtu	alDevice.Test Virtual Device	
/irtual Devices					

Users can edit the virtual device in the Configuration menu tab, from here the user can edit the parameter name, unit, parameter type, calculated meter formula, and delete virtual parameters.

NOTE: The virtual Device Name cannot be modified in the Configuration menu tab.

AcuLink 810 Gateway		() Logout	Friday, May 29, 2020 11:17 AM	About	AcuLink 810	ACCUENERG)
Devices Data Log System	n Settings Protocols Templates Maintenance Diagnostics					
Dahboard Alam tops Multur-Denose BACrest Denose Mitha Denoses Opala Impus Vesal Denoses	Reading Configuration Device Name Voltage Sum Parameter 1 * Parae Voltage Sum Parameter Stans* Parameter Spa* Calculated Meter Formula* Statumete Calculated Meter Formula* Statumete Statumete Statumeter 1 sans*StAverage Line-to-Nontral Wo	rameter			Back To	Device List

7.10 Google IoT

The Google Internet of Things (**IoT**) is a collection of Google Cloud services that allow the user to have reliable device to cloud communication. **Google IoT Hub** is a managed **IoT** service which is





hosted in the cloud and allows for bi-directional communication between **loT** applications and the devices. This cloud-to-device connectivity means that you can receive data from your devices, but you can also send commands back to the device.

7.10.1 General

Configure all the basic settings in this page:

Broker Address: This is the endpoint to which your device will connect to communicate with Google's IoT core. It typically is mqtt.googleapis.com.

Broker Port: The port number is used to establish the connection with the broker. For Google IoT, it's commonly set to 8883 for secure MQTT communication.

Google Cloud Project ID: The project ID is an unique identifier assigned to each project created in the Google Cloud Platform.

Cloud Region: This parameter specifies the Google Cloud region where the user's IoT Core registry is located. Common regions include us-central1, urope-west1, and asia-east1.

Registry ID: A registry is a logical container for the devices. The user should create a registry within the project and provide its unique name.

Device ID: The device ID is a unique identifier for the user's individual IoT device. It should be associated with a registry.

Google IoT Configuration	
General SSL/TLS Devices to Publish	
Google IoT Enable*	
 Enable Oisable 	
Broker Address	Broker Port
mqtt.googleapis.com	8883
Example: mqtt.googleapis.com	Example: 8883
Cloud Region	Google Cloud Project ID
us-central1	accuenergy-iot
Example: us-central1	Example: accuenergy-mqtt-test
Registry ID	Device ID
aculink810	nacun810
Example: my-registry	Example: test

7.10.2 SSL/TLS

The user shall upload the security key in this page to establish secure communication with Google IoT server.





Google CA File: This file contains the certificate authority (CA) public key used to establish a secure connection with Google's IoT core. Ensure it is correctly configured on your device.

Private Key File: This file stores your device's private key for secure communication. Keep this file secure and configure it properly.

Google IoT C	Configu	ation	
General S	SSL/TLS	Devices to Publish	
CA File*			_
Choose file		Browse	
Key File*			
Choose file		Browse	

7.10.3 Device to Publish

Users will use this page to configure the device which they would like to push data to the Google IoT server.

Topic: This is the communication channel within the Google IoT system, where IoT devices publish messages in the cloud.

Qos: Select the Qos in the drop-down menu to choose the communication quality with the IoT server.

Interval: Use this to select the frequency for pushing data to the server.

Payload Format: Select the data format that the user would like to use for the data being pushed to the server.

Select Devices To Publish: User will check the box next to the meter which they would like to push data to the server.





Google IoT Configu	ration	
General SSL/TLS	Devices to Publish	
Торіс		
/devices/nacun810/eve	nts	
Example: /devices/DEVICE_ID/e	vents	
Qos*		
Qos 0		4
Interval*		
60 seconds		4
Payload Format*		
Payload Format Template 1		,
<pre>{ "device_name": "AH1 "device_model" "Acu "timestamp": 157141. "online": true, "readings": [{ [</pre>	vimII", 4434, _A_volt" _v"	





Chapter 8: Device Readings

The device readings can be seen directly on the AcuLink 810 web interface. The device data updates every minute on the web interface. To view the device readings, click on the **Devices** menu tab and select either **Modbus/BACnet Devices**.

Users can simply click on the device they wish to view the data under the **Readings** menu tab. Depending on the device, users can click on the **Reading Type** drop-down menu to select different types of parameters to read from the device.

Users can immediately force read parameters to the current page by clicking the "Refresh" button.

Reading Type		
Basic Metering	Configure	
Display Writable Paramete	er Only	
Refresh Parameters \neg		
Refresh		
Hint: It may take few minutes	to refresh the parameters.	
Parameter		Value
Frequency		60.011 Hz
Phase A Line-to-Neutral Voltag	je	121.957 v
Phase B Line-to-Neutral Voltag	ie .	121.968 v
Phase C Line-to-Neutral Voltag	e	121.957 v

For **MBus Devices**, users will need to first click on the MBus master and then select the MBus devices to view the readings.

uLink 810 Gateway						
Devices Data Log	System Settings	Protocols Templates	Maintenance Diagnostic	5		
Dashboard	MBus Slave	Device - GWF.19495028	B.3C.07			
Varm Logs						
Addbus Devices	Reading	Alarm				
ACnet Devices	Reading Type					
/Bus Devices	Readings		٥			
Digital Inputs						
/irtual Devices	No	Parameter			Value	
	1	Fabrication number			19495028	
	2	Volume			0.203 m^3	





8.1 Parameter Configuration

Use the **Configure** function to configure each parameter on the list and allow it to display on the AcuLink 810 or to record on the data log.

Reading Type		
Basic Metering	♦ Configure	
Display Writable Parameter On	у	
Refresh Parameters 💌		
Refresh		
Hint: It may take few minutes to re	resh the parameters.	
Parameter		Value
Phase A Line Current		57.192 A
Phase B Line Current		62.281 A
Phase C Line Current		59.119 A

Select the "Reading Type" then click the Configure button, the following page will then show up.

Users can check which parameters to be included as well the option to create custom labels.

Reading Type					
Basic Metering	Back To Device Readin	g]			
Damanakan	Customized Label		Use Customized Label for		
Parameter	Customized Label	Included in Log Unselect All	Display Select All	DataLog Select All	
Phase A Line Current	Enter Custom Parameter 0	۲			
Phase B Line Current	Enter Custom Parameter 1	۲			
Phase C Line Current	Enter Custom Parameter 2	۵			
Average Line-to-Neutral Voltage	Enter Custom Parameter 3	۲			
Phase A Line-to-Neutral Voltage	Enter Custom Parameter 4				



Parameter Definition - E3T19056118



- Included in Log Select if the parameter needs to be included in the data log file.
- **Customized Label** Where users can create a custom label for the parameter listed in the template.
 - Display: Display the customized label on the AcuLink 810 reading interface.
 - DataLog: Display the customized label on the AcuLink 810 data log file.

Reading Type				
Basic Metering	Back To Device Reading			
Parameter	Customized Label		Use Custom	ized Label for
Parameter	Customized Label	Included in Log Unselect All	Display Select All	DataLog Select All
Phase A Line Current	test label of phase A line current	۵		•
Phase B Line Current	test label of phase B line current	۵		2
Phase C Line Current	Enter Custom Parameter 2	۵		
Average Line-to-Neutral Voltage	Enter Custom Parameter 3	۵		
Phase A Line-to-Neutral Voltage	Enter Custom Parameter 4	•		
Save				

Click the **Save** button after everything is set up, then click on the **Back To Device Reading** button. In the readings page to see the custom labels implemented.

Reading Type		Back
Basic Metering	♦ Configure	
Display Writable Parameter Only		
Refresh Parameters 🔺		
Parameter		Value
test label of phase A line current		56.349 A
test label of phase B line current		61.448 A
Phase C Line Current		58.261 A
Average Line-to-Neutral Voltage		122.398 v
Phase A Line-to-Neutral Voltage		122.383 v

When downloading the data log file, the name in the header will be changed according to the custom label configured.



Parameter Definition - E3T19056118



	А	В	С	D	E	F
1	Time	test label of phase A line current	test label of phase B line current	Ic_A	Vnavg_V	Va_V
2	2023-11-29T00:00:00-0500	58.997	64.296	60.997	123.52	123.506
3	2023-11-29T00:01:00-0500	58.919	64.231	60.929	123.587	123.575
4	2023-11-29T00:02:00-0500	58.849	64.163	60.859	123.575	123.561
5	2023-11-29T00:03:00-0500	58.841	64.145	60.838	123.595	123.582
6	2023-11-29T00:04:00-0500	58.79	64.106	60.802	123.911	123.897
7	2023-11-29T00:05:00-0500	58.859	64.166	60.874	123.848	123.836
8	2023-11-29T00:06:00-0500	58.841	64.15	60.838	123.796	123.783
9	2023-11-29T00:07:00-0500	58.81	64.125	60.828	123.773	123.76
10	2023-11-29T00:08:00-0500	58.925	64.218	60.929	123.93	123.918
11	2023-11-29T00:09:00-0500	58.946	64.265	60.934	123.986	123.973
12	2023-11-29T00:10:00-0500	58.992	64.308	60.997	123.89	123.878
13	2023-11-29T00:11:00-0500	58.881	64.205	60.877	123.81	123.796
14	2023-11-29T00:12:00-0500	58.94	64.241	60.935	123.445	123.432
15	2023-11-29T00:13:00-0500	58.806	64.116	60.817	123.585	123.572
16	2023-11-29T00:14:00-0500	59.099	64.371	61.079	123.489	123.477
17	2023-11-29T00:15:00-0500	59.09	64.36	61.064	123.44	123.427
18	2023-11-29T00:16:00-0500	58.914	64.217	60.917	123.456	123.444
19	2023-11-29T00:17:00-0500	58.911	64.191	60.898	123.372	123.359

8.2 Writing to Modbus Device

Adding the device

After the template with Modbus Function code 16/15 is created, add a new device with the template. Then specify the connection method (Protocol) to that Modbus device (Modbus RTU/ Modbus TCP).

NOTE: Refer to chapter 7 on how to add or create Modbus Templates on the AcuLink 810.

Devices Data Lo	g System Settings Protocols Templates Maintenance	Diagnostics
lashboard Ilarm Logs	Add Modbus Device Device Name	
fodbus Devices		
ACnet Devices	Enter Device Name	
(Bus Devices	Maximum 40 characters	
ligital Inputs	Serial Number	
Virtual Devices	Enter Serial Number	
	Must be unique in this AcuLink 810 device Maximum 20 characters	
	Template*	
	2	
	AcuRev 1310	
	AcuRev 2020-1DM	1
	AcuRev 2020-1EM AcuRev 2020-2DM	1

Users will be able to view the device connected under the Modbus device list. In this example, the writing template is connected to an AcuRev 1310 meter.



Link 810 Gateway							
Devices Data Log	System Settings Proto	cols Templates I	Vaintenance Diagno	stics			
ashboard	Modbus Devices						
larm Logs Addbus Devices	Add Device Sear	ch Device					Download Li
ACnet Devices	Device Name 🗢	Interface 🗢	Protocol 🗘	Serial Number 🗘	Status 🗘	Alarms 🗘	Action
/Bus Devices	AHB22070452	RS485	Modbus RTU	AHB22070452	() ON	0	ŧ.
firtual Devices	E3T16090972	RS485	Modbus RTU	E3T16090972	() ON	0	8
	E3T18102365	RS485	Modbus RTU	E3T18102365	() OFF	0	8
	E3T19052339	RS485	Modbus RTU	E3T19052339	() ON	0	8
	EHM19100047	RS485	Modbus RTU	EHM19100047	() ON	0	

Click on the device to view all parameters, the writable parameters will have the blue write icon located next to the value as seen below.

uLink 810 Gateway		
Devices Data Log	System Settings Protocols Templates Maintenance Diagnostics	
Dashboard Alarm Logs Modbus Devices BACnet Devices MBus Devices	Modbus Device - Write Reading Alarm Configuration Reading Type Settings Parameter Define	
Digital Inputs	Select Reading Type	
Virtual Devices	Relay Output	
	Settings	Value
	Frequency	1.000000 🗭
	Protocol 1	0.000000 😰
	Parity 1	3.000000 🗭
	Password	0.000000 🗭
	Address 1	210.000000
	Baud Rate 1	19200.000000 🕜
	Voltage Wiring	0.000000 🗹
	Current Wiring	0.000000 🗭
	PT1 (High bit)	0.000000 🗹
	PT1 (Low)	4000.000000 🗭
	PT2	4000.000000 🗭
	CT1	400.000000

The blue write icon button next to the value allows the user to update and write a register value into the device. For example, by clicking the write icon button for CT1 parameter, a "Change Modbus Register Value" prompt will appear. The user can then edit the value from 5000 to 10000. Click on the **Submit** button to confirm the change.

Wiring Mode	072	
CT2	333 🕼	_
сп	Change Modbus Register Value	×
CTN Value	New Value	
PT2	1000	
PT1		
	Cancel Su	bmit





uLink 810 Gateway		
Devices Data Log	System Settings Protocols Templates	Maintenance Diagnostics
Dashboard Alarm Logs Modbus Devices BACnet Devices MBus Devices Digital Inputs	Modbus Device - E3T19052339 Reading Alarm Configuration Reading Type Configuration	• Configure
Virtual Devices	Display Writable Parameter Only Refresh Parameters Parameter	Value
	Wiring Mode	0 😭
	CT2	333 🗭
	CT1	1000 🗭
	CTN Value	102
	PT2	400.000006 🗭
	PT1	400.000006 🗭



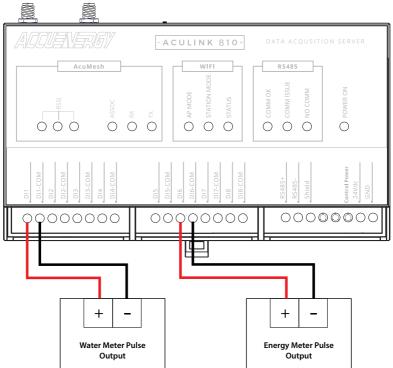


Chapter 9: Digital Inputs

The AcuLink 810 has eight (8) digital input (DI) channels. Each digital input can be used as an input pulse counter or a digital status monitor.

Each channel has two terminals, a DI terminal and a DI COM terminal. The digital input channels are dry contact inputs, meaning that a voltage supply is required to generate a pulse or digital status.

The image below shows a closed circuit on digital inputs 1 and 6. The positive output is connected to the DI1 and DI6 channel inputs and negative output is connected to the DI1-COM and DI6-COM common input respectively.



On the AcuLink 810 web interface, the Digital Inputs connected are shown as seen below. The Accumulate column represents if the DI channel is configured for Pulse or Digital Status; if the box is checked the channel is pulse and if unchecked it is status.





Devices Data Log	System Settings Protocols	Templates Maint	enance Diag	nostics				UP Logout M	londay, December 4, 2023 4:31 PM	0
Dashboard	C Digital Input	renipiates maint	enance biag	losues						
Alarm Logs Modbus Devices BACnet Devices	Edit Digital Input	Description	Count	Multiplier	Reading	Unit	Status	Туре		
MBus Devices	Digital Input 1	Channel 1	15	10.000	150.000	р		Counter		
Digital Inputs Virtual Devices	Digital Input 2	Channel 2	2	5.000	10.000	s		Counter		
virtual Devices	Digital Input 3	Channel 3					OFF	Status		
	Digital Input 4	Channel 4		1.000	0.000			Counter		
	Digital Input 5	Channel 5		1.000	0.000			Counter		
	Digital Input 6	Channel 6		1.000	0.000			Counter		
	Digital Input 7	Channel 7		1.000	0.000			Counter		

Users can switch between pulse counter and digital status by enabling the **Manual Edit** slider. The digital input channel settings can also be modified, details such as the channel description, count, multiplier, and unit can be configured.

NOTE: If the user manually edits DI, all changes must be saved for them to take effect.

cuLink 810 Gateway Devices Data Log	System Settings Pr	otocols Templates	Maintenance Diagnostic	5			D● Logout We	Inesday, May 12, 2021 2:42 PM	A Bout	AcuLink 810	ACCUENER
Dashboard	Digital Input										
Alarm Logs Modbus Devices	Manual Edi	t					Save				
BACnet Devices	Digital Input	Description	Count	Multiplier	Reading	Unit	Accumulate				
MBus Devices	Digital Input	Water Meter	1	0.234	0.000	mL					
Digital Inputs	1	Maximum 40 characters	Range: 0 - 4294067295	Range: 0.001 - 100000		Maximum 20 characters					
Virtual Devices	Digital Input	Gas Meter		1.267	0.000	m3					
	2	Maximum 40 characters	Range: 0 - 4294967295	Rangei 0.001 - 100000		Maximum 20 characters					
	Digital Input	Channel 3	0	1.000	0.000	5					
	3	Maximum 40 characters	Range: 0 - 4294067295	Renge: 0.001 - 100000		Maximum 20 characters					
	Digital Input	Alarm Status		1.000	0.000						
	4	Maximum 40 characters	Ranger 0 - 1	Range: 0.001 - 100000		Maximum 20 characters					
	Digital Input	[a ail			0.000						
	5	Power Status Maximum 40 characters	0 Renge: 0 - 1	1.000 Range: 0.001 - 100000		Maximum 20 characters					
	Digital Input				0.000						
	6	Channel 6 Maximum 40 characters	0 Ranae: 0 - 4294967295	1.000 Range: 0.001 - 100000	0.000	Maximum 20 characters					
						Materium 20 characters	_				
	Digital Input 7	Channel 7	0	1.000	0.000						
		Maximum 40 characters	Range: 0 - 4294067295	Range: 0.001 - 100000		Maximum 20 characters					
	Digital Input	Channel 8	0	1.000	0.000						
		Maximum 40 characters	Range: 0 - 4294967295	Range: 0.001 - 100000		Maximum 20 characters					

When the **Manual Edit** slider is enabled, the user can manually configure each digital Input's Description, Count, Multiplier, Reading, and Unit, respectively.

If the user manually edits DI, all changes must be saved for them to take effect.

9.1 Device Alarm

To configure over/under alarms in the AcuLink 810, users must log in with administrative access. Alarms can be added to all devices including Modbus, BACnet and MBus devices.





Mode BACn MBus Digita		Add De	s Devices vvice Search D Name C 070452 90972		Maintenance Diagnos	Serial Number © AH622070452	Status 🗘	Alarms 0	Download L Action
Alarm Modt BACn MBus Digita	n Logs bus Devices het Devices a Devices al Inputs	Add Device AHB227 E3T160 E3T181	vice Search (Name 0 070452 190972	Interface 🕀	Modbus RTU				Action
Modt BACr MBus Digita	bus Devices het Devices s Devices al Inputs	Add Do Device AHB22/ E3T160 E3T181	Name 0 070452 90972	Interface 🕀	Modbus RTU				Action
BACn MBus Digita	et Devices s Devices al Inputs	Device AHB221 E3T160 E3T181	Name 0 070452 90972	Interface 🕀	Modbus RTU				Action
MBus Digita	s Devices al Inputs	AHB220 E3T160 E3T181	070452 90972	R\$485	Modbus RTU				
Digita	al Inputs	E3T160	90972			AHB22070452	() OFF	0	
		E3T181		R\$485	Marthur PTU				
			02365		MODDUS RTU	E3T16090972	(Ú ON	0	
		E3T190		RS485	Modbus RTU	E3T18102365	() OFF	0	
			52339	R\$485	Modbus RTU	E3T19052339	(Ú ON	0	
		E3T190	55068	Mesh	Modbus RTU	E3T19055068	(Ú ON	0	
		EHM19	100047	R\$485	Modbus RTU	EHM19100047	() OFF	0	
ink 810 Gat	teway								
evices	Data Log Sy	stem Settings	Protocols	Templates	Maintenance Dia	agnostics			
		Modbus D	evice - E3T	19052339					
shboard		<	01100 201	10002000					
rm Logs		Reading	Alarm C	onfiguration					
dbus Device		Treading		omgaration					
Cnet Device	IS	Add Alarm	0						
			-	ameter					
Bus Devices gital Inputs		Label	100		Min	Max	Value	Status	Ac

To create a device alarm, users need to select the device from the **Devices** page, then select the **Alarm** menu tab. Click the "Add Alarm" button to be redirected to the following page to configure.

Label: Users can configure the label for the alarm.

Parameter: Select the Parameter you wish to monitor for over/under limit.

Minimum: Enter the minimum value the parameter should be at in the 'Min Value' field. Any value lower than the minimum value will trigger the alarm.

Maximum: Enter the maximum value the parameter should have before it triggers the alarm in the 'Max Value' field.

Click on the **Save** button to create the device alarm.

NOTE: Alarms are scanned every minute, if there is a change in data a couple seconds apart the AcuLink 810 may not be able to register the alarm.





AcuLink 810 Gateway	
Devices Data Log	System Settings Protocols Templates Maintenance Diagnostics
Dashboard Alam, Logo Modhas Devices BlaCent Devices Digital Inputs Virtual Devices	Moduus Davice - E3T19052339 merring merring <td< td=""></td<>

Once the alarm has been configured, it will appear in the Parameter list under the Alarms menu tab. This page will give you a summary of the alarm by letting the user know the alarm maximum and minimum values, the parameter alarm mode and the status of the alarm. Users can delete the alarm and reconfigure the alarm setting under the Action column.

If the parameter is in alarm mode, the value will be displayed in red, and the Alarm status will show a red caution symbol. The AcuLink 810 will also display when devices are in alarm mode from the **Dashboard** as well as the **Devices** page.

Devices Data Log	System Settings Pr	otocols Templates Maintenan	nce Diagnostics				
Dashboard Alarm Logs	< Modbus Devic	e - E3T19052339					
Modbus Devices	Reading Ala	rm Configuration					
BACnet Devices MBus Devices	Add Alarm						
Digital Inputs	Label	Parameter	Min	Max	Value	Status	Action
Virtual Devices	Current	Phase A Line Current	20	25	18.602		2
iboard n Logs	Oashboard						
	<	Interface ≑		Protocol 🗘		Serial Number 🗟	
n Logs bus Devices net Devices s Devices	Offline Devices	Interface ≎ R\$485		Protocol 🗘 Modbus RTU		Serial Number 0 AHB22070452	
n Logs bus Devices net Devices s Devices al Inputs	< Offline Devices Device Name \$						
n Logs bus Devices net Devices s Devices	Offline Devices Device Name C AHB22070452	RS485		Modbus RTU		AHB22070452	
n Logs bus Devices net Devices s Devices al Inputs	Constant of the second	RS485 RS485		Modbus RTU Modbus RTU		AHB22070452 E3T18102365	
n Logs bus Devices net Devices s Devices al Inputs	Contraction of the second seco	RS485 RS485		Modbus RTU Modbus RTU Modbus RTU	stocol ≎	AHB22070452 E3T18102365	er ≑

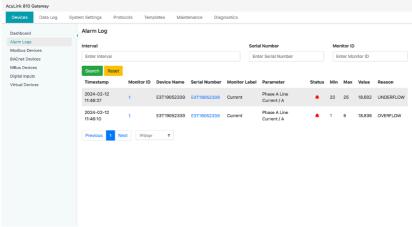




9.2 Alarm Log

When the alarm is triggered, the user will be able to see the triggering detail under the **Alarm Log** page.

From here users can search and filter all device alarms by entering in the interval, serial number and monitor ID into the search criteria. Click on the Reset button to clear the filtered search.



9.3 Email Alarm Notifications

The AcuLink 810 can send emails based on reports or if there is an alarm event. To configure the AcuLink 810 to send emails, log into the AcuLink 810 web interface with administrative access. To configure the alarm emails, users need to click on the **System Settings** menu tab and select Email.

The user must first configure their email server and details for the gateway to send the emails.

Email Server: Enter the SMTP Server for the email account.

Email Port: Enter the outgoing port number the SMTP uses to send emails.

TLS/SSL: Users can choose to turn on or off the TLS encryption, or keep it on auto.

Sender Name: Enter the name of the email sender.

From Email Address: Users can specify the email address from the email receiver.





Username: Enter the email address for the email's authentication.

Password: Enter the password for the email address in Username.

Click on the **Save** button once all settings are configured.

Devices Data Log Syst	em Settings Protocols Templates Mainter	nance Diagnostics
Date & Time	< Email Configuration	
Network	Email Server	Email Port
Remote Access		
Email	smtp.gmail.com	587
Alarm notification	Must be valid ip or domain	Range: 1 - 65535
User Management	TLS/SSL*	
Certificate Management	• Auto On Off	
Whitelist	Sender Name	From Email Address
Configuration Management	Simon	zihaochen442@gmail.com
Firmware Update	Maximum 40 characters	
	Username	Password
	zihaochen442@gmail.com	······
	Maximum 40 characters	Maximum 40 characters

Next, configure the alarm notification settings for the email addresses recipients when the alarm is triggered. This can be done by clicking on the **Alarm notification** hyperlink from the left menu.

Enable the alarm notification and configure the following:

Recipients 1 to 3: Enter the name of the email address in the Email Recipient fields. There can be a maximum of three email recipients.

Email Interval: Select the email interval, by default it is five minutes, the range is from 1 to 10 minutes.

Click the **Save** button to confirm the settings. Users can test the emails by clicking on the **Test Emails** button, this will let the user know if the AcuLink 810 can reach the emails listed in the recipients list or not. If successful a test email will be received.

If emails were configured for alarm events, an email notification will be sent to the recipients.

AcuLink 810 Gateway					
Devices Data Log	System Settings Protoc	ols Templates Maint	enance Diagnostics		
Date & Time Network Remote Access Email Alarm notification	 Alarm Notification Enable* Enable Oisable Recipient 1 	-	Recipient 2	Recipient 3	
User Management	nacun.liu@accuener	gy.com	Enter Recipient 2	Enter Recipient 3	
Certificate Management Whitelist	Email Interval				
Configuration Management Firmware Update	5 Range: 1 - 10	mins			



114

Chapter 10: Data Logging

10.1 Data Loggers

The AcuLink 810 supports data logging to its 8 GB of internal memory. When the memory has reached full capacity the first data log entries will be overwritten with the latest entries.

The AcuLink 810 has three data loggers, where the user can either save device data to its internal memory as well as post the data to an external HTTP/FTP server. The three data loggers allow users to configure different types of loggers with different logging intervals, log file formats, and other settings as desired.

To configure the AcuLink 810 to log the device data click on the **Data Log** menu tab and select **Data Loggers**.

- Data Log Enable: Select Enable to Enable the data log.
- Post Channel: Select the Post Channel from the drop-down list:
 - None: AcuLink 810 will log and store the data on its memory.
 - **Post Channel 1/2/3:** AcuLink 810 will log and push the data to the configured post channel. Users will not be able to select the post channel if it is disabled.
- **Timestamp Format:** Select the format for the timestamp for the data that is logged. The format for the timestamp can be based on the Local Time, UTC Seconds or based on ISO8601 format.
- Log File Name Format: Select the format for the log file name for the data that is logged. The format for the log file name can be based on UTC Timestamp or Time interval format. An example of each file name format is shown next to each setting.
- Log File Format: For users sending external data to HTTP or FTP servers they have the option to select the type of file format for the log files. The two formats are CSV and JSON.

NOTE: The log data is saved directly to the AcuLink 810 memory, and the CSV file will be created when downloading the log. JSON is only supported when posting the log file to an HTTP or FTP server.

- **Log Interval:** Select how frequently the module will log data to the file from the drop-down list. The logging interval can be from one minute to one month. For logging intervals faster than one minute please see Rapid logger in section .10.1.1 of the user manual.
- Log File length: Select the length of the log file, it can be from one minute to one month. The log file length is in reference to the post channels sending interval, for example if the log interval is one minute and the log file length is five minutes the log file will be sent to the external server every five minutes. If the user is only configuring the logger to save data on the AcuLink 810's internal memory the log file length setting is irrelevant and can be ignored.





NOTE: The log interval must be less than or equal to the log file length.

- Log File Name Prefix: Provide a name for the log file which will be appended to the beginning of the log file. By default, logger1 will be appended to the beginning of the log file. If configuring data logger2 the default name prefix is logger2, and if configuring data logger3 the default name prefix is logger3.
- Select the type of devices to log the data. Users have the option to log Modbus, BACnet, and MBus devices.

When all the settings are entered correctly, click on the **Save** button.

NOTE: For more information on downloading and deleting the data logs, please refer to the 'Data Management' section of this user's manual.

AcuLink 810 Gateway Devices Data Log Data Loggers Post Channels	Data Logger Configuration	tenance Diagnostics
AcuCloud Data Log Management Post Historical Data	Data Logger 1 Data Logger 2 Data Logger 2 Data Logger 1 Enable • © Enable © Disable Post Channel - - Select Post Channel - * Log File Name Format* UTC Timestame res, losgert-Antioococco-tiest/1741900 O TTO: Timestame res, losgert-Antioncoccoco-tiest	1min.cov
	Log File Format	Log File Name Prefix
	json 🗢	logger1
	Include description and unit Log File Length Initiate Portice Conversity subseted 5 devices. Finable Log Digital Inputs	Maximum 20 characters Log Interval* I mimte Note: Nust not be shorter than 5 minutes If you selected AcuMesh Modbus Device below

10.1.1 Rapid Logger

The AcuLink 810 supports the rapid logging function for Modbus devices using the serial RS485 port, where the user can log data at intervals as fast as one second.

- Rapid Data Logger Enable: Select Enable to begin the rapid logging function.
- Post Channel: Select the Post Channel from the drop-down list:
 - None: AcuLink 810 will log and store the data on its memory.
 - **Post Channel 1/2/3:** AcuLink 810 will log and push the data to the configured post channel. Users will not be able to select the post channel if it is disabled.





- **Timestamp Format:** Select the format of the timestamp for the data that is logged. The format for the timestamp can be based on the Local Time, UTC Seconds or based on ISO8601 format. An example of each time format is shown next to each setting.
- Log File Name Format: Select the format of the log file name for the data that is logged. The format for the log file name can be based on UTC Timestamp or Time interval format. An example of each file name format is shown next to each setting.
- Log Interval: Select how frequently the module will log data to the file from the drop-down list. The logging interval can be from 1-second to 30-seconds.
- Log File Length: Select the length of the log file, it can be from one minute to one month. The log file length is in reference to the post channels sending interval, for example if the log interval is one minute and the log file length is five minutes the log file will be sent to the external server every five minutes. If the user is only configuring the logger to save data on the AcuLink 810's internal memory the log file length setting is irrelevant and can be ignored.
- Log File Name Prefix: Provide a name for the log file which will be appended to the beginning of the log file. By default, the prefix for the rapid logger is loggerRapid.
- **Devices:** The user can select the device for the rapid logger.

NOTE: Only Modbus devices connected via RS485 can be logged using the Rapid Logger.

AcuLink 810 Gateway				
Devices Data Log S	System Settings Protocols Templates Ma	inten	ance Diagnostics	
Data Loggers Post Channels AcuCloud	Data Logger Configuration Data Logger 1 Data Logger 2 Data Logger	er 3	Rapid Logger	
Data Log Management Post Historical Data	Supports rapid logger or rapid mqtt poster Rapid Data Logger Enable* O Enable O Disable			
	Post Channel Select Post Channel			
	Timestamp Format* Cucal Time String rg. 2019.51-01 1000 UTC Sciond's rg. tumber of seconds that have slaper UTC Sciond's rg. tumber of seconds that have slaper UTC Timestamp rg. torgan-t-Annoocodoo-150512456 UTC Timestamp rg. torgan-t-Annoocodoo-150512456 Log File Format	0-1mii -03-0	n.csv 4723-56-000000-tmin.csv Log File Name Prefix	
	csv ¢		loggerRapid Maximum 20 characters	
	Log File Length		Log Interval*	
	1 minute 🗢		1 second \$	
			Note: Must not be shorter than 5 minutes if you selected AcuMesh Modbus Device below	
	Devices Currently selected 2 devices. Enable Log Digital Inputs Modbus Carbielt Antibert 2070452 Carbielt 2070452 <td>1972 -</td> <td>#E3T16090972 🛢 E3T18102365 #E3T18102365</td> <td>E3T19052339 #E3T19052339</td>	1972 -	#E3T16090972 🛢 E3T18102365 #E3T18102365	E3T19052339 #E3T19052339





10.2 Post Channels

The AcuLink 810 supports three Post Channels that will allow users to post device data to external HTTP/FTP/SFTP servers. To configure the HTTP/FTP/SFTP data forward from the web interface click on the **Data Log** menu tab and select **Post Channels** from the left side menu.

To configure the post channels, users need to select the corresponding Post Channel 1/2/3 tabs.

10.2.1 HTTP Post Method

The HTTP post method allows the user to post meter data to an HTTP/HTTPS server.

Post Channel Enable: Select Enable to enable the post channel data forward.

Post Method: Select HTTP/HTTPS from the drop-down menu.

Post Name Fixed: Select 'Yes' or 'No' to enable a fixed post name, if yes is selected enter the post name. There is a maximum of forty (40) characters allowed for the fixed post name.

HTTP/HTTPS URL: Select either the HTTP or HTTPS protocol from the drop-down menu before entering in the URL. Next, enter in the URL of the server.

HTTP/HTTPS Port: Enter the correct port for the HTTP server.

HTTP/HTTPS Meter ID: Enter in the meter ID.

Once the settings are entered correctly click on the **Save** button. After the settings are saved, users can use the **Test Post Channel** button to test whether the AcuLink 810 can successfully reach the HTTP/HTTPS server.

NOTE: If users receive a failure message, please verify the server URL, port number, and double-check the network connectivity.

NOTE: If the AcuLink 810 loses its network connection the gateway can back up 3,000 post files on its internal memory. After 3,000 post files the data will start to overwrite from the oldest post file. Users can clear the cached post files by using the **Clear Post Channel Logs** button.





ata Loggers ost Channels cuCloud	Post Channel Configuration		
AcuCloud Data Log Management Post Historical Data	Post Channel 1 Enable* Post Method* HTTPNTTPS Post Name Fixed* Yes © No Post File Name Entro Post File Name Machinel 6 duracturus Need Authorize* Yes © No		
	HTTP/HTTPS URL	HTTP/HTTPS Port	
	http:// - 18.188.85.147:8000/post	8000	
	Must be valid ip or domain HTTP/HTTPS Meter ID	Range: 1 - 65535	
	65		
	Maximum 40 characters Include Header* Ves O No		
	Test Post Channel Clear Post Channel Logs		

10.2.2 FTP Post Method

The FTP post method allows the user to post meter data to an FTP server.

Post Channel Enable: Select Enable to enable the post channel data forward.

Post Method: Select 'FTP' as the protocol.

FTP URL: Enter in the FTP URL.

FTP Port: Enter the FTP port number.

FTP Username: Enter the username credential to access the FTP server.

FTP Password: Enter the password credential to access the FTP server.

Once all settings has been entered correctly, click on the **Save** button. Users can use the **Test Post Channel** button to determine whether the AcuLink 810 can reach the FTP server.

NOTE: If users receive a failure message, please verify the server URL, port number, username, password and double-check the network connectivity.

NOTE: Like the HTTP posting method, if the AcuLink 810 FTP loses its network connection the gateway can back up 3,000 post files on its internal memory, after 3,000 post files the data will start to overwrite





from the oldest post file. Users can clear the cached post files by using the **Clear Post Channel Logs** button.

AcuLink 810 Gateway			🕒 Logout 🛛 Monday, December 4, 2023 4:08 P
Devices Data Log	System Settings Protocols Templates Mair	ntenance Diagnostics	
Deta Loggers Post Channels AcuCloud Data Log Management Post Historical Data	Post Channel 3 Post Channel 2 Post Cha Post Channel 3 Enable* Post Channel 3 Enable* Post Channel 3 Enable* Post Channel 4 Enable . The Post Channel is used by Data Logger : Post Method* FTP FTP URL ftp:// 18.18.8.6.5.147 Must wildli por domain FTP Username admin Mainsum 40 characters Test Post Channel Clear Post Channel Logs		8

10.2.3 SFTP Post Method

The SFTP post method allows the user to securely post meter data to an FTP server.

Post Channel Enable: Select **Enable** to enable the post channel data forward. Post Method: Select 'SFTP' protocol.

SFTP URL: Enter in the FTP URL.

SFTP Port: Enter the FTP port number.

SFTP Username: Enter the username credential to access the FTP server.

SFTP Password: Enter the password credential to access the FTP server.

AcuLink 810 Gateway	🕪 Logout Monday, December 4, 2023 4:09 PM
Devices Data Log System Settings Protocols Templates Maintenance Diagnostics	
Devices Data Log System Settings Protocols Template Maintenance Diagnostics Data Loggers Post Channel 1 Post Channel 2 Post Channel 3 Post Channel 3 Post Channels AcaCloud Disable Disable Disable Data Log Management Post Historical Data Post Method* SFTP Image: Template SFTP URL SFTP Port Image: Template SFTP Port SFTP URL SFTP Port SFTP Port SFTP URL SFTP Port Image: Template Martie the interface SFTP Port Image: Template Mast the interface SFTP Port Image: Template Mast template On the data bit of the template SFTP Port SFTP URL SFTP Port Image: Template Mast template Distribute Template Mast template Template SFTP Port SFTP URL SFTP Port Image: Template Mast template Template SFTP Port Mast template Template Template Mast template Template Template Template Template Template Template Template Template Template Template	8





10.3 Downloading Data

Under the **Data Log** menu tab, the user has the option to download data that has already been logged. Click on **Data Log Management** from the left side menu to configure the **Download Log** page:

- Device: The user can select the device to download data from.
- Log Interval: The user can choose the interval from which to download.
- **Download:** Click the **Download** button to download the selected file from the device as a CSV file format.

AcuLink 810 Gateway Devices Data Log	System Settings Protocols Templates Maintenance Diagnostics
Data Loggers Post Channels AcuCloud	Data Log Management Download Log
Data Log Management	Device*
Data Log Management	ETTM01219-UTM01219-UTM010-Device 9 Logget from 2024-02-09 2024-02-12 Time frame 2024-02-09 - 2024-02-12 Stock-02-09 - 2024-02-12 2024-02-12 Logget from 2024-02-12 2024-02-12
	Delte Log Delte ⁴ - Schen Inher - + Delte

The user has the option to delete previously stored logs.

- Device: The user can select the device to erase data from.
- Delete: Click the Delete button to erase all data from the device selected.

Delete Log	
Device*	
Select Device	\$
Delete	

10.4 AcuCloud

This section will provide instructions on connecting the AcuLink 810 gateway device to the AcuCloud EMS software to allow select devices connected to the gateway to send data to the





software. This process requires the user to have an existing AcuCloud account, if the user does not have an account, they can sign up for AcuCloud directly on our website at: <u>https://www.accuenergy.com/acucloud</u>

This procedure requires users to add the gateway to the software in which a token will be generated through AcuCloud and will act as verification when sending data from the gateway. Finally, this generated token will be used to configure the gateway from the AcuLink 810 web interface.

Once the token has been successfully added, the user will be able to monitor, compare and trend the data from devices connected to the gateway.

NOTE: Only Modbus devices connected to the AcuLink 810 can be posted to AcuCloud.

Under the **Data Log** menu tab select **AcuCloud** from the left side menu to access the AcuCloud Configuration page. The user then will first need to select **Enable** under AcuCloud Enable.

• Then copy the Module Serial Number that appears below.

AcuLink 810 Gateway		G Logout	Monday, December 4, 2023 4:18 PM
Devices Data Log Syst	tem Settings Protocols Templates Maintenance Diagnostics		
Dala Lagence Para Channels AcCount Dala Lagence AcCount Dala Lag Management Post Historical Data	Availage Provide Implementation Available Available Available Available Service Service Service Service		
	Save		

• Next, the user will need to login to AcuCloud with administrative access in order to add the devices.





		2		
ACCUENTRY ACC	uenergy-l	Jev		Accuenergy-Dev
			Facilities Map	
+ - - - - - - - - - - - - - - - - - - -	Derivero			
		8		
団	@	0		

 Adding a new device can be done under the Facilities menu tab by selecting the desired facility and clicking on the Devices menu tab.

4660	Home / Installation / Facilities			🛓 Super Admin 🚿 Home 🤶 Pielp 📾 🔾 💽 Operation
	Facilities in Accuenergy-Dev			
*101				+ METHODA
4	Facility :	туре :	v Devices :	Offline Devices
a	Acutiond_810_test_nacun	Other	8	0
	Acutloud_AcuRev2100_Nacun	Other	1	0
	acucloud_api6_meter_points	Other	1	<u>a</u>
	AcuCloud, Billing, ITM	Other	4	0
ļ.	AcuCloud_multi_meter	Other	3	0
	AparELoud_total_test	Other	2	0
i alta	AcuLink810_RD	Other	2	
	Api,Test	Other	6	0
	create_device_apl	Other	2	0
	EthenWentToTest	Other	2	0

Clicking on the + **New Device** button, the details need to be entered:

- Select the name of the facility in which the device will be added from the **Facility** drop-down list.
- Select the AcuLink 810 from the Choose a Model drop down list.
- Select This is a gateway Device box.
- Provide a name for the device under **Device Name**.
- Paste the serial number that was copied from the AcuLink 810 web interface under the Serial Number field.
- Provide a description for the location of the device under **Location**.
- Click the **SUBMIT** button.





ACL	Home / Installation / Devices / Add Device		🛓 Saper Admin 🚿 Horee 💡 Help 🔤 🔒
ñ	Facilities Devices Meter Points Alerts Portfalio		
5	Add Device - Accuenergy-Dev		
Sector 1	* All fields are required.		
	Facility		
2	Accuenergy_Test	*	
	Model		
(I)	Acutink810		
	Gateway This is a gateway device		
8	Device Name		
	\$8P\$3070395		
B	Serial Number		
	589 53070295		
Ø	Location		
er Quetra	test bench		
*	Subscription Tier		

Once the gateway has been successfully added, a token will be returned on the ensuing page. The user will need to copy the token as it will be used in the next step to configure the gateway to send its data to AcuCloud.

ACC	CUENERGY Hore / Installation / Devices / Add Device	🛓 Sager Admin 🐳 Herne 💡 Help 🚾 🛓 -
	Tective Search Merit Farm Merits Fundame Add Device - Accuenergy-Dev	
	Cray this taken is the minimum to finish mystantion. Device Taken <u>EXECUTE STARE EXECUTESTANCES (CONTENTS)</u>	
		Copy Taken To Clyboard)

Go back to the AcuLink 810 web interface and paste the token that was generated into the AcuCloud **Token** field.

- Click the **Save** button.
- Then click on **Test AcuCloud** button to see if the AcuLink 810 can reach the AcuCloud server.

NOTE: If the test connection fails, please check the network settings of the AcuLink 810 and make sure the AcuCloud URL and token was entered correctly.

cuLink 810 Gateway						ev cogeos	Monday, February 12, 2024 1:15 PM	0 A0001	ACULINK 810	ALLISTER
Devices Data Log	System Settings Protocols	Templates Mai	ntenance Diagnostics							
Data Loggers Post Disannelis Accidicul Data Log Management Post Historical Data	AcuCloud Configuration AcuCloud Configuration Configuratio	Copy Dc1d94b86ed e if's net separated by A		102385 #E3118102385	C ETTINIZZIN #13T1005230					
	Log Interval		Log File Length							
	5 minutes		5 mineros	٠						
	Test AcuCloud Clear Acu	Cloud Post Logs								



124

The AcuLink 810 gateway is now successfully configured to report to the AcuCloud EMS software. Once a report is created in the AcuLink 810, the report for the devices will be posted to AcuCloud.

Check to see if AcuCloud is receiving data from the gateway by going to the **Devices** page in AcuCloud and observing whether the name of the selected devices from the gateway appear in AcuCloud with a Last Received Data timestamp as seen below.

Factilities Devices Meter Fit	NINTS Alerts Portfolio						Cogenitates
Devices in Accu	ienergy-Dev						
Show Power Factor					(+ Add Device) (+ Add Caxabared Meter)	+ Add Single Parameter Device	Export CSV
* All times are shown in the America	u/Torosto time zone.						
Device :	v Facility :	Type :	T Model 0	Y Serial Number 0	v Last Updated ;	Wiring Issue :	
58753070095	Accuenergy, Test	Gateway	AcuLink810	SEP53070095	February 12th, 2024 13:15	No	
E3T19052339	Accuencegy, Test	Physical	AcuRev 1310	E3T19052339	February 12th, 2024 13:15	No	
Accuencegy, Test - Total	Accuenergy, Test	Total	CALOULATED			No	
							10 / page ~
							res page

10.5 Post Historical Data

The AcuLink 810 supports user to post logged data to their server in the scenario that AcuLink 810 is configured to log data, but the post channel is not yet setup or configured. User can select time frame and interval they need for the logged data to repost to their server.

To configure the **Post Historical Data** page, users need to select the corresponding tab.

Post Channel: Select the Post Channel from the drop-down list.

Post Channel 1/2/3: AcuLink 810 will push the data to the configured channel.

AcuCloud: AcuLink810 will push data to Cloud and only time frame can be selected, all other settings will be default if this post channel is selected.

- Device: Select the device for the data that user would like to push to AcuCloud.
- Time Frame: User can select the time frame for data they would like to push to the server.
- **Timestamp Format:** Select the format of the timestamp for the data to be pushed. The format for the timestamp can be based on the Local Time, UTC Seconds or based on ISO8601 format.
- Log Filename Format: Select the format of the log file name for the data that to be pushed. The format for the log file name can be based on UTC Timestamp or Time interval format. An example of each file name format is shown next to each setting.





- Log File Format: Users have the option to select the type of file format the log file is pushed as. The two formats are CSV and JSON.
- Log File Length: Select the length of the log file, it can be from one minute to one month. The log file length is in reference to the post channels sending interval, for example if the log interval is one minute and the log file length is five minutes the log file will be sent to the server every five minutes.
- Log Interval: User can select the frequency of the data pushed in the drop-down list. The minimum interval is five minutes for AcuMesh device and interval must not be shorter than the log file length.

Data Loggers	Post Channel*	
Post Channels	Post Channel 1	\$
AcuCloud	Device*	
Data Log Management	E3T19056118 - E3T19056118 (Modbus I	Device) 🗢
Post Historical Data	Logged from 2023-11-27 to 2023-12	-01
	Time Frame	
	2023-11-27 - 2023-12-01	
	Timestamp Format*	
	ISO8601 Format eg. 2017-01-0111000 Log File Name Format* UTC Timestamp eg. logger1-AN100000	hat have elapard since 1970-01-01 00.00.00 Coordinated Universal Time 0-0500
	Log File Format*	Log File Name Prefix
	csv	Enter Log File Name Prefix
		Maximum 20 characters
	Log File Length*	Log Interval*
	1 minute	 1 minute
		Note: Must not be shorter than 5 minutes if you selected



126

Chapter 11: Network Diagnostics

The AcuLink 810 network diagnostics page can be used to monitor the status of the gateway device.

In the **Network Status** page under **Diagnostics** the menu tab, users can check the **Ethernet Network, Routing Table, DNS Server**, and **Network Status**.

NOTE: To check the Wi-Fi Network Status, the AcuLink 810 must be configured for Station Mode.

Link 810 Test		🔂 Logou
Devices Data Log System Settings	Protocols Templates Maintenance Diagnostics	
etwork Status	'k Status	
STP Status		
ost Lookup	Network	
eth0	Link encap:Ethernet HWaddr ec:c3:8a:21:0d:a9	
onnection Test	UP BROADCAST MULTICAST MTU:1500 Metric:1	
TP Sync Test	RX packets:0 errors:0 dropped:0 overruns:0 frame:0	
*	TX packets:0 errors:0 dropped:0 overruns:0 carrier:0	
odbus Debug Log	collisions:0 txqueuelen:1000	
bus Log	RX bytes:0 (0.0 B) TX bytes:0 (0.0 B)	
ebug eth1	Link encap:Ethernet HWaddr ec:c3:8a:21:0d:aa	
coog	inet addr:192.168.60.48 Bcast:192.168.63.255 Mask:255.255.252.0	
	UP BROADCAST RUNNING MULTICAST MTU:1500 Metric:1	
	RX packets:10605774 errors:0 dropped:622772 overruns:0 frame:0	
	TX packets:2360905 errors:0 dropped:0 overruns:0 carrier:0	
	collisions:0 txqueuelen:1000	
	RX bytes:923470278 (880.6 MiB) TX bytes:1424107652 (1.3 GiB)	
10	Link encap:Local Loopback	
	inet addr:127.0.0.1 Mask:255.0.0.0	
	UP LOOPBACK RUNNING MTU:65536 Metric:1	
	RX packets:147802 errors:0 dropped:0 overruns:0 frame:0	
	TX packets:147802 errors:0 dropped:0 overruns:0 carrier:0	
	collisions:0 txqueuelen:1	
	RX bytes:61349285 (58.5 MiB) TX bytes:61349285 (58.5 MiB)	
tun0	Link encap:UNSPEC HWaddr 00-00-00-00-00-00-00-00-00-00-00-00-00-	
	inet addr:10.1.0.54 P-t-P:10.1.0.54 Mask:255.255.0.0	
	UP POINTOPOINT RUNNING NOARP MULTICAST MTU:1500 Metric:1	
	RX packets:9940 errors:0 dropped:0 overruns:0 frame:0	
	TX packets:11219 errors:0 dropped:0 overruns:0 carrier:0	
	collisions:0 txqueuelen:500	
	RX bytes:1533277 (1.4 MiB) TX bytes:8801390 (8.3 MiB)	
wlane	Link encap:Ethernet HWaddr 00:25:ca:84:e8:6d	
	sh Network Status	





uLink 810 Test		🕒 Logout Monday, December
Devices Data Log Sy	stem Settings Protocols Templates Maintenance Diagnostics	
Vetwork Status ISTP Status Host Lookup Connection Test Ard Bus Log Muss Log Debug	Int adv:127.0.01 Hak125.0.00 UF LOPPACK RUBNING MUNICHSSS Herricit RE packets124782 errors0 dropped0 overnms10 dramet0 Collidioni topped0 morrms10 dramet0 overnms10 collidioni topped10mil RE System1249255 (St. 50 HD) Tk bytes:61349285 (St. 5 HD) Tu0 Link encep:UEMFC Handle 0-0-0-0-0-0-0-0-0-0-0-0-0-0-0-0-0-0-0-	
	vilan0 Link encap:tbernet Headdr 00:25:ca184;e8:d6 inst addr:10:22.68.100.1 Bcstrid:0.0.0 [Mask:255.255.0 UP BBCACST BBUHDEN BUTICAST HUISEN Herticit RK packets:2630 errors:0 dropped:0 Joss everunis 0 frame:0 TK packets:2537 errors:0 dropped:0 Joss everunis 0 arrier:0 callidens:0 tapawalen:1000 RK bytes:200159 (1.0 HiB) TK bytes:389384 (300.2 KiB)	
	Routing Table	
	Sevend 10 routing stable Plags / Retric Ref Use 17ac Ostination Generary 0.0.0.0 US 250 0.011 10.1.0.0 0.0.0.0 US 250 0.011 10.1.0.0 0.0.0.0 US 250 0.011 10.1.0.0 0.0.0.0 255.255.25.0 U 0.000 0.011 102.106.00.0 0.0.0.0 255.255.25.0 U 0.000 0.011	
	DNS Server	
	naesserver 8.8.5.8 naesserver 8.8.4.4 Refresh Network Status	
	anaessarver E. 86.4 Retherin Network Status em Settings Protocols Templates Maintenance Diagnostics	6 Logout Monday, December 4, 2023 115
etwork Status	anasserver 1.8.4.4 Refeat Network Status am Settings Protocols Templates Maintenance Diagnostics mapaceasurate strate and diagnostic strate and diagnostics TX patternistical strate and diagnostic strate and TX patternistical strate and diagnostic strate and collisions it toported and maintenance (strate and collisions it toported and maintenance (strate and collisions it toported and maintenance (strate and strat	€ Logout Monday, December 4, 2023 112
etwices Data Log Syste etwork Status STP Status St Lookup snnection Test TP Symc Test dobus Debug Log bus Log	anaesserver E. 8.4.4 Refresh Network Status am Settings Protocols Templates Maintenance Diagnostics Tr packets11212 errors10 dropped overruns10 carrier10 collisions1 trapeacies transmission and	69 Logout Monday, December 4, 2023 115
etwices Data Log Syste etwork Status STP Status St Lookup snnection Test TP Symc Test dobus Debug Log bus Log	ansestruver 1.8.4.4 Referent Netwoork Stotus an Settings Protocols Templates Maintenance Desprostec No particular Stotus of Angeled Overrowski Carrieria oxi Jucasi Statistics Stotus of Angeled Overrowski Carrieria oxi Jucasi Statistics Stotus of Angeled Overrowski Carrieria oxi Systemi Statistics (Angeled Overrowski Carrieria oxi Systemi Statistics (Angeled Overrowski Carrieria ukado Link encept there: Kindset 00 Statistics (Statistics) ukado Link encept there: Kindset 00 Statistics (Statistics) ukado Link encept there: Kindset 00 Statistics (Statistics) ukado Link encept there: Kindset 00 Statistics) ukado Link encept there: Kindset 00 Statistics (Statistics) ukado Link encept there: Kindset 00 Statistics) ukado Link encept there: Kindset 00 Stat	69 Logout Monday, December 4, 2023 113
etwices Data Log Systi etwork Status DF Status ost Lookup princetion Test IP Sync Test odbus Debug Log	American View 1.8.4.4 Reberly Network State am Settings Potocols Immunot Maintenance Dusgnostate responses responses responses responses responses responses responses responses responses responses response response response response response response response response response response response response respo	69 Logout Monday, December 4, 2023 114
etwices Data Log Syste etwork Status STP Status St Lookup snnection Test TP Symc Test dobus Debug Log bus Log	am Settings Protocols Templates Maintenance Dagrostice m Settings Protocols Templates Maintenance Dagrostice m Settings Protocols Templates Maintenance Dagrostice m Settings Protocols Templates Maintenance Templates m Settings Protocols m Settings Protoc	09 Logout Monday, December 4, 2023 114
etwices Data Log Syste etwork Status STP Status St Lookup snnection Test TP Symc Test dobus Debug Log bus Log	American View La.4.4 Rebech Network State an Settings Protocols Implants Maintenance Dagmente Toppentus/site Toppentus/sit	69 Logout Monday, December 4, 2023 115
etwices Data Log Syste etwork Status STP Status St Lookup snnection Test TP Symc Test dobus Debug Log bus Log	American La.4.	09 Logout Monday, December 4, 2023 114



128

Devices Data Log S	ystem Settings			Maintenance Diagnos	tics	
Network Status	< Network	Stat				
RSTP Status						
			connections (servers and			
Host Lookup			end-Q Local Address	Foreign Address	State	
Connection Test	tcp	0	0 0.0.0.0:199	0.0.0.0:*	LISTEN	
	tcp	0	0 0.0.0.0:80	0.0.0.0:*	LISTEN	
NTP Sync Test	tcp	0	0 0.0.0.0:34000	0.0.0.0:*	LISTEN	
Modbus Debug Log	tcp	0	0 127.0.0.1:53	0.0.0.0:*	LISTEN	
	tcp	0	0 192.168.100.1:53	0.0.0.0:*	LISTEN	
Mbus Log	tcp	0	0 0.0.0.0:502 0 0.0.0.0:22	0.0.0.0:*	LISTEN	
Debug	tcp					
Debug	tcp	0	0 0.0.0.0:443	0.0.0.0:*	LISTEN	
	tcp	0	0 0.0.0.0:3333	0.0.0.0:*	LISTEN	
	tcp tcp	0	0 127.0.0.1:3333 0 127.0.0.1:3333	127.0.0.1:48790 127.0.0.1:48788	TIME_WAIT TIME WAIT	
	tcp	0	0 192,168,60,48:443	192.168.60.105:64707	ESTABLISHED	
	tcp		0 127.0.0.1:3333	127.0.0.1:48768	TIME_WAIT	
	tcp		0 127.0.0.1:3333	127.0.0.1:48794	TIME_WAIT	
	top		0 192.168.60.48:443	192.168.60.105:64706	ESTABLISHED	
	tcp	0	0 127.0.0.1:3333	127.0.0.1:48770	TIME WAIT	
	tcp	0	1 192,168,60,48:40586	18.188.85.147:8000	SYN SENT	
	tcp		0 127.0.0.1:3333	127.0.0.1:48792	TIME_WAIT	
	tcp	8	0 127.0.0.1:3333	127.0.0.1:48780	TIME WAIT	
	tcp	0	0 127.0.0.1:3333	127.0.0.1:48786	TIME WAIT	
	tcp	0	0 127.0.0.1:3333	127.0.0.1:48782	TIME WAIT	
	tcp	0	1 192.168.60.48:46290	192.168.63.24:3000	SYN SENT	
	tcp	0	0 127.0.0.1:3333	127.0.0.1:48784	TIME WAIT	
	tcp	ē	0 192.168.60.48:443	192.168.60.105:64710	ESTABLISHED	
	tcp	ē	0 192.168.60.48:443	192.168.60.105:64711	ESTABLISHED	
	udp	ē	0 127.0.0.1:53	0.0.0.0:*		
	udp	8	0 192.168.100.1:53	0.0.0.0:*		
	udp		0 192.168.60.48:36669	8.8.8.8:53	ESTABLISHED	
	udp	ē	0 192.168.60.48:34880	8.8.4.4:53	ESTABLISHED	
	udp	ē	0 0.0.0.0:67	0.0.0.0:*		
	udp		0 0.0.0.0:68	0.0.0.0:*		
	udp		0 0.0.0.0:161	0.0.0.0:*		

In the **RSTP Status** menu tab, users can check the status of the Rapid Spanning Tree Protocol, if it is being used for the topology of the Ethernet network.

AcuLink 810 Gateway		E+ Logout	Monday, February 12, 2024 1:18 PM	O About	AcuLink 810	ACCUENERGY
Devices Data Log S	ystem Settings Protocols Templates Maintenance Diagnostics					
Network Status	RSTP Status					
RSTP Status	Bridge Status					
Host Lookup Connection Test	ctl_client_init: Couldn't connect to server					
NTP Sync Test	Port Status					
Modbus Debug Log Mbus Log	ctl_client_init: Couldn't connect to server					
Debug						

In the **Host Lookup** menu tab, users can use the ping function to check if the AcuLink 810 can communicate over the connected network.





AcuLink 810 Gateway		🕒 Logout	Monday, December 4, 2023 3:31 PM
Devices Data Log Sys	em Settings Protocols Templates Maintenance Diagnostics		
Network Status	Host Lookup		
RSTP Status	Name of system or domain to lookup		
Host Lookup			
Connection Test	8.8.8		
NTP Sync Test	🗌 nslookup 🕑 ping 🔲 traceroute		
Modbus Debug Log Mihus Log Debug	ping PDN 8.8.8.0 (8.8.8.9) 56(5) bytes of data. Sk bytes from 8.8.8.8; iong seel tile17 time-15.4 as 66 bytes from 8.8.8.8; iong seel tile17 time-13.6 as 66 bytes from 8.8.8.8; iong seel tile17 time-13.7 as 64 bytes from 8.8.8.6; iong seel tile17 time-16.7 as 64 bytes from 8.8.8.6; iong seel tile17 time-16.7 as 64 bytes from 8.8.8.6; iong seel tile17 time-16.8 as 8.8.8.6; bigs statistics 5 packets transmitted, 5 reacies, 45 packet loss, time 4006ms rtt min/mg/mmoder v3.378/14.7871.8781.000 ms		

In the **Connection Test** menu tab, users can test the local network connection of the AcuLink 810. The test will show 'SUCCESS' and 'PASS' if the network test is successful. Otherwise, the test will show 'FAIL' if network issues are found.

AcuLink 810 Gateway		0+ Logout	Monday, February 12, 2024 1:18 PM	O About	AcuLink 810	ACCUENCENCE
Devices Data Log	System Settings Protocols Templates Maintenance Diagnostics					
Network Status RSTP Status Host Lookup Connection Test NTP Sync Test	Connection Test This disposed: gaps will artempt a connection to the specified network nodes. In the process, all network settings will be tested and a report will be given with detailed results of these tests. Connection head					
Modbus Debug Log Mbus Log Debug	# Loop Bio: Address # FPRI 1:27-A. 19CERS # Granow # KS 1:4 # KS					

In the **NTP Sync Test page**, users can determine if the Network Time Protocol is functioning correctly, as seen below.





Devices Data Log	System Settings Protocols Templates Maintenance Diagnostics	
etwork Status	NTP Sync Test	
STP Status		
ost Lookup	NTP Sync	
onnection Test	4 Dec 15:33:37 ntpd[20779]: ntpd 4.2.8p10g1.3728-o Thu Jul 26 19:52:20 UTC 2018 (2): Starting	
	4 Dec 15:33:37 ntpd[20779]: Command line: ntpd -dgq 4 Dec 15:33:37 ntpd[20779]: proto: precision = 2.000 usec (-19)	
TP Sync Test	+ bec 15:55:57 mepteor/sj: protor precision = 2:000 bec (*19) Finished Parsing!!	
odbus Debug Log	restrict: op 1 addr 0.0.0.0 mask 0.0.0.0 mflags 00000000 flags 000005f0	
bus Log	restrict: op 1 addr 127.0.0.1 mask 255.255.255 mflags 000000000 flags 000000000 restrict source template mflags 4000 flags 1c0	
bug	restrict: op 1 addr (null) mask (null) mflags 00004000 flags 00000100	
	move_fd: estimated max descriptors: 1024, initial socket boundary: 16	
	4 Dec 15:33:37 ntpd[20779]: Listen and drop on 0 v4wildcard 0.0.0.0:123 4 Dec 15:33:37 ntpd[20779]: Listen normally on 1 lo 127.0.0.1:123	
	restrict: op 1 addr 127.0.0.1 mask 255.255.255 mflags 00003000 flags 00000001	
	4 Dec 15:33:37 ntpd[20779]: Listen normally on 2 eth1 192.168.62.161:123 restrict: op 1 addr 192.168.62.161 mask 255.255.255.255 mflags 00003000 flags 00000001	
	4 Dec 15:33:7 http://www.sec.normaliy.org/alia/sec.eve	
	restrict: op 1 addr 192.168.100.1 mask 255.255.255.555 mflags 00003000 flags 00000001	
	4 Dec 15:33:37 ntpd[20779]: Listen normally on 4 tun0 10.1.1.31:123 restrict: op 1 addr 10.1.1.31 mask 255.255.255 mflags 00003000 flags 00000001	
	4 Dec 15:33:37 ntpd[20779]: Listening on routing socket on fd #27 for interface updates	
	event at 0 0.0.0.0 c016 06 restart	
	peer_name_resolved(0.us.pool.ntp.org) rescode 0 key expire: at 0 associd 24699	
	per_clear: at 0 mext 3 associd 24699 refid INIT	
	restrict: op 1 addr 138.68.201.49 mask 255.255.255.755 mflags 00004000 flags 000001c0	
	restrict_source: 138.68.201.49 host restriction added event at 0 138.68.201.49 8011 81 mobilize assoc 24699	
	newpeer: 192.168.62.161->138.68.201.49 mode 3 vers 4 poll 6 10 flags 0x101 0x1 ttl 0 key 00000000	
	auth_agekeys: at 1 keys 0 expired 0	
	<pre>peer_xmit: at 3 192.168.62.161->138.68.201.49 mode 3 len 48 xmt 0xe918b624.dafe173d event at 3 138.68.201.49 8014 84 reachable</pre>	
	clock_filter: n 1 off -0.000081 del 0.072577 dsp 7.937502 jit 0.000002	
	peer_xmit: at 5 192.168.62.161->138.68.201.49 mode 3 len 48 xmt 0xe918b626.db03c648	

In the **Modbus Debug Log** page users can view the Modbus packet requests from the AcuLink 810 to the connected Modbus devices. The Modbus Debug Trace can be enabled to keep track of the Modbus activity for the AcuLink 810. The Modbus debug logs can be exported and downloaded for further analysis.

cuLink 810 Gateway											G Logout	Monday, December 4, 2023 3:35 PM	() Al
Devices Data Log	Syste	em Settings	Protocols T	emplates	Maintenance	Diag	nostics						
Network Status		Modbus D	ebug Log										
RSTP Status Host Lookup Connection Test NTP Sync Test		Modbus Deb Enable (Interval	O Disable				Туре		ilave ID	Function Code			
Modbus Debug Log Mbus Log Debug		Enter Interv	Reset	Dest	Туре	Slave ID	Function Code	÷	Enter Slave ID	Enter Function Co	e		
		2023-12-04 15:33:02.72		AcuLink810	RTU_RSP	72	3	10 F0 F0 F 70 10 F0 F F0 70 08 F	0 F5 F0 FF F0 F0 10 B0 F 0 F0 F5 F0 F6 F8 F0 10 1	0 10 F0 F0 F0 F5 F0 F6 F0 0 70 10 F0 F0 F0 F5 F0 FF 0 F0 70 10 F0 F0 F0 F5 F0 6 F0 30 10 50 F0 B8 10 F1 6 F0 70 70 F0 FF	F0 D0 10 30 FF F0 10 10	F0 70	
		2023-12-04 15:33:02.42		meter	RTU_REQ	72	3	48 03 20 0	2 00 38 E0 41				
		2023-12-04 15:33:02.28		AcuLink810	RTU_RSP	72	3	F1 8E 65 4 6F F2 00 0 00 00 00 0	2 F1 94 75 00 00 00 00 00 0 00 00 00 00 00 00 00 0	20 00 00 00 42 F1 92 84 10 00 00 00 00 00 00 00 00 10 00 00 00 00 00 00 00 00 10 00 00 00 00 00 00 00 10 00 00 E0 F0 70 20 F0 15 80 00 00 3F 80 00 00 (0 00 00 00 4	2	

In the **Debug** page, users can enable SSH connection. Users can also download the AcuLink 810 diagnostic file.

The debug diagnostic options are recommended to be set to 'All Off', as this feature is used for troubleshooting and can affect the performance of the gateway if turned on.





By clicking the **Download Diagnostic File** button, users can download a full overview of the AcuLink 810 network. If users are experiencing any issues with the AcuLink 810, the diagnostic file can be sent to Accuenergy technical support for further analysis.







Chapter 12: Maintenance

12.1 System Status

Users can check the AcuLink 810's memory usage under **System Status** page located under the **Maintenance** menu tab.

The **System Status** page allow users to monitor an overview of the AcuLink 810 internal processing for CPU, RAM, Disk, and RS485 usage.

Devices can also be manually rebooted by clicking the **Reboot System** button at the bottom.



12.2 Event Log

Historical data of the system event can be checked y clicking on the **Event Log** button under the **Maintenance** menu tab. Event logs can be filtered by entering the Interval number and selecting a Level from the drop-down list. The level includes either 'Error' or 'Info'.

Users can also clear and export the event logs by clicking the buttons at the bottom of the page.





Devices Data Log	System Settings Proto	ols 1	C Logout Tuesday, December 5, 2023 11:20 AM O About AcuLin remplates Maintenance Diagnostics
	Event Log		Сприсся пылоснике онаутолься
System Status	 		
Event Log	Interval		Level
	Enter Interval		Select Level 🗢
	Search Reset		
	Timestamp	Level	Message
	2023-12-05 11:28:15	Error	HTTP post failed, url=http://18.188.85.147.8000/post, port=8000, http:Code=0, return 22:The requested URL returned error: 400 Bad Request[10 times]
	2023-12-05 11:27:32	Error	HTTP post failed, url-http://18.188.85.147.8000/post, port=8000, http:Code=0, return 22:The requested URL returned error: 400 Bad Request[10 times]
	2023-12-05 11:27:11	Error	HTTP post failed, url=http://18.188.85.147.8000/post, port=8000, http:Code=0, return 22:The requested URL returned error: 400 Bad Request[10 times]
	2023-12-05 11:26:51	Error	HTTP post failed, url=http://18.188.85.147:8000/post, port=8000, httpCode=0, return 22:The requested URL returned error: 400 Bad Request[10 times]





Chapter 13: Firmware Update

The AcuLink 810 firmware can directly be updated from the web interface. Click on the System Settings menu tab and select Firmware Update from the left side menu.

The **Firmware Update** page lists the current firmware version for the gateway. There are three methods to update the AcuLink 810 firmware, either by selecting the auto firmware update options, the remote firmware function, or by manually updating the firmware.

13.1 Auto Firmware Update

The Auto Firmware Update function allow users to configure the types of automatic firmware updates to the AcuLink 810.

- · Disable: This option disables all auto firmware updates.
- · Critical Update Only: Automatically updates the firmware for critical issues only.
- Automatically Keep Firmware to Latest Version: The firmware will automatically update whenever there is an update available for the AcuLink 810.
- **Check Time:** Set a time frame for AcuLink 810 to check whether it has the latest firmware update. If a new firmware version is available, it will automatically update the firmware to the latest version.

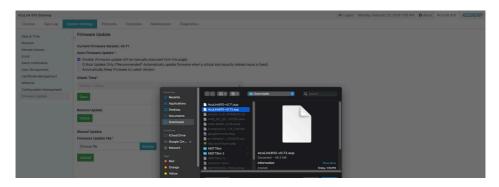
AcuLink 810 Test	€ Logout	Monday, December 4, 2023 10:57 AM
Devices Data Log System Settings Protocols Templates Maintenance Diagnostics		
Date & Time Network Remote Access Trail Adam notification User Margement Configuration Margement Configuration Margement Configuration Margement Whiteist Configuration Margement Margement Configuration Margement <td></td> <td></td>		

13.2 Manual Update

To update the firmware manually, navigate to the Manual Update section and have the required firmware file ready. Start by clicking on the **Browse** button, and then locate the .aup firmware file. Click the Open button to add the file path.



NOTE: For firmware files please contact Accuenergy Technical Support.



AcuLink 810 Gateway	Dogout Monday, February 12, 2024 1:55 PM O About AcuLink 810 ACCUENTRY ACCUENTRY
Devices Data Log System Settings Protocols Templates Maintenance Diagnostics	
One 6 The Ferrovaro Update Network Access Concent Ferrovaro Update Operational Access <td></td>	







Next, click on **Upload** once the file is selected.

After the firmware has been uploaded successfully, click on **Update** to begin the firmware installation.

AcuLink 810 Gateway	C+ Logout	Monday, February 12, 2024 1:56 PM	About	AcuLink 810	ACCUENERGY
Devices Data Log System Settings Protocols Templates Maintenance Diagnostics					
Base & Streek Filterware Vagded Material & Reading Action Concert Filterware Vagded & Streek Base & Filterware Vagded & Streek Concert Filterware Vagded & Streek Carding Managemet Concert Filterware Vagded & Streek Concert Filterware Vagded & Streek Concert Filterware Vagded & Streek Concert Filterware Vagded & Streek Concert Filterware Vagded & Streek Concert Filterware Vagded & Streek Concert Filterware Vagded & Streek Concert Filterware Vagded & Streek Concert Filterware Vagded & Streek Concert Filterware Vagded & Streek Concert Filterware Vagded & Streek Concert Filterware Vagded & Streek Concert Filterware Vagded & Streek Concert Filterware Vagded & Streek Concert Filterware Vagded & Streek Concert Filterware Vagded & Streek Concert Filterware Filter Vagded & Streek Concert Filterware Vagded & Streek Concert Filterware Filter Vagded & Streek Concert Filterware Vagded & Streek Concert Filterware Filterware Vagded & Streek Concert Filterware Filterware Vagded & Streek Concert Filterware Vagded & Streek Concert Filterware Filterware Vagded & Streek Concert Filterware Vagded & Streek Concert Filterware Vagded & Streek Concert Filterware Vagded & Streek Concert Fi					

The firmware update will take roughly about five minutes to complete.

AcuLink 810 Gateway		() Logout	Monday, February 12, 2024 1:56 PM	O About	AcuLink 810	ACCUENERGY
Devices Data Log Sy	stem Settings Protocols Templates Maintenance Diagnostics					
Date & Time Network Bennati Access Email Attern motification User Management Certificate Management Witholisi Configuration Management Firmware Liptote	Firmmare Update Corrent Remawe Venice 40.7 More Firmmare Update A Corrent Remawe Update A Corrent					

A green banner at the top of the page will notify the user that the update was successful.

AcuLink 810 Gateway		De Logout	Monday, February 12, 2024 1:57 PM	O About	AcuLink 810	ACCUENERGY
Devices Data Log	System Settings Protocols Templates Maintenance Diagnostics					
Date & Time Network Remote Access Email Alarm notification User Nanagement Certificate Management Otheria Configuration Management Firmware Update	Firmware Update Generation of the second s					
	<pre>sensition = dpltemene (setsing if if if exist outsing if if</pre>					





The AcuLink 810 will reboot after the firmware update. The reboot will take approximately about two minutes to complete, the user will be directed to the login screen after the reboot.

ACCUENCERGY Accurate Store Server Sign In to contract Uncer Amana December December December December December December December December December December	
Aculink 810 Data Acquidition Server Sign in to continue User Name Extra User Name Parameter Extra Pleasent	ALLINDER
Signi Ih to continue Uner Name Enter User Name Peased Loner Filosopol	
User Yanne Ender Same Ender Same Passend Ender Falsasond	Aculink 810 Data Acquisition Server
Enter User Name Password Enter Password	Sign in to continue
Pistword Enter Passed	User Name
Enter Password	Enter User Name
	Password
Sign In	Enter Password
sign in	
	signin
Sebooting place well.	
Rebooting, please wait.	

13.3 Remote Update

To use the remote firmware update there needs to be an internet connection to the AcuLink 810 for it to access Accuenergy's Remote firmware server.

Click on the **Check** button.

AcuLink 810 Gateway		09 Lopout	Monday, February 12, 2024 2:00 PM	Ø About	AcuLink 810	ACCENEN
Devices Data Log	stem Settings Protocols Templates Maintenance Diagnostics					
Data & Tree Natural Markan Marki Marki Alam Anggana Cardina Managawat Cardina Managawat Cardina Managawat Manaka Cardina Managawat Panawat Usabas	Instructional Solution Solution Transmittance Solution Solution Transmittance Solution Solution Solution Transmittance Solution Solution					

If an update is available, it will display "Update Available!" along with the latest version and update detail link to the firmware.

Click on **Update** to begin the updating process.





Desires Detailes		Ge Legout Monday, February 12, 2024 2 21 PM About Aculink 810 According
Access Dita Log	ystem Settings Protocols Templates Maintenance Diagnostics	
evices Data Log the Time hereix mere Access and er Management er Management er Management er Management er Management mane Nydela	Proceedings of the second sec	
	Trameri ulgi da fafe Concerto Locale	
Link 810 Gateway		09 Logout Monday, Pebruary 12, 2024 2:02 PM () About AcuLink 810 ACULINK 810
ievices Data Log	vien Settings Protocels Templates Maintenance Diagnostics.	
dont Marine Aross al and an an extragational schlass Mangemet Anglass Mang	Bane Reader Alexan Area Units Area Area Units Area Area Units Area Area Area Units Area Area Area Area Area Area Area Area	
		9 Logout Monday, February 12, 2024 2:49 PM O About AcuLink 810 ACCENT
ink 810 Gateway		
	stare Settings Protocola Templates Maintenance Diagnostics	
Devices Data Log S arb & Time latwork methol Access mail aren actification iser Management extificate Management	embedding Process	
Airk 010 Geterway Devices Data Log 2 Devices Data Log 2 Data & Time acteuruls termita Access renal termita Access fore Management umbalas configuration Management termitas Access Management Venetas	Common Update Co	

After the update is complete the AcuLink 810 will reboot, and users will be required to login to the web interface again.





ACCUENERGY Aculink 810 Data Acquisition Server	
Sign in to continue	
Password Enter Password	
Sign In	
0	
Rebooting, please wait.	





Chapter 14: Reset Button

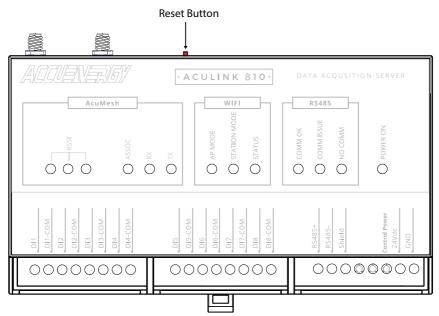
The AcuLink 810 has a red reset button located at the top of the unit located next to the Ethernet and USB ports. This button will reset the AcuLink 810 back to its factory default. This will permanently delete all devices, data logs, alarms, event logs, and device templates. The only device template that will remain after the reset is the Modbus Gateway Function, however all other Modbus templates will be removed.

After the reset all network communications on the AcuLink 810 will be restored back to its default setting:

- Wi-Fi Mode Access Point (AP) mode.
- Ethernet 1 192.168.8.101
- Ethernet 2 DHCP enabled.

NOTE: It is recommended to refer to Configuration Management in the system settings section for backing up system and device configuration before performing the factory reset.

To successfully perform a reset on the AcuLink 810 data acquisition server and gateway, press and hold the reset button for ten seconds until all LED lights on the unit are flashing. The reset will be complete when the LED lights stop flashing.









MAKE ENERGY USAGE SMARTER

ACCUENERGY INC.

22 Howden Rd Scarborough, ON M1R 3E4, Canada

ACCUENERGY SOUTH AFRICA (PTY) LTD

Castle Walk Corporate Park, Block B, Cnr. Nossob & Swakop Street Erasmuskloof, Pretoria, 0181 South Africa INT: +1-416-497-4100 FAX: +1-416-497-4130 E: marketing@accuenergy.com

TF: 1-877-721-8908

TF: +27 (0) 87 802 6136



Revised Date: February 2024